

Meng Yan (LKK Auto)

From: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 11 November, 2021 10:26 AM
To: Daphne Lee; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: SNM21D206478/C02/XE6168A/LEEPG / RE: TP Claim - GBJ9140T & XE6168A (DOA: 09/11/2021)

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please forward your client's accident report so as we could follow up with our insured for accident reporting. Please also let us have the repair estimate.

Dear LKK

Please arrange Mr. Taufikh to conduct PRS on without prejudice basis.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Daphne Lee <daphne@convinceauto.com.sg>
Sent: Thursday, 11 November 2021 10:23 am
To: Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206478/C02/XE6168A/LEEPG / RE: TP Claim - GBJ9140T & XE6168A (DOA: 09/11/2021)

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Dear Cecilia,

Please arrange your surveyor of Mohd Taufikh (LKK) to survey our vehicle.

Thank you

Regards

Daphne Lee



Convince Auto Pte Ltd
176 Sin Ming Drive
#04-04 Sin Ming Autocare
Singapore 575721

Tel: 6556 1131 | Fax: 6553 0802

From: Cecilia Lee Peng Geok [<mailto:cecilia.lee@sg.cntaiping.com>]
Sent: Thursday, 11 November, 2021 9:55 AM
To: Daphne Lee <daphne@convinceauto.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D206478/C02/XE6168A/LEEPG / RE: TP Claim - GBJ9140T & XE6168A (DOA: 09/11/2021)

Without Prejudice

Our reference: SNM21D206478/C02/XE6168A/LEEPG

Your reference: GBJ9140T

Dear Sirs,

ACCIDENT INVOLVING XE6168A & GBJ9140T ON 09/11/2021

We refer to your email of 10/11/2021. Our insured has not reported the accident. Please let us have a copy of your client's accident report and repair estimate.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall be deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 11 November 2021 9:38 am
To: Daphne Lee <daphne@convinceauto.com.sg>; Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206478/C02/XE6168A/LEEPG / RE: TP Claim - GBJ9140T & XE6168A (DOA: 09/11/2021)

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBJ9140T. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Daphne Lee <daphne@convinceauto.com.sg>
Sent: Wednesday, 10 November 2021 3:49 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: TP Claim - GBJ9140T & XE6168A (DOA: 09/11/2021)

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To : Motor Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING : [GBJ9140T & XE6168A ON 09/11/2021](#)

Please be informed that the said vehicle can be inspected at the following venue:

**[Convince Auto Pte Ltd](#)
176 Sin Ming Drive
#04-04 Sin Ming Autocare
Singapore 575721**

Tel: 6556 1131

Thank you

Regards

Daphne Lee



Convince Auto Pte Ltd
176 Sin Ming Drive
#04-04 Sin Ming Autocare
Singapore 575721

Tel: 6556 1131 | Fax: 6553 0802



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