

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 7 January 2022 1:11 PM
To: Admin-D (LKKAUTO); 'Joel Goh'
Cc: assignments; SUR; Jaime Tay
Subject: RE: ACCIDENT INVOLVING JSX5338 AND GBJ1069U ON 27 OCT 2021.
(DM21HO01678-JG)
Attachments: JSX 5338 PRELI ADVISED.pdf

Dear Joel,

Enclosed preliminary revised of vehicle JSX 5338
Date of survey: 10/11/2021
Number of days (estimated) : 4 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 12 November 2021 3:02 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>;
alfred_ng@juseq.com.sg
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING JSX5338 AND GBJ1069U ON 27 OCT 2021. (DM21HO01678-JG)

Dear Joel,

Please be informed that we have inspected the vehicle JSX 5338 on 10/11/21 .

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Wednesday, 10 November 2021 11:47 AM
To: 'Joel Goh' <joel.goh@eqinsurance.com.sg>; alfred_ng@juseq.com.sg
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING JSX5338 AND GBJ1069U ON 27 OCT 2021. (DM21HO01678-JG)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 10 November, 2021 11:40 AM
To: 'alfred_ng@juseq.com.sg' <alfred_ng@juseq.com.sg>
Cc: assignments@lkkauto.com
Subject: RE: ACCIDENT INVOLVING JSX5338 AND GBJ1069U ON 27 OCT 2021. (DM21HO01678-JG)

Without Prejudice
Save As To Cost

Dear Alfred

Thank you for your confirmation.
We will arrange accordingly.

Dear LKK

Please assist on this PRS.
Our insured has not reported this accident.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reac
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,
Joel Goh

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: alfred_ng@juseq.com.sg <alfred_ng@juseq.com.sg>

Sent: Wednesday, 10 November 2021 11:36 AM

To: Joel Goh <joel.goh@eqinsurance.com.sg>

Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: ACCIDENT INVOLVING JSX5338 AND GBJ1069U ON 27 OCT 2021.

Dear Joel,

Your ref: DM21HO01678JG

Our ref: JEQ/210644/1121/JEC

We refer to your email today.

Our client is agreeable to appoint the following surveyor as our single joint expert.

6. LKK Auto Consultants Pte Ltd.

Please be informed that our client's vehicle is available for inspection at the under stated workshop:-

JEC AUTOSERVICE

1 Kaki Bukit Ave 6

#02-11 Autobay

Singapore 417883

Contact person: Ah Xian

Mobile : 92327457 Fax No. 65096584.

With Regards

Alfred Ng

Executive

Legal Division

On behalf of Mr. Caleb Tan

M/s JusEquity Law Corporation

No. 133 New Bridge Road

Chinatown Point

#10-03 Singapore 059413

Tel : 6536 9339

Fax: 6536 5368

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