

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Friday, 12 November 2021 4:27 pm  
**To:** 'Teo, Grace'; 'Chua, Gek Tiang Ruth'; SUR  
**Subject:** RE: LKK(veh in) \ CMTD2103320/RUC; FW: Our ref: (FBP 3026 Z ); Your ref TBA (SKW 8216 R): CUSTOMER: RYAN FADLIE BIN ZAMRIE - ACCIDENT INVOLVING MOTORCYCLE NO. FBP 3026 Z AND MOTOR CAR NO. SKW 8216 R AT SELETAR EXPRESSWAY ON 08 NOV 2021 AT 07:50 HRS  
**Attachments:** FBP3026Z IA.pdf; FBP 3026Z LTA.pdf; FBP 3026Z EST.pdf

Dear Ruth,

Enclosed herewith preliminary advice of FBP 3026Z.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>  
**Sent:** Thursday, 11 November 2021 12:33 pm  
**To:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK(veh in) \ CMTD2103320/RUC; FW: Our ref: (FBP 3026 Z ); Your ref TBA (SKW 8216 R): CUSTOMER: RYAN FADLIE BIN ZAMRIE - ACCIDENT INVOLVING MOTORCYCLE NO. FBP 3026 Z AND MOTOR CAR NO. SKW 8216 R AT SELETAR EXPRESSWAY ON 08 NOV 2021 AT 07:50 HRS

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 11 November, 2021 12:20 PM  
**To:** Hanisah Mshukrie <[hanisah@erzatileemotor.com](mailto:hanisah@erzatileemotor.com)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; 'admin-d@lkkauto.com' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Erzat Lee <[erzat@erzatileemotor.com](mailto:erzat@erzatileemotor.com)>; Claim Motor <[claim@erzatileemotor.com](mailto:claim@erzatileemotor.com)>; Suria Suria

<[suria@erzatleemotor.com](mailto:suria@erzatleemotor.com)>

**Subject:** LKK(veh in) \ CMTD2103320/RUC; FW: Our ref: (FBP 3026 Z ); Your ref TBA (SKW 8216 R): CUSTOMER: RYAN FADLIE BIN ZAMRIE - ACCIDENT INVOLVING MOTORCYCLE NO. FBP 3026 Z AND MOTOR CAR NO. SKW 8216 R AT SELETAR EXPRESSWAY ON 08 NOV 2021 AT 07:50 HRS

Without Prejudice

Our Reference: CMTD2103320/RUC

Your Reference: FBP3026Z

Hi Erzat,

Please be informed that we have reappointed **LKK AUTO** to conduct the survey on the basis of without prejudice and any admission of liability.

Hi **LKK Auto**,

Please arrange to survey **FBP3026Z** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

**D:** 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>  
**Sent:** Thursday, November 11, 2021 10:08 AM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Subject:** Claim No. : CMTD2103320/RUC; FW: Our ref: (FBP 3026 Z ); Your ref TBA (SKW 8216 R): CUSTOMER: RYAN FADLIE BIN ZAMRIE - ACCIDENT INVOLVING MOTORCYCLE NO. FBP 3026 Z AND MOTOR CAR NO. SKW 8216 R AT SELETAR EXPRESSWAY ON 08 NOV 2021 AT 07:50 HRS

Hi Colleagues,

PRI, for your attention and necessary action.

Best Regards

**Raba'ah Mohd Ali**

Claims Division



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

**Website:** [www.sompo.com.sg](http://www.sompo.com.sg) | **Facebook:** [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Hanisah Mshukrie <[hanisah@erzatileemotor.com](mailto:hanisah@erzatileemotor.com)>  
**Sent:** Wednesday, November 10, 2021 5:25 PM  
**To:** claimsreport <[claimsreport@sompo.com.sg](mailto:claimsreport@sompo.com.sg)>  
**Cc:** Erzat Lee <[erzat@erzatileemotor.com](mailto:erzat@erzatileemotor.com)>; Claim Motor <[claim@erzatileemotor.com](mailto:claim@erzatileemotor.com)>; Suria Suria <[suria@erzatileemotor.com](mailto:suria@erzatileemotor.com)>  
**Subject:** Our ref: (FBP 3026 Z ); Your ref TBA (SKW 8216 R): CUSTOMER: RYAN FADLIE BIN ZAMRIE - ACCIDENT INVOLVING MOTORCYCLE NO. FBP 3026 Z AND MOTOR CAR NO. SKW 8216 R AT SELETAR EXPRESSWAY ON 08 NOV 2021 AT 07:50 HRS

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

**Our Ref:** FBP 3026 Z ryan fadlie bin zamrie

**Your ref:** TBA (SKW 8216 R)

Dear Sirs,

**CLAIMANT:** RYAN FADLIE BIN ZAMRIE

**ACCIDENT INVOLVING MOTORCYCLE NO. FBP 3026 Z AND MOTOR CAR NO. SKW 8216 R AT SELETAR EXPRESSWAY ON 08 NOV 2021 AT 07:50 HRS**

**NOTICE FOR PRE-REPAIR INSPECTION**

We act for **RYAN FADLIE BIN ZAMRIE** ("our client"), owner and rider of motorcycle no. **FBP 3026 Z**, in her claim for personal injuries, property damage and consequential loss and expense as a result of the above captioned road traffic accident involving your insured driver of motor car no. **SKW 8216 R**.

As a result of the accident, our client was injured and our client's motorcycle was damaged and she suffered other consequential losses.

Please let us know **within 2 working days** upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's motorcycle. In the event that you do not respond within the stipulated timeline, our client will proceed to repair the motorcycle without further reference to you.

If you wish to conduct a survey, please liaise with **Mr Erzat at 9898 3441 or Hanisah at 89521184** failing which, we will proceed accordingly.

Please note the said motorcycle can be inspected at:

Name of workshop: **Erzat Lee Motor Trading Pte Ltd**

Address: Synergy @ Kaki Bukit 25, #03-37 Kaki Bukit Rd 4, Singapore 417800

Contact details: Mr Erzat at Mobile no. 9898 3441

Best Regards,

**Hanisah Mohamed Shukrie 哈尼莎**

Account Manager

Erzat Lee Motor Trading Pte Ltd

Synergy@KB 25

Kaki Bukit Road 4

#03-37 Singapore 417800

E: [Hanisah@erzatleemotor.com](mailto:Hanisah@erzatleemotor.com)

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