

## Meng Yan (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 11 November, 2021 12:53 PM  
**To:** Jerome Soh; Claims Dept of CTI; sur@lkkauto.com; assignments@lkkauto.com; Nivitha (LKK Auto)  
**Cc:** 'Jacqueline Tan'  
**Subject:** RE: C02/XD9829L/THAMYL- DOA 8/11/2021 RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 5011 A & XD 9829 L ON 08 NOVEMBER 2021 ALONG SELETAR NORTH LINK AT ABOUT 1544 HOURS

**Without Prejudice**  
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Hi Jerome

Thanks for your reply.

We noted that the accident timing given is incorrect.

Your client reported 7:55am in the police report but accident report stated 15:44

Please noted that there will be a change in our reference number due to error.

HI LKK

Please conduct PRS

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jerome Soh <jeromesoh@visionlawllc.com>  
**Sent:** Thursday, November 11, 2021 9:41 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** 'Jacqueline Tan' <jactan@visionlawllc.com>

**Subject:** RE: SNM21D206465/C02/XD9829L/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 5011 A & XD 9829 L ON 08 NOVEMBER 2021 ALONG SELETAR NORTH LINK AT ABOUT 1544 HOURS

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Our Ref: M46.116407.21 (sj)

Your Ref: XD 9829 L

10 November 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING XE 5011 A & XD 9829 L ON 08 NOVEMBER 2021 ALONG SELETAR NORTH LINK AT ABOUT 1544 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 11 November 2021 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Mr. Marcus Chua (LKK Auto Consultant Pte Ltd) as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: Mah Lian Motor Vehicle Repairer  
No.38 Defu Lane 9  
Singapore 539278

Contact Person: Mr Goh / Ms Si Hui (6282 3336)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjali M)

Assistant Secretary

Vision Law LLC

133 New Bridge Road

#18-01/02 Chinatown Point

Singapore 059413

Tel: 6534-2811 Fax: 6535-6802

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**From:** Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

**Sent:** Wednesday, 10 November, 2021 2:57 PM

**To:** Claims Dept of CTI; Jerome Soh

**Cc:** 'Jacqueline Tan'

**Subject:** RE: SNM21D206465/C02/XD9829L/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 5011 A & XD 9829 L ON 08 NOVEMBER 2021 ALONG SELETAR NORTH LINK AT ABOUT 1544 HOURS

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)
Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, November 10, 2021 2:56 PM  
**To:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206465/C02/XD9829L/THAMYL / RE: Pre-Repair Survey on ACCIDENT INVOLVING XE 5011 A & XD 9829 L ON 08 NOVEMBER 2021 ALONG SELETAR NORTH LINK AT ABOUT 1544 HOURS

Without Prejudice  
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Dear Pauline,

Please conduct PRS for XE5011A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Jerome Soh <[jeromesoh@visionlawllc.com](mailto:jeromesoh@visionlawllc.com)>  
**Sent:** Wednesday, 10 November 2021 9:03 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Jacqueline Tan' <[jactan@visionlawllc.com](mailto:jactan@visionlawllc.com)>  
**Subject:** Pre-Repair Survey on ACCIDENT INVOLVING XE 5011 A & XD 9829 L ON 08 NOVEMBER 2021 ALONG SELETAR NORTH LINK AT ABOUT 1544 HOURS

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**Our Ref:** M46.XE5011A.21 (sj)  
**Your Ref:** XD 9829 L

10 November 2021

**CHINA TAIPING INSURANCE (S'PORE) PTE LTD**  
3 Anson Road  
#16-00 Springleaf Tower  
Singapore 079909  
**Attention: Motor Claims Department**

Dear Sirs,

**ACCIDENT INVOLVING XE 5011 A & XD 9829 L ON 08 NOVEMBER 2021 ALONG SELETAR NORTH LINK AT ABOUT 1544 HOURS**  
**(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)**

We are instructed by Fuyuan Resources Pte Ltd to notify you of a road traffic accident on **08 NOVEMBER 2021** at about **1544 HOURS** at/along **SELETAR NORTH LINK** involving our client's vehicle registration number **XE 5011 A** and vehicle registration number **XD 9829 L** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjali M)  
Assistant Secretary  
Vision Law LLC  
133 New Bridge Road  
#18-01/02 Chinatown Point  
Singapore 059413  
Tel: 6534-2811 Fax: 6535-6802

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VISION LAW LLC  
Advocates & Solicitors  
(Incorporated with limited liability)  
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Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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