

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, November 12, 2021 4:17 PM
To: 'Irene Tay'
Cc: 'Claims Dept of CTI'; Jaslin Kok (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving GBH3013C (OI : CTI - SNM21D206440/C02/GBH3013C/TAYHP) and SHB598L (TP : LKK REF - CC3/CTI21011447/ra3) on 06/11/2021
Attachments: LKK SURVEY PHOTO.PDF; Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

Dear Irene,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay [mailto:irene.tay@sg.cntaiping.com]
Sent: Wednesday, November 10, 2021 1:12 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving GBH3013C (OI : CTI - TBA) and SHB598L (TP : LKK REF - CC3/CTI21011447/ra3) on 06/11/2021

Dear Sir/Mdm,

Enclosed herewith our insured GIA REPORT for your attention.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, November 9, 2021 5:06 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBH3013C (OI : CTI - TBA) and SHB598L (TP : LKK REF - CC3/CTI21011447/ra3) on 06/11/2021

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Strides Automotive Services Pte Ltd – Woodlands and TP repairer proposed for a direct settlement.

Note : no survey done yet.

Enclosed for your perusal is:

- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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