

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 11 November, 2021 11:02 AM  
**To:** Jennifer Guay; 'SUR'; 'assignments'  
**Cc:** kuoliat@singnet.com.sg; Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM21D206479/C02/GBB7852C/TOHHS / RE: OUR REF: AW-INS-K24-116413-2021 .jgv & YR REF : GBB7852C

### WITHOUT PREJUDICE

Dear Sirs/ Madam,

As there is no agreement on SJE, we shall be appointing M/s LKK to survey GBB7852C.

Do ensure your client's vehicle is available for survey.

Please let us have your client accident report to register claim.

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jennifer Guay <jenniferguay@visionlawllc.com>  
**Sent:** Thursday, 11 November 2021 10:57 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** kuoliat@singnet.com.sg; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: SNM21D206479/C02/GBB7852C/TOHHS / RE: OUR REF: AW-INS-K24- 116413-2021 .jgv & YR REF : GBB7852C

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**PRE - REPAIR SURVEY**

**CLAIMANT: SHI YINHUA**

**ACCIDENT INVOLVING SLA 3903 C & GBB 7852 C ON 6 NOVEMBER 2021 ALONG 602 PUNGGOL CENTRAL DRIVEWAY**

Dear Sirs

Refer to your email of 11 November 2021 informing that you wish to conduct a pre-repair survey and to your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyor for your consideration:-

1. Chee Aik Thuan (Automotive Appraiser And Surveying Services)

Our client's vehicle is available for Pre-repair survey as follows :

Name of Workshop	<b>KUO LI AUTO WORKSHOP</b>
Address	Blk 5035 Ang Mo Kio Industrial Park 2 # 01-363 Singapore 569536
Contact Person	9694 3328 – Alvin

Please reply by 11 November 2021. Thank you.

Regards

**Jennifer Guay**

(Secretary for Ms Audrey Wong)

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

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**From:** Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

**Sent:** Thursday, 11 November, 2021 10:54 AM

**To:** Jennifer Guay

**Cc:** [kuoliat@singnet.com.sg](mailto:kuoliat@singnet.com.sg); Claims Dept of CTI; Alfred Toh

**Subject:** RE: SNM21D206479/C02/GBB7852C/TOHHS / RE: OUR REF: AW-INS-K24- SLA3903C-2021 .jgv & YR REF : GBB7852C

**Without Prejudice**

**Our reference: SNM21D206479/C02/GBB7852C/tohhs (insured yet to lodge report)**

**Your reference: SLA3903C**

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBB7852C & SLA3903C on 06/11/2021**

We refer to your email of 10/11/2021.

Please let us have your client accident report to register claim.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Alfred Toh 6389 6183 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 11 November 2021 10:00 am

**To:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** [kuoliat@singnet.com.sg](mailto:kuoliat@singnet.com.sg); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206479/C02/GBB7852C/TOHHS / RE: OUR REF: AW-INS-K24- SLA3903C-2021 .jgv & YR REF : GBB7852C

Without Prejudice

Save as to costs

Dear Jenny,

Please conduct PRS for SLA3903C. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Alfred Toh 63896183.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Sent:** Wednesday, 10 November 2021 5:26 pm

**To:** Claims Dept of CTL <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

For Surveyor

Please initial here after completion of pre-repair survey.  
Thank you.

REF : GBB7852C

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Appointed Surveyor: \_\_\_\_\_  
Name & Signature

Contact : \_\_\_\_\_

Date & Time \_\_\_\_\_

**6 NOVEMBER 2021 ALONG 602 PUNGGOL CENTRAL**

Surveyor during repair: \_\_\_\_\_

Date & Time : \_\_\_\_\_

dent on **6 NOVEMBER 2021** at about 17.13PM **ALONG**  
t's **SLA 3903C & GBB 7852 C** driven by your driver at

Surveyor after repair: \_\_\_\_\_

Date & Time : \_\_\_\_\_

ge. Before our client proceed to repair the damage vehicle,  
is notice whether you or your insurer would like to conduct  
ply from you within the stipulated timeline, our client shall

Regards

**Jennifer Guay**

(Secretary for Ms Audrey Wong)

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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