

## **Meng Yan (LKK Auto)**

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**From:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 9 November, 2021 2:40 PM  
**To:** Motor Claims; SUR; assignments  
**Cc:** Claims Dept of CTI; Chong Boon Sen; Jaga  
**Subject:** RE: SNM21D206429/C02/YQ4110D/TANCHC / FW: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YQ 4110D and our ref: SFV 3886D/TC/jn/cl

### **WITHOUT PREJUDICE**

### **SAVE AS TO COST**

Dear Calshie,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection at M/s TJ Car Care Services Block 1010 Bukit Merah Lane 3 #01-115 Singapore 159724.

Kindly liaise with our appointed motor surveyor for the inspection.

Thank you.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Contact Person: Mr Lim Boon Leong / 9757 5155

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Motor Claims <motorclaims@kscgp.com>  
**Sent:** Tuesday, 9 November 2021 2:11 PM  
**To:** Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Jaga <jaga@kscgp.com>  
**Subject:** Re: SNM21D206429/C02/YQ4110D/TANCHC / FW: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YQ 4110D and our ref: SFV 3886D/TC/jn/cl

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Dear Jacqueline,

Please note that our file ref to read as : "SFV 3886D/TC/jn/cl" instead of "SFV 3886D/AAK/jn/cl".

Please see attached 2nd PRS for your attention.

Thank you

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,  
Calshie  
For and on behalf of Mr Gurdeep Singh Sekhon  
KSCGP Juris LLP  
[133 New Bridge Road](#)  
#17-03 Chinatown Point  
Singapore 059413  
Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708  
Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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**From:** Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>  
**Sent:** 09 November 2021 13:45  
**To:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>; Jaga <[jaga@kscgp.com](mailto:jaga@kscgp.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** RE: SNM21D206429/C02/YQ4110D/TANCHC / FW: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YQ 4110D and our ref: SFV 3886D/AAK/jn/cl

**Without Prejudice**

Our reference: **SNM21D206429/C02/YQ4110D/TANCHC**

Your reference: **SFV 3886D/AAK/jn/cl**

Dear Sirs,

**ACCIDENT INVOLVING YQ4110D & SFV3886D ON 05/11/2021**

We refer to your email of 09/11/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

## Jacqueline Tan

Senior Executive  
Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Tuesday, 9 November 2021 1:25 PM

**To:** [motorclaims@kscgp.com](mailto:motorclaims@kscgp.com); [jaga@kscgp.com](mailto:jaga@kscgp.com); Tan Chew Chik Jacqueline <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D206429/C02/YQ4110D/TANCHC / FW: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YQ 4110D and our ref: SFV 3886D/AAK/jn/cl

Without Prejudice  
Save as to costs

Dear Jacqueline,

Please conduct PRS for SFV3886D. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

### **Chong Boon Sen**

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Tuesday, 9 November 2021 12:50 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Jaga <[jaga@kscgp.com](mailto:jaga@kscgp.com)>

**Subject:** Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YQ 4110D and our ref: SFV 3886D/AAK/jn/cl

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Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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