

Meng Yan (LKK Auto)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Thursday, 11 November, 2021 10:08 AM
To: Celebrity auto; 'SUR'; assignments@lkkauto.com
Cc: Adeline Chng; Claims Dept of CTI
Subject: RE: SNM21D206442/C02/SME1405D/CHNGPW / FW: Pre repair inspection
Attachments: New Scan 2021-11-10 1553.pdf

[Confidential]

Without Prejudice

Dear Leslie,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Celebrity auto <celebrityautosg@gmail.com>

Sent: Thursday, 11 November 2021 9:52 AM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D206442/C02/SME1405D/CHNGPW / FW: Pre repair inspection

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My side want to do PRI

Many thanks

On Thu, 11 Nov 2021 at 9:47 AM, Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING SME1405D & SKC1111K on 09/11/2021

We refer to your email of 10/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 11 November 2021 9:43 AM

To: celebrityautosg@gmail.com; Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206442/C02/SME1405D/CHNGPW / FW: Pre repair inspection

Without Prejudice

Dear Billy,

Please conduct PRS for SKC1111K.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

[3 Anson Road #15](#)-00 Springleaf Tower Singapore 079909

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From: Celebrity auto <celebrityautosg@gmail.com>
Sent: Wednesday, 10 November 2021 3:57 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre repair inspection

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Pls check if correct ,
contact me if any issue

Many thank

Leslie Yeo

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Leslie Yeo