

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 12 November 2021 5:06 PM  
**To:** JULIE\_WULANDARI79@YAHOO.COM; SHAFIQALI21@HOTMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SNA1070U (AIG) AND SMC1545T AT/ALONG PIE AFTER BEDOK EXIT ON 07/11/2021

12 Nov 2021

**Pandji Wulan Bin Samidi**  
Driver: Shafiq Ali Bin Noordin

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SNA1070U**  
**Our Ref: CC4/AIG21011531/pa3**  
**ACCIDENT INVOLVING SNA1070U (AIG) AND SMC1545T AT/ALONG PIE AFTER BEDOK EXIT ON 07/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMC1545T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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