

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Wednesday, 10 November, 2021 4:09 PM
To: 'Admin A'; Admin-D (LKKAuto); SUR
Subject: RE: SNM21D206425C02 - OUR VEHICLE PC5361U & YOUR VEH SMT9033L ON 08.11.2021 (OUR REF: JLC.2021.2924.PD)

[Confidential]

Hi Team

Please conduct pre repair survey.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chee So Chow
Sent: Wednesday, November 10, 2021 4:07 PM
To: 'Ganesh' <executive@johnlawchambers.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: info@speedwerkz.biz; 'ADMIN' <admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>
Subject: RE: SNM21D206425C02 - OUR VEHICLE PC5361U & YOUR VEH SMT9033L ON 08.11.2021 (OUR REF: JLC.2021.2924.PD)

[Confidential]

Hi Team

We disagree to your panel of surveyor.

We shall appoint LKK to conduct survey.

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From: Ganesh <executive@johnlawchambers.com>
Sent: Wednesday, November 10, 2021 12:33 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: info@speedwerkz.biz; 'ADMIN' <admin@johnlawchambers.com>; ADMIN <admin@johnlawchambers.com>
Subject: RE: SNM21D206425C02 - OUR VEHICLE PC5361U & YOUR VEH SMT9033L ON 08.11.2021 (OUR REF: JLC.2021.2924.PD)

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WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

· **UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,
GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983

- We have relocated, kindly update our latest address in your system.

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Wednesday, 10 November 2021 12:30 pm

To: 'Ganesh' <executive@johnlawchambers.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Cc: info@speedwerkz.biz; ADMIN <admin@johnlawchambers.com>

Subject: SNM21D206425C02 - OUR VEHICLE PC5361U & YOUR VEH SMT9033L ON 08.11.2021 (OUR REF: JLC.2021.2924.PD)

[Confidential]

Dear Ganesh

We refer to your email of 08/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

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From: Ganesh <executive@johnlawchambers.com>
Sent: Monday, November 8, 2021 3:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: info@speedwerkz.biz; ADMIN <admin@johnlawchambers.com>
Subject: PRI -OUR VEH: SMT9033L OUR REF: JLC.2021.2924.PD YR REF: TO BE ADVISED YR VEH: PC5361U

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

OUR REF: JLC.2021.2924.PD
YR REF: TO BE ADVISED
OUR VEH: SMT9033L
YR VEH: PC5361U
DOA: 08.11.2021 @ 1345 HRS
LOC: RANGOON PD TOWARDS CITY

08.11.2021

CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON RD,
#16-00 SPRINGLEAF TOWER,
SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES SMT9033L AND PC5361U ALONG RANGOON PD TOWARDS CITY ON 08.11.2021.

Dear Sir/Madam,

We act for the owner of the vehicle no. **SMT9033L.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PTE LTD

BARTLEY BIZ CENTRE,
13 KAKI BUKIT RD 4,
#01-20 SINGAPORE 417807
KEN: 91695936
ALEX BEH: 90910000

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201591
FAX: 65926985

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