

Mei Kwan (LKKAuto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 9 November, 2021 10:52 AM
To: gerine@casgarage.sg; Motor Claim - III; SUR; Admin A; Admin-D (LKKAuto)
Cc: 'Aldrin Ang'; 'Chong'; Zuhaidah Samsuri
Subject: RE: [EXTERNAL] - PRI & Liability - Accident Involving PAB No: 5617 & SKZ461K on 01/11/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Gerine,

Noted with thanks.

Bhuaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: gerine@casgarage.sg <gerine@casgarage.sg>
Sent: Tuesday, 9 November 2021 10:38 am
To: Motor Claim - III <motorclaim@iii.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; 'Summer (LKK Auto)' <admin-d@lkkauto.com>
Cc: 'Aldrin Ang' <aldrin@casgarage.sg>; 'Chong' <chongliu@casgarage.sg>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: [EXTERNAL] - PRI & Liability - Accident Involving PAB No: 5617 & SKZ461K on 01/11/2021

WITHOUT PREJUDICE

Dear Bhuaneswari,

We refer to your email of even date.

Kindly be informed that our client is riding an e-bike. Therefore, SAS report is not required. Police report has been submitted to you on 08.11.2021.

Thank you and regards,
Gerine Cheng
Mobile: 8782 7171
Address: 1 Kaki Bukit Avenue 6
#02-22/21/20
AutoBay Block D
Singapore 417883



From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Tuesday, 9 November 2021 10:26 am

To: gerine@casgarage.sg cheng <gerine@casgarage.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Aldrin Ang <aldrin@casgarage.sg>; Chong <chongliu@casgarage.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: [EXTERNAL] - PRI & Liability - Accident Involving PAB No: 5617 & SKZ461K on 01/11/2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle **PAB No:5617** and let us have your report urgently.

This claim will be handled by **Ms Aida**.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Aside Gerine:

Kindly provide your client SAS/GIA report.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: gerine@casgarage.sg cheng <gerine@casgarage.sg>

Sent: Monday, 8 November 2021 6:24 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Aldrin Ang <aldrin@casgarage.sg>; Chong <chongliu@casgarage.sg>

Subject: Re: [EXTERNAL] - PRI & Liability - Accident Involving PAB No: 5617 & SKZ461K on 01/11/2021

WITHOUT PREJUDICE

Dear Bhuvaneswari,

Kindly arrange LKK Auto Consultants to conduct this survey.

Thank you and regards,

Gerine Cheng

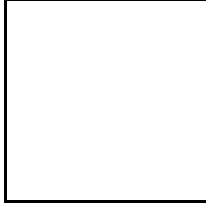
Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



On 8 Nov 2021, at 6:21 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above .

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174

<image002.png>

From: gerine@casgarage.sg <gerine@casgarage.sg>

Sent: Monday, 8 November 2021 5:11 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: 'Aldrin Ang' <aldrin@casgarage.sg>; 'Chong' <chongliau@casgarage.sg>

Subject: RE: [EXTERNAL] - PRI & Liability - Accident Involving PAB No: 5617 & SKZ461K on 01/11/2021

WITHOUT PREJUDICE

Dear Bhuvaneswari

Sincere apologies.

Your insured's vehicle number should be **SKZ461K**.

Thank you and regards,

Gerine Cheng

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883

<image003.jpg>

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 8 November 2021 5:06 pm

To: gerine@casgarage.sg; Motor Claim - III <motorclaim@iii.com.sg>

Cc: Aldrin Ang <aldrin@casgarage.sg>; Chong <chongliau@casgarage.sg>

Subject: RE: [EXTERNAL] - PRI & Liability - Accident Involving PAB No: 5617 & SLQ2977L on 01/11/2021

Dear Sir/ Mdm,

This vehicle SLQ2977L is not insured under us. It is under MSIG.

Thank you,

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174

<image002.png>

From: gerine@casgarage.sg <gerine@casgarage.sg>

Sent: Monday, 8 November 2021 4:08 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Aldrin Ang <aldrin@casgarage.sg>; Chong <chongliau@casgarage.sg>

Subject: [EXTERNAL] - PRI & Liability - Accident Involving PAB No: 5617 & SLQ2977L on 01/11/2021

WITHOUT PREJUDICE

Dear Sir / Mdm

We have been appointed by **MR AIDAN YEO**, the registered owner of **PAB No: 5617** to claim damages against you in connection with a road traffic accident involving PAB No: 5617 & SLQ2977L on 01/11/2021 at around 2015hrs along X-Junction of Bras Basah Road.

Please provide us your surveyor list for us to arrange your surveyor to conduct the Pre-repair Inspection on **09/11/2021** at our premises (if not available, please let us have the alternative timing):

Workshop Location:

CAS Garage Pte Ltd

1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Once arranged, please contact Ah Chong / Gerine at 8782 7171 during the inspection.

In addition to this, **please confirm your liability as soon as possible**. Otherwise, please advise if your insured has lodged the accident report.

Thank you and regards,

Gerine Cheng

Mobile: 8782 7171

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883

<image003.jpg>

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view

of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd (“III”) in line with the purposes in III’s Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party’s personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III’s website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message.”