

Our Ref: CT1121/SHC8832C/CK(st)
Date: 16.12.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department **Without Prejudice**

Dear Sir/Madam

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 08.11.2021 INVOLVING SHC8832C & PA 7416T ALONG WOODLANDS AVE 2 TWDS SLE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC8832C, which was involved in the captioned accident with your insured vehicle No PA 7416T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	642.00
2. Loss of Rental	2 days x S\$ 114.95	S\$	229.90
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE] **Total Claims** **S\$ 1,033.90**

A copy each of the following supporting documents marked [X] is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair Bill | <input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input checked="" type="checkbox"/> Rental Rate Letter |
| <input checked="" type="checkbox"/> LTA/GIA Search Slip(s) | <input checked="" type="checkbox"/> Downtime/Mileage Record |
| <input type="checkbox"/> Survey Report / Bill | <input type="checkbox"/> Witness Statement / Accident Scene Photo(s) |
| <input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance | |
| <input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others : | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC8832C , PA7416T
ALONG WOODLANDS AVE 2 TWDS SLE****ON 08-Nov-21 07:30**I / We **TAN BOON HONG** (Hirer) NRIC No.: **SXXXX734G**and/or (Relief) NRIC No.: **SXXXX734G**Taxi Number **SHC8832C**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **08-Nov-2021**Name of Hirer **TAN BOON HONG**Hirer NRIC **SXXXX734G**

Signature :

Address **546 ANG MO KIO AVENUE 10 #06-...
560546**Contact No. **84226121**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00014462005 Claim No : SNM21D206404/C02/PA7416T/TANKW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$487.95
DOLLARS FOUR HUNDRED EIGHTY SEVEN AND CENTS NINETY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 8832C
Insured Vehicle No. : PA 7416T

Date of Loss : 08/11/2021
Place of Accident : WOODLANDS AVE 2

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : THE BUSLINE CONNENTION
Driver Name : LEE KOON POI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description and Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, GIA/Police Reports/Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/Towing Fee, and Cost including Disbursement. Total amount is S\$ 487.95.

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : [Handwritten Signature]
CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 30.5.2022

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC8832C

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
24.03.2016

CHASSIS CODE
KMHLB41UMGU086759

NO/DATE
91621363 03.12.2021

JOB NO.
305493488

ODOMETER READING

JOB TYPE

Description : 3P 08.11.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		600.00
Add GST @ 7.000 %		42.00
Total Invoice amount		642.00

Issued by : KATHERINETAN 03.12.2021 09:46:18
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TRAVEL ON OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL NOTIFY US WITHIN 24 HOURS IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY UNPAID BILLS AND FINING BY COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 10 DAYS FROM THE ISSUED DATE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21110086

Date: 02 December 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 08/11/2021 @ 07:30 hrs
ALONG WOODLANDS AVE 2 TWDS SLE
INVOLVING PA7416T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8832C** (the "Taxi"). The Taxi was hired to **TAN BOON HONG IC NO SXXXX734G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

PA7416T

Date of Accident

08/11/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **29/12/2020 - 28/12/2021**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **08/11/2021 10:02**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 2 March 2022 20:51
To: kpoi323@gmail.com
Subject: ACCIDENT INVOLVING PA 7416T AND SHC 8832C ON 08/11/2021

Our Ref: CC3/CTI21011503/Tea3

02 MAR 2022

THE BUSLINE CONNENTION

Dear Sir/Madam,

ACCIDENT INVOLVING PA 7416T AND SHC 8832C ON 08/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 day, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 24 May 2022 15:12
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D206404/C02/PA7416T/TANKW / FW: Direct Settlement - Accident Involving PA7416T (OI : CTI - TBA) and SHC8832C (TP : LKK REF - CC3/CTI21011503/T1ea3) on 08/11/2021

Follow Up Flag: Follow up
Flag Status: Flagged

[Confidential]

Without Prejudice

Hi Asher,

Agreed to your advise to offer at 50% up to \$487.95.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, May 13, 2022 1:31 PM
To: Billy Tan <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D206404/C02/PA7416T/TANKW / FW: Direct Settlement - Accident Involving PA7416T (OI : CTI - TBA) and SHC8832C (TP : LKK REF - CC3/CTI21011503/T1ea3) on 08/11/2021

[Confidential]

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Your ref : SNM21D206404/C02/PA7416T/TANKW

Dear Sirs,

We refer to the above matter.

The accident occurred when both parties side swipe at the merging lane.

We are of the opinion that the liability shall be equal shared among both parties.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$487.95 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 841.02	\$ 642.00
2. Loss of Rental (2days x \$114.95)	\$ 229.90	\$ 229.90 (2days x \$114.95)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
	Sub Total	\$ 971.90
		50%\$ 485.95
4. LTA Search Fee	\$ 2.00	\$ 2.00

Total \$ 1,232.92 \$ 487.95

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 13/05/2022 is only for mandate purpose.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Thursday, 11 November 2021 16:37

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206404/C02/PA7416T/TANKW / FW: Direct Settlement - Accident Involving PA7416T (OI : CTI - TBA) and SHC8832C (TP : LKK REF - CC3/CTI21011503/T1ea3) on 08/11/2021

[Confidential]

Hi Asher,

Attached is OI GIA report, OI state that OI was at ahead of TP Vehicle and TP side swipe OI vehicle

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 11 November 2021 4:34 PM

To: Meikwan@lkkauto.com; AsherSng@lkkauto.com; admin-a@lkkauto.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206404/C02/PA7416T/TANKW / FW: Direct Settlement - Accident Involving PA7416T (OI : CTI - TBA) and SHC8832C (TP : LKK REF - CC3/CTI21011503/T1ea3) on 08/11/2021

Dear all,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM21D206404/C02/PA7416T/TANKW.

Dear Billy,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 11 November 2021 4:26 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PA7416T (OI : CTI - TBA) and SHC8832C (TP : LKK REF - CC3/CTI21011503/T1ea3) on 08/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 8832C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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