

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Thursday, 11 November, 2021 12:51 PM
To: Admin-D (LKKAuto); 'Admin A'
Cc: Claims Dept of CTI
Subject: RE: SNM21D206445C02- ACCIDENT INVOLVING OUR VEHICLE SMJ7688M & YOUR VEHICLE SLL3186Y ON 08/11/2021 // Propose for Direct Settlement

[Confidential]

Hi team

Please arrange prs by Marcus Chua.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Sent: Thursday, November 11, 2021 7:49 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206445C02- ACCIDENT INVOLVING OUR VEHICLE SMJ7688M & YOUR VEHICLE SLL3186Y ON 08/11/2021 // Propose for Direct Settlement

[Confidential]

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

Our choice of surveyor is Marcus Chua.

Kindly let us have the liability asap.

Thanks & Regards,

Yik Chan Hoe
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
Pandan Loop Service Center
Mobile: 9186 5109 | DID: 6771 4353 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg

From: Chee So Chow <sochow.chee@sg.entaiping.com>
Sent: Thursday, 11 November 2021 1:11 am
To: Yik Chan Hoe <chanhoe.yik@cyclecarriage.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Subject: SNM21D206445C02- ACCIDENT INVOLVING OUR VEHICLE SMJ7688M & YOUR VEHICLE SLL3186Y ON 08/11/2021 // Propose for Direct Settlement

This email was sent from outside of your organisation

[Confidential]

Dear Yik Chan

We refer to your email of 9/11/21

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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