

Shiau Chan (LKKAUTO)

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Friday, 12 November 2021 4:02 pm
To: Shiau Chan (LKKAUTO)
Cc: Teo, Ericweihong; Low, Xianyu; Hor, Yinrul; SUR
Subject: RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH6779G AND SJB1057B ON 10/11/2021

Dear Shiau Chan,

The claim no for this case is 1663567675SG.

Thanks & Regards,

Divyashni Subramaniam
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel: 8001206556 | Ext: 1012103
Divyashni.Subramaniam@aig.com | www.aig.sg

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Friday, November 12, 2021 3:40 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; SUR <sur@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>
Subject: [EXTERNAL] RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH6779G AND SJB1057B ON 10/11/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

Kindly provide us the claim reference of above mentioned.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 11 November 2021 11:36 am
To: 'Hor, Yinrul' <Yinrul.Hor@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>

Subject: RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH6779G AND SJB1057B ON 10/11/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Hor, Yinrul <Yinrul.Hor@aig.com>

Sent: Thursday, 11 November, 2021 11:08 AM

To: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>

Subject: FW: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH6779G AND SJB1057B ON 10/11/2021

Hi LKK,

Kindly assist on below PRI.

Be informed that OI GIA report is currently not available as insured has yet to report accident till date.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Hor, Yinrul

Sent: Thursday, November 11, 2021 11:03 AM

To: kitty_tan@rssolomon.com; natalie_ng@rssolomon.com; lua_siewhui@rssolomon.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>

Subject: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH6779G AND SJB1057B ON 10/11/2021

Without Prejudice

Your Reference : RSS/2111-7275 (3MW)(PD)

Our Reference : GBH6779G

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: kitty_tan@rssolomon.com <kitty_tan@rssolomon.com>
Sent: Thursday, November 11, 2021 10:52 AM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; natalie_ng@rssolomon.com; lua_siewhui@rssolomon.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; kitty_tan@rssolomon.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH6779G AND SJB1057B ON 10/11/2021

Dear Sirs,

We refer to your email dated 11th November 2021.

We write to inform that our client will be appointing Prominent Appraiser Services Pte Ltd.

In this respect, please arrange your surveyors to contact Mr. Jay Lim of 3 Motorwerkz Concept Pte Ltd at mobile no. 9797 2800 for a pre-repair survey of our client's vehicle located at 25 Kaki Bukit Road 4 #01-40/42 Synergy @ KB Singapore 417800.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC

Advocates & Solicitors

300 Beach Road

The Concourse #12-02/03/04

Singapore 199555

T: +65 6817 7498

F: +65 6292 2665

E: kitty_tan@rssolomon.com

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From: Hor, Yinrul

Sent: Thu, 11 Nov 2021 02:35:25 +0000

To: kitty_tan@rssolomon.com, Natalie Ng, Lua SiewHui

Cc: Lim, Kok-Chong, Subramaniam, Divyashni, Teo, Ericweihong, Low, Xianyu

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH6779G AND SJB1057B ON 10/11/2021

Without Prejudice

-

Your Reference : RSS/2111-7275 (3MW)(PD)

Our Reference : GBH6779G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1002208

From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Thursday, November 11, 2021 9:43 AM
To: Hor, Yinrul <Yinrul.Hor@aig.com>; ClaimsDocManagement <ClaimsDocManagement@aig.com>; AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua SiewHui <lua_siewhui@rssolomon.com>
Subject: [EXTERNAL] RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJB1057B AND GBH6779G ON 10TH NOVEMBER 2021 AT ABOUT 1417 HRS [2111-7275 (3MW)(PD)]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJB1057B.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBH6779G at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair her vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report lodged by our Client.

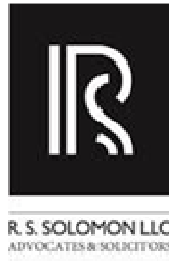
Please be informed that the said vehicle can be inspected at:

Name of workshop : 3 Motorwerkz Concept Pte Ltd
Address : 25 Kaki Bukit Road 4 #01-40/42 Synergy @ KB Singapore 417800
Contact : Mr Jay Lim at Mobile no. 9797 2800

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC

Advocates & Solicitors

300 Beach Road

The Concourse #12-02/03/04

Singapore 199555

T: +65 6817 7498

F: +65 6292 2665

E: kitty_tan@rssolomon.com

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