Meng Yan (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 9 November, 2021 3:38 PM

To: Ganesh; 'assignments'

Cc: Claims Dept of CTI; ADMIN; sur@lkkauto.com

Subject: RE: SNM21D206423/C02/GBB9452K/TANKL / FW: PRI - OUR VEH: SMK3171H

OUR REF: JLC.2021.2922.PD YR REF: TO BE ADVISED YR VEH: GBB9452K

Attachments: SMK3171H_accident_report_8153788_05-11-2021_162457-pdfdoctor_com (1).pdf

WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Ganesh,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Ganesh <executive@johnlawchambers.com>

Sent: Tuesday, November 9, 2021 1:16 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; ADMIN <admin@johnlawchambers.com>

Subject: RE: SNM21D206423/C02/GBB9452K/TANKL / FW: PRI - OUR VEH: SMK3171H OUR REF: JLC.2021.2922.PD

YR REF: TO BE ADVISED YR VEH: GBB9452K

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WITHOUT PREJUDICE

Dear Sir/Madam.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

- We have relocated, kindly update our latest address in your system.

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Tan Kah Leong < KahLeong.Tan@sg.cntaiping.com>

Sent: Tuesday, 9 November 2021 1:04 pm **To:** executive@johnlawchambers.com

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D206423/C02/GBB9452K/TANKL / FW: PRI - OUR VEH: SMK3171H OUR REF: JLC.2021.2922.PD

YR REF: TO BE ADVISED YR VEH: GBB9452K

Without Prejudice

Dear Ganesh,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE:

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Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Tuesday, November 9, 2021 10:05 AM

To: executive@johnlawchambers.com; mtcl@income.com.sg; Tan Kah Leong

<KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com

Subject: O/R: SNM21D206423/C02/GBB9452K/TANKL / FW: PRI - OUR VEH: SMK3171H OUR REF: JLC.2021.2922.PD

YR REF: TO BE ADVISED YR VEH: GBB9452K

Without Prejudice Save as to costs

Dear Kah Leong,

Please conduct PRS for SMK3171H. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Tan Kah Leong 63896193.

NOTICE:

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ganesh < executive@johnlawchambers.com >

Sent: Monday, 8 November 2021 3:40 pm

To: Claims Dept of CTI <<u>claimsdept@sg.cntaiping.com</u>>; <u>mtcl@income.com.sg</u>; NTUC - PRI <<u>MTSurvey@income.com.sg</u>>; Chong Boon Sen <<u>boonsen.chong@sg.cntaiping.com</u>>

Cc: info@speedwerkz.biz; ADMIN <admin@johnlawchambers.com>

Subject: PRI - OUR VEH: SMK3171H OUR REF: JLC.2021.2922.PD YR REF: TO BE ADVISED YR VEH: GBB9452K

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OUR REF: JLC.2021.2922.PD YR REF: TO BE ADVISED OUR VEH: SMK3171H

YR VEH: GBB9452K

DOA: 05.11.2021 @ 1355 HRS

LOC: KPE TUNNEL TOWARDS AIRPORT ROAD EXIT

08.11.2021

NTUC INCOME INSURANCE CO-OPERATIVE LTD 73 BRAS BASAH ROAD NTUC INCOME CENTRE SINGAPORE 189557.

CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON RD, #16-00 SPRINGLEAF TOWER, SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES SMK3171H AND GBB9452K ALONG KPE TUNNEL TOWARDS AIRPORT ROAD EXIT ON 05.11.2021.

Dear Sir/Madam,

We act for the owner of the vehicle no. SMK3171H.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

SPEEDWERKZ PTE LTD

BARTLEY BIZ CENTRE, 13 KAKI BUKIT RD 4, #01-20 SINGAPORE 417807

KEN: 91695936

ALEX BEH: 90910000

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle. Please contact us at 6592 6983 or email us at executive@johnlawchambers.com / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC 133 NEW BRIDGE ROAD, #17-09, CHINATOWN POINT SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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