

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

14/12/2021

Attn: CECILIA CHONG
Motor Claims Dept

LETTER OF DEMAND

Our Ref : SME7530K (1019) Your Ref : -

Dear Sir,

VEHICLE # : SME7530K
ACCIDENT INVOLVING : SME7530K & SMZ5881A ALONG PIE (CHANGI) BEFORE ENG NEO EXIT ON
LANE 1 ON 10/11/21

COST OF REPAIR	\$15,900.00 (As agreed)
LOSS OF USE	\$1,680.00 {14 work days + 6 weekends + 1 day prs} x \$80
LTA & GIA SEARCH	\$36.45
TOWING	\$180.00

COST OF REPAIR ADD GST 7% \$1,113.00

TOTAL \$18,909.45

Eighteen Thousand Nine Hundred Nine Singapore Dollars and Forty-Five Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 10/11/2021 INVOLVING SME7530K SMZ5881A SMQ819L

ALONG / AT

PIE TOWARDS CHANGI BEFORE ENG NEO EXIT ON LANE 1

I/We YUONG CHOYE WAH (NRIC No. S6931366C)

of APT BLK 59A GEYLANG BAHRU #19-3339 S(330059)

1. The owner of motor vehicle no. SME7530K hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. I/We undertake to co-operate fully with **Ryder Auto Pte Ltd** and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.

2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.

~~3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.~~ *Choyewah*

~~4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.~~ *Choyewah*

5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, **Ryder Auto Pte Ltd**.

6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.

7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.

8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 10/11/2021

X

Choyewah

Signature of owner

(Company's stamp – if any)

[Signature]

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, RYDER AUTO PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$18,200.00 (Global Sum) for vehicle no. SME 7530K that was damaged pursuant to the accident which occurred on 10/11/2021 (date) along PIE TOWARDS CHANGI BEFORE ENG NEO involving vehicle no/s SMZ 5881A.

This is pursuant to the inspection conducted on 11/11/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner YUONG CHOYE WAH (the third party claimant”) of vehicle no. SME 7530K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SME 7530K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of 8 (month) 2022 (year)



Signed by appointed surveyor

Ryder Auto Pte Ltd

Signed by “the workshop” (with chop)

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-06
Singapore 079120

14/12/2021

Attn: CECILIA CHONG
Motor Claims Dept

TAX INVOICE

Our Ref : SME7530K (1019) Your Ref : -

Dear Sir,

VEHICLE # : SME7530K
ACCIDENT INVOLVING : SME7530K & SMQ819L ALONG PIE (CHANGI) BEFORE ENG NEO EXIT ON
LANE 1 ON 10/11/21

COST OF REPAIR \$15,900.00 (As agreed)

COST OF REPAIR ADD GST 7% \$1,113.00

TOTAL \$17,013.00

Seventeen Thousand Thirteen Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard #42-01b, Singapore 038989

Email: gears-support@shift-technology.com

GST Reg No: M400017735

UEN: S66SS0020G

TAX INVOICE

RYDER AUTO PTE LTD - YUONG
CHOYE WAH

Invoice Number
GR-2021-004327

Invoice Issue Date
19 Nov 2021

Invoice Due Date
26 Nov 2021

Total Amount (\$\$) 27.10
Total GST 7.00% (\$\$) 1.90
Total Amount Incl. of GST (\$\$) 29.00

Bill Type	Reference	Amount (\$\$)	GST 7.00% (\$\$)	Amount Incl. of GST (\$\$)
Sale of Accident Report - Publ	19/11/2021,10/11/2021,SME7530K,SMZ5881A	27.10	1.90	29.00
		Total Amount (\$\$)		27.10
		Total GST 7.00% (\$\$)		1.90
		Total Amount Incl. of GST (\$\$)		29.00

***This is a computer generated document.
No signature is required.***

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Nov 2021 / 22:47:56

Receipt Date/Time : 10 Nov 2021 / 22:47:56

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211110-004086

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SMZ5881A As at 10 Nov 2021/07:00:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMZ5881A Enquiry Fee 20211110224725004028	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	n70y5q02		Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Date: 11/11/21

Sold to: SME 7530 K

CROWN

Item	Quantity	Description	Unit Price	Amount
		Auto Hub to Synergy		\$120
		Reporting Two Trips		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	\$120

Issued by: _____

Total \$220

AUTOBAY TOWING

1 Kaki Bukit Avenue 6
#01-55 AutoBay @ Kaki Bukit
Singapore 417883
Tel: 9616 8988 (Ah Boon)

CASH SALE

No. _____

Date: 10/11/21

Sold to: SME7530K

Item	Quantity	Description	Unit Price	Amount
		Eng Neo to Auto		B 60
		Hub		
E. & O. E.			Sub Total :	
			GST Tax :	
			Total :	B 60

Issued by: _____

CROWN

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 15 March 2022 11:45 am
To: GARRENKOK@YAHOO.COM.SG
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21011525/Ags3 *** ACCIDENT INVOLVING SMZ 5881A / SME 7530K / OTHERS ON 10/11/2021 ***

Importance: High

Our Ref: CC4/AIG21011525/Ags3

15 MARCH 2022

KOK JIAN ZONG

Dear Sir/Madam,

ACCIDENT INVOLVING SMZ 5881A / SME 7530K / OTHERS ON 10/11/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SME 7530K.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 3 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Print Received Message

This mail is associated with :

***SME7530K (7531312725SG)**
[SMZ5881A]

TP
YUONG CHOYE WAH
Nov 10 2021 7:00PM
[KOK JIAN ZONG]
Ryder Auto Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **14/07/2022 16:26 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$18249.45) - SME7530K - Claim Handler: Lee, Ming-Yao**

Approved:18249.45.