

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 28 January 2022 3:52 PM
To: Wai Yin Ng
Cc: Admin A; Claims
Subject: RE: Your Ref: AAD2111-051 // LKK Ref: CC3/AIG21011545/Kps3 [ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021]
Attachments: DV_SHD5916J.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Friday, 28 January 2022 3:25 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD2111-051 // LKK Ref: CC3/AIG21011545/Kps3 [ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021]

Without prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Wednesday, 26 January, 2022 11:48 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD2111-051 // LKK Ref: CC3/AIG21011545/Kps3 [ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021]

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum **\$1,800.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com |
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Sent: Tuesday, 18 January 2022 4:39 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>
Subject: FW: Your Ref: AAD2111-051 // LKK Ref: CC3/AIG21011545/Kps3 [ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021]

Without prejudice

Dear Hsiao Tong

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

*Due to COVID-19 virus, all correspondence will be by way of email only.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 26 November, 2021 9:03 AM
To: Wai Yin Ng <waiyin.ng@transcab.com.sg>
Cc: Claims <claims@transcab.com.sg>
Subject: RE: Your Ref: AAD2111-051 // LKK Ref: CC3/AIG21011545/Kps3 [ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021]

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email. Our insured had reported the accident.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

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Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Friday, 19 November 2021 4:16 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims <claims@transcab.com.sg>

Subject: RE: Your Ref: AAD2111-051 // LKK Ref: CC3/AIG21011545/Kps3 [ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021]

Without prejudice

Dear Hsiao Tong

We regret to inform that we do not have video footage or photo for this case.

Kindly settle our claim as per BOLA head to rear collision.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg*

** Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, 19 November, 2021 1:35 PM

To: Claims <claims@transcab.com.sg>; Wai Yin Ng <waiyin.ng@transcab.com.sg>

Subject: Your Ref: SHD5916J // LKK Ref: CC3/AIG21011545/Kps3 [ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021]

Your Ref: **SHD5916J**

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMX516Z(AIG) AND SHD5916J ON 08/11/2021

We refer to the above matter.

Please be informed that our insured has yet lodged the accident report.

We would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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