Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 10 November, 2021 8:50 AM
To: kelley@chiaarul.com; assignments

Cc: Claims Dept of CTI; Tan Kian Wei Billy

Subject: RE: SNM21D206340/C02/GBL1104R/TANKW / FW: PRE-INSPECTION OF SJY 5325E

(KC)

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: <u>kelley@chiaarul.com</u> < <u>kelley@chiaarul.com</u>> **Sent:** Wednesday, 10 November 2021 7:45 am

To: Tan Kian Wei Billy billy.tan@sg.cntaiping.com; Chong Boon Sen boonsen.chong@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206340/C02/GBL1104R/TANKW / FW: PRE-INSPECTION OF SJY 5325E (KC)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir.

Our client is agreeable to your proposed surveyor, Kenneth Kong (LKK).

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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From: Tan Kian Wei Billy < billy.tan@sg.cntaiping.com>

Sent: Tuesday, 9 November 2021 4:22 pm

To: Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; kelley@chiaarul.com

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206340/C02/GBL1104R/TANKW / FW: PRE-INSPECTION OF SJY 5325E (KC)

[Confidential]

Without Prejudice Save as to cost Dear Sirs / Madam,

ACCIDENT INVOLVING GBL1104R & SJY5325E on 03/11/2021

We refer to your email of 09/11/2021.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Chong Boon Sen < boonsen.chong@sg.cntaiping.com>

Sent: Tuesday, 9 November 2021 4:20 PM

To: kelley@chiaarul.com; Tan Kian Wei Billy

billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206340/C02/GBL1104R/TANKW / FW: PRE-INSPECTION OF SJY 5325E (KC)

Without Prejudice Save as to costs

Dear Billy,

Please conduct PRS for SJY5325E.

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: <u>kelley@chiaarul.com</u> < <u>kelley@chiaarul.com</u>>

Sent: Tuesday, 9 November 2021 10:52 am

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; lod@sg.cnt.cntaiping.com; Albert Chua

<albert.chua@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: PRE-INSPECTION OF SJY 5325E (KC)

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir,

Enclosed our pre-inspection notice of even date for your attention.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC 151 Chin Swee Road #03-09 Manhattan House Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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