

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2111-051

Your Ref : SMX516Z [TRANSCAB]

Date : 04.January 2022

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5916J AND SMX516Z [TRANSCAB] ON 08/11/21 03:30 pm
ALONG LOR 2 TOA PAYOH SLIP ROAD TOWARDS PIE CHANGI**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	1,384.77
2.	Loss of Rental for <u>3</u> days @ \$ <u>96.30</u> per day	\$	288.90
3.	Loss of Income for <u>3</u> days @ \$ <u>50.00</u> per day	\$	150.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	1,831.16

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5916J and SMX516Z [TRANSCAB] along LOR 2 TOA PAYOH SLIP ROAD TOWARDS PIE CHANGI on 08/11/21 03:30 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of January 2022

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **TRANS-CAB AUTO SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,800.00** (Global Sum) for vehicle no. **SHD 5916J** that was damaged pursuant to the accident which occurred on **08/11/2021** (date) along **LOR 2 TOA PAYOH SLIP ROAD TOWARDS PIE CHANGI** involving vehicle no/s **SMX 516Z**.

This is pursuant to the inspection conducted on **10/11/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TRANS-CAB SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SHD 5916J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD 5916J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4 (day) of Feb (month) 2022 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2111-134 DATE : 30. November 2021 REFERENCE NO : AAD2111-051 TERMS : Net 30 Days DUE DATE : 30. December 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD5916J;DOA 081121 [PBP-21]	1	1,384.77	1,384.77

Total SGD Excl. GST : 1,294.18

7% GST : 90.59

Total SGD Incl. GST : 1,384.77

**** ONE THOUSAND THREE HUNDRED EIGHTY FOUR AND SEVENTY SEVEN
SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

04 January, 2022

To Whom It May Concern

Dear Sir / Madam,

Accident on 08/11/21 03:30 pm at LOR 2 TOA PAYOH SLIP ROAD TOWARDS PIE CHANGI

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5916J. The taxi was hired to KWAN MENG KHEONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

08-11-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2111-051	Accident Date 08-11-2021
9/11/2021 12:30	11/11/2021 16:00	SHD5916J

Yours Faithfully,**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 09 Nov 2021 / 13:54:34

Receipt Date/Time : 09 Nov 2021 / 13:54:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211109-001833

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - FBC9463Z				
As at 09 Nov 2021/07:50:00				
Insurance Co: MSIG INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - FBC9463Z Enquiry Fee 20211109135319619530	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SMX516Z				
As at 08 Nov 2021/15:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - SMX516Z Enquiry Fee 20211109135319688053	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - YN751X				
As at 05 Nov 2021/20:45:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
3	Insurance Enquiry - YN751X Enquiry Fee 20211109135319762575	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 November 2021 8:53 AM
To: 'LAUREL@GRAY.INC'; 'KEVINWU@GRAY.INC'
Subject: Claim Notification - ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J AT/ALONG LOR 6 TOA PAYOH SLIP ROAD TWDS PIE ON 08/11/2021

26 Nov 2021

Wai Pui Mun Laurel
Driver: Ng Tze Yang Kevin

[By Email Only]

Dear Sir/Madam,

You Ref: SMX516Z
Our Ref: CC3/AIG21011545/Kps3
ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J AT/ALONG LOR 6 TOA PAYOH SLIP ROAD TWDS PIE ON 08/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD5916J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd


Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Nov 2021 00:52	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
2	12 Nov 2021 00:52	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	12 Nov 2021 00:52	Clim Created	Reg No: SHD5916J. Acct Date: 2021/11/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-Cab Services Pte Ltd (HQ)	[A] Lee Su Li
4	12 Nov 2021 00:52	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	12 Nov 2021 00:52	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/23	[A] Lee Su Li
6	12 Nov 2021 00:52	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	12 Nov 2021 00:52	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	12 Nov 2021 00:52	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Nov 2021 00:52	Label Added	(23):Express.	[A] Lee Su Li
10	12 Nov 2021 00:52	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	26 Nov 2021 08:46	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	21 Dec 2021 15:12	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Dec 2021 15:12	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Dec 2021 15:12	Clim Dtl Modified	JPJ Reg. Date: -> 2018/11/01.	[A] JOANNE LEE KHANG MIN
15	21 Dec 2021 15:12	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	19 Jan 2022 10:06	Adj Mandate Request	Cur.Req:1831.11:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,384.76 + (b)LOR(3days x \$96.30): \$288.90 + (c)LOI(3days x\$50):\$150.00+(d)Search fee: \$7.45 = Total: \$1,831.11 *2 recommendations on repair days + 1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
17	26 Jan 2022 10:09	Video Downloaded	Downloaded Video - Accident	[I] Lee, Ming-Yao
18	26 Jan 2022 10:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/23	[I] Lee, Ming-Yao
19	26 Jan 2022 10:13	Adj Mandate Set	Approved:1831.11.	[I] Lee, Ming-Yao
20	28 Jan 2022 15:56	Clim Registration Modified	Rep:201194->204269.	[A] CHEW HSIAO TONG
21	28 Jan 2022 15:56	Clim Registration Modified	Rep:204269->203968.	[A] CHEW HSIAO TONG

Date From   Date To   Audit Type 

ACTIVITY

[19/11/2021 17:28] CHEW HSIAO TONG:
 *No Video/ photos from 3rd party
 [18/11/2021 17:17] Lee Su Li:
 OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2740895	15 Nov 2021 14:21:58	TP Case (Insurer)	Motor	LKK Auto Consultants	AIG Asia Pacific	SHD5916J	SMX516Z	11.00

				Pte Ltd	Insurance Pte. Ltd. (Express)			
2750826	21 Dec 2021 15:12:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD5916J	SMX516Z	11.00