

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 30 November 2021 8:44 AM
To: Claims; Admin-D (LKKAuto); Admin A; SUR
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN
Attachments: SDQ3339S SUPPLEMENTARY.pdf

Dear Kee Siang,

Supplementary approved.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Tuesday, 16 November 2021 8:14 AM
To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SDQ 3339S, (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Potential Recovery - To ensure repair process and documents is properly documented

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Monday, 15 November 2021 10:37 AM

To: Claims <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN

Dear Kee Siang,

Pending approval from AIG.

Once approved will send you email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 15 November 2021 9:42 AM

To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: EST - OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN

Dear all,

Any update on claim approval ?

Best Regards,

Kee Siang Lim

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 10 November 2021 4:30 PM

To: 'Summer (LKK Auto)'; 'Admin A'; 'SUR'

Cc: 'Claims'

Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN

Dear all,

Please ignore previous email.

Kindly refer to the above attached.

Thank you

Best Regards,
Jennis Tan
Claims Admin

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Premiumauto Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 10 November, 2021 4:22 PM

To: 'Summer (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: EST - OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN

Dear all,

Attached above is the estimate for your kind reference.

Thank you and have a nice day.

**Best Regards,
Jennis Tan
Claims Admin**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Summer (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 9 November, 2021 3:29 PM

To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: RE: OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN

Dear Jennis,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Premiumauto Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 9 November, 2021 3:23 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OWN DAMAGED CLAIM FOR VEHICLE SDQ 3339 S DOA 8/11/21 - VEHICLE IN

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 10/11/21 @ 10AM @ Ubi. Owner waiting

Thank you.

Best Regards,

Jennis Tan

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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