

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 11 November, 2021 3:28 PM
To: assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM21D206268/C02/PC4310Z/LEEPG / RE: PRI FOR FBJ 8578X ACCIDENT INVOLVING FBJ 8578X / PC 4310Z ON 30.10.2021 OUR REF: CL/211112/T/SW
Attachments: bill - 2021-11-11T152724.508.pdf; bill - 2021-11-11T152722.580.pdf

Hi LKK

Attached both drivers' GIA

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Lee Peng Geok
Sent: Thursday, 11 November 2021 3:23 pm
To: info <info@catherinelimllc.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206268/C02/PC4310Z/LEEPG / RE: PRI FOR FBJ 8578X ACCIDENT INVOLVING FBJ 8578X / PC 4310Z ON 30.10.2021 OUR REF: CL/211112/T/SW

Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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From: info <info@catherinelimllc.com>
Sent: Thursday, 11 November 2021 3:16 pm
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206268/C02/PC4310Z/LEEPG / RE: PRI FOR FBJ 8578X ACCIDENT INVOLVING FBJ 8578X / PC 4310Z ON 30.10.2021 OUR REF: CL/211112/T/SW

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Dear Mdm (Without Prejudice)

We refer to your email.

Our client is not agreeable to your list of surveyors and wish to appoint Lee Appraisal. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
20 Havelock Road
#03-01 Central Square
Singapore 059765
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 11 November 2021 3:15 pm
To: info <info@catherinelimllc.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206268/C02/PC4310Z/LEEPG / RE: PRI FOR FBJ 8578X ACCIDENT INVOLVING FBJ 8578X / PC 4310Z ON 30.10.2021 OUR REF: CL/211112/T/SW

Without Prejudice

Our reference: SNM21D206268/C02/PC4310Z/LEEPG

Your reference: FBJ8578X

Dear Sirs,

ACCIDENT INVOLVING PC4310Z & FBJ8578X ON 30/10/2021

We refer to your email of 11/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 11 November 2021 3:09 pm

To: info <info@catherinelimllc.com>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206268/C02/PC4310Z/LEEPG / RE: PRI FOR FBJ 8578X ACCIDENT INVOLVING FBJ 8578X / PC 4310Z ON 30.10.2021 OUR REF: CL/211112/T/SW

Without Prejudice
Save as to costs

Dear Cecilia,

Please conduct PRS for FBJ 8578X.

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: info <info@catherinelimllc.com>
Sent: Thursday, 11 November 2021 12:16 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI FOR FBJ 8578X ACCIDENT INVOLVING FBJ 8578X / PC 4310Z ON 30.10.2021 OUR REF: CL/211112/T/SW

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Dear Sir

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING FBJ 8578X / PC 4310Z ON 30.10.2021 ALONG CTE

We are instructed by ALIF DANIAL BIN BORHAN to notify you of a road traffic accident involving our client's vehicle No. FBJ 8578X and vehicle No. PC 4310Z driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within **2 working days** of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: I-Motoring Credit Pte Ltd
Blk 1008 Bukit Merah Lane 3

#01-14

Contact: Sally @ 6316 1611

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
20 Havelock Road
#03-01 Central Square
Singapore 059765
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)