

## Cecilia Chong (LKK Auto)

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**From:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>  
**Sent:** Tuesday, 14 December 2021 9:46 am  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 6/11/2021 involving SHB 598L & GBH 3013C (China Taiping's insured) Our Ref: TAX/11/21/2007/lg  
**Attachments:** 11 21 2007 - supporting documents.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$3,450.00
Loss of Rental	\$741.51 ( 7 days x \$105.93 )
Loss of Income	\$420.00 ( 7 days x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$4,618.51</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

**Our hirer engaged his own lawyer to claim for his injury only.**

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)  
Claims Department  
Strides Automotive Services Pte Ltd



## AUTHORIZATION TO ACT

I, STRIDES TAXI PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 598L (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 598L that was damaged pursuant to the accident which occurred on 06/11/2021 (date) along BLK 614 WOODLANDS AVE 4 CAR PARK (location) involving vehicle no/s GBH 3013C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of May (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00036502100

Claim No : SNM21D206440

Claimant : Strides Taxi Pte Ltd

Amount : S\$ 4,080.00

Singapore Dollars Four Thousand Eighty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 598L

Insured Vehicle No. : GBH 3013C

Date of Loss : 06/11/2021

Place of Accident : BLK 614 WOODLANDS AVE 4 CAR PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ONG CONCRETE CONTRACTOR PTE LTD

Driver Name : CHEN TIMOTHY JOSHUA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 4,080.00

TOTAL . . . . .

S\$ 4,080.00



Claimant Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

*SXXXXX706R*

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

**18 MAY 2022**

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

# STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.

2, 4th Floor, 400 Orchard Road, Tower 2, Paya  
Lebar, Singapore 238873  
GST Reg No: 60883530

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV211200010  
Date : 03.12.2021  
Vehicle No. : SHB598L  
Your Ref No. : TAX/11/21/2007  
Our Ref No. : 24112944  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR	1.00				\$ 3,450.00
GRAND TOTAL					\$ 3,450.00

Remark :

Make/Model : PRIUS4  
Accident Date : 06.11.2021



*Koo Yew Chung*

Koo Yew Chung (Dec 3, 2021 12:47) GST/TS

Authorised Signature  
for Strides Automotive Services Pte. Ltd.



## MEMORANDUM

To: Claims Dept  
From: Strides Taxi Pte Ltd

Our Ref: TAX/11/21/2007  
Date: 19/11/2021

### **ACCIDENT ON 6/11/2021 INVOLVING SHB 598L & GBH 3013C AT BLK 614 WOODLANDS AVE 4 CAR PARK**

This is to confirm that the daily rental rate for SHB 598L is \$105.93 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
STRIDES TAXI PTE LTD



for Manager

**Laid Up Report**

Accident Start Date : 20/10/2021  
Accident End Date : 22/11/2021

Date Generated : 22/11/2021  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/11/21/2007	SHB598L	Strides Taxi Pte Ltd	TOYOTA	PRIUS4	24112944	07/11/2021 7:55 PM	15/11/2021 9:20 AM

## Enquire Vehicle-Related Transaction History

### Transaction History Details

Log Date/Time:	08 Nov 2021 / 13:28:32	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBH3013C	Business Transaction Reference No.:	20211108132832657487
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 06 Nov 2021 19:50:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

## Cecilia Chong (LKK Auto)

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**From:** Ong Fencing <enquiry@ongfencing.com>  
**Sent:** Friday, 29 April 2022 7:48 pm  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** chentimothyjoshua@gmail.com  
**Subject:** Re: <STANDARD LETTER. OUR REF: CC3/CTI21011447/Ega3q2 \*\*\* ACCIDENT INVOLVING GBH 3013C & SHB 598L ON 06/11/2021 \*\*\*

Dear Cecilia,

Please proceed to settle with the Third Party at best.

**Thanks & Regards**

**WENDY ONG**

**ONG FENCING CONTRACTOR CO PTE. LTD.**

*Formerly known as Ong Fencing Contractor Co*

**20 Ang Mo Kio Industrial Park 2A #04-01 AMK Techlink Singapore 567761**

**M: (65) 9793 0588 | T: (65) 6481 6663 | W: [www.ongfencing.com](http://www.ongfencing.com)**

**Please be informed that our email address has changed to [enquiry@ongfencing.com](mailto:enquiry@ongfencing.com) with immediate effect. Please send all future correspondences to our new email address. Thank you!**

On Fri, 29 Apr 2022 at 14:30, Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Hi Wendy,

We refer to our email to you dd 22/04/2022.

We have yet to receive any reply from your end on the direct settlement.

If you have further clarification, please revert to us by **today (29/04/2022).**

After which, we will proceed with direct settlement with Third Party at best.



Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 22 April 2022 12:16 pm

**To:** Ong Fencing <[enquiry@ongfencing.com](mailto:enquiry@ongfencing.com)>

**Cc:** [chentimothyjoshua@gmail.com](mailto:chentimothyjoshua@gmail.com)

**Subject:** RE: <STANDARD LETTER. OUR REF: CC3/CTI21011447/Ega3q2 \*\*\* ACCIDENT INVOLVING GBH 3013C & SHB 598L ON 06/11/2021 \*\*\*

Hi Wendy,

Thank you for your email.

We understand where you are coming from.

However, based on the video footage, Third Party (Taxi) was stationary upon the point of impact.

And also to clarify you correctly, both your driver vehicle and Third Party vehicle (Taxi) was in the bending road during the point of impact.

Therefore, vehicle who has collided onto the STATIONARY vehicle is liable.

As such, we will proceed to settle with Third Party at best.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Ong Fencing <[enquiry@ongfencing.com](mailto:enquiry@ongfencing.com)>

**Sent:** Thursday, 14 April 2022 6:48 pm

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** [chentimothyjoshua@gmail.com](mailto:chentimothyjoshua@gmail.com)

**Subject:** Re: <STANDARD LETTER. OUR REF: CC3/CTI21011447/Ega3q2 \*\*\* ACCIDENT INVOLVING GBH 3013C & SHB 598L ON 06/11/2021 \*\*\*

Dear Cecilia,

As per our conversation earlier between you and Joshua, we wish to draw your attention to the first 2 seconds of the video (please refer to video attached) which clearly shows that vehicle SHB598L was in the turning position while our vehicle GBH3103C was in the right of way moving forward.

As with traffic rules and guidelines, vehicles travelling straight have the right of way. In this case, vehicle SHB failed to execute the turn safely. In this case, vehicle SHB598L failed to execute the turn safely.

**Thanks & Regards**

**WENDY ONG**

**ONG FENCING CONTRACTOR CO PTE. LTD.**

*Formerly known as Ong Fencing Contractor Co*

**20 Ang Mo Kio Industrial Park 2A #04-01 AMK Techlink Singapore 567761**

**M: (65) 9793 0588 | T: (65) 6481 6663 | W: [www.ongfencing.com](http://www.ongfencing.com)**

**Please be informed that our email address has changed to [enquiry@ongfencing.com](mailto:enquiry@ongfencing.com) with immediate effect. Please send all future correspondences to our new email address. Thank you!**

On Mon, 11 Apr 2022 at 11:14, Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:



Our Ref: CC3/CTI21011447/Ega3q2

11 APRIL 2022

**ONG CONCRETE CONTRACTOR PTE LTD**

**DRIVER: CHEN TIMOTHY JOSHUA**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBH 3013C & SHB 598L ON 06/11/2021**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

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## Cecilia Chong (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 16 May 2022 7:13 pm  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: Direct Settlement - Accident Involving GBH3013C (OI : CTI - SNM21D206440/C02/GBH3013C/TAYHP) and SHB598L (TP : LKK REF - CC3/CTI21011447/Ega3q2) on 06/11/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Sir/Mdm,

Please proceed to offer Third Party repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$4,080.72 (all-in).**

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F: (65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Thursday, 12 May 2022 10:07 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: Direct Settlement - Accident Involving GBH3013C (OI : CTI - SNM21D206440/C02/GBH3013C/TAYHP) and SHB598L (TP : LKK REF - CC3/CTI21011447/Ega3q2) on 06/11/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D206440**

Our ref : CC3/CTI21011447/Ega3q2

Dear Sirs/Madam,

**ACCIDENT INVOLVING GBH3013C (OI) & SHB598L (TP) ON 06/11/2021**

We refer to the above matter.

OI COLLIDED ONTO TP STATIONARY VEHICLE. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**STRIDES AUTOMOTIVE SERVICES PTE LTD**" at **\$4,080.72 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$11,119.00	\$ 3,450.00
2. Loss of Rental (7days x \$105.93)	\$ 741.51	\$ 423.72 (4days x \$105.9)
3. Loss of Income (7days x \$60.00)	\$ 420.00	\$ 200.00 )4days x \$50.00)
3. LTA/ GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$12,287.51	<b><u>\$ 4,080.72</u></b>

**\*\*03 days recommendation for repair + 1PRS = 4 DAYS**

Enclosed here with all the relevant documents for your perusal.

**For your approval/instruction please.**