

Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 16 November, 2021 10:12 AM
To: Mei Kwan (LKKAuto)
Cc: claims-singapore; Asher Sng (LKKAuto); Admin A
Subject: VC014776 Direct Settlement - Accident Involving SDY818D (OI : QBE - TBA) and SG6121H (TP : LKK REF - CC3/QBE21011538/R1ea3) on 23/10/2021
Attachments: SDY818D.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Mei Kwan

Attached the claim form .

Jenny Toh

Senior Assistant

Claims | Asia

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Winner of Insurance Asia Awards 2021 – Claims Initiative of the Year, Singapore
Insurance Business Asia List – Elite Women 2021, Asia
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

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I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 16 November 2021 9:49 am
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Cc: claims-singapore <claims-singapore@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SDY818D (OI : QBE - TBA) and SG6121H (TP : LKK REF - CC3/QBE21011538/R1ea3) on 23/10/2021
Importance: High

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)

Sent: Thursday, 11 November, 2021 5:39 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; syaheeda.othman@qbe.com

Cc: claims-singapore <claims-singapore@qbe.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SDY818D (OI : QBE - TBA) and SG6121H (TP : LKK REF - CC3/QBE21011538/R1ea3) on 23/10/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SG 6121H at M/s Strides Automotive Services Pte Ltd -Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim reference for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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