

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 9 November, 2021 1:31 PM  
**To:** Asia Motorsports Solution Pte Ltd; 'SUR'; 'assignments'  
**Cc:** Claims Dept of CTI  
**Subject:** RE: ACCIDENT INVOLVING Q 69 M & YN 4867 U ON 31 OCTOBER 2021 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Insured yet to file report.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asia Motorsports Solution Pte Ltd <asiamotorsports@hotmail.com>  
**Sent:** Tuesday, 9 November 2021 12:43 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** Re: ACCIDENT INVOLVING Q 69 M & YN 4867 U ON 31 OCTOBER 2021 - APPOINTMENT OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT

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**Your Ref:**

**Our Ref:** Q 69 M

9 November 2021

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road  
#16-00  
**Springleaf Tower**  
Singapore 079909

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**ACCIDENT INVOLVING Q 69 M & YN 4867 U ON 31 OCTOBER 2021 - APPOINTMENT  
OF MARCUS CHUA(LKK) AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 9 November 2021. We are pleased to inform you that we are agreeable to your selection of **MARCUS CHUA(LKK)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **MARCUS CHUA(LKK)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**.

We seek your assistance in arranging for the pre-repair survey by **11 November 2021 (Thursday), 1300H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,

Asia Motorsports Solution Pte Ltd  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Tuesday, November 9, 2021 11:18 AM

**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM21D206422/C02/YN4867U/LEWLC / RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING Q 69 M & YN 4867 U ON 31 OCTOBER 2021

**Without Prejudice**

**Our reference:** SNM21D206422/C02/YN4867U/lewlc (insured yet to lodge report)

**Your reference:** Q69M

Dear Sirs / Madam,

**ACCIDENT INVOLVING YN4867U & Q69M on 31/10/2021**

We refer to your email of 08/11/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 9 November 2021 9:54 am  
**To:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D206422/C02/YN4867U/LEWLC / RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING Q 69 M & YN 4867 U ON 31 OCTOBER 2021

Without Prejudice

Dear Jenny,

Please conduct PRS for Q 69 M. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Asia Motorsports Solution Pte Ltd <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Sent:** Monday, 8 November 2021 3:07 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Claims Dept of China Taiping Insurance (e-claims) <[e-claims@sg.cntaiping.com](mailto:e-claims@sg.cntaiping.com)>  
**Cc:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** NOTICE OF ACCIDENT: ACCIDENT INVOLVING Q 69 M & YN 4867 U ON 31 OCTOBER 2021

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**Your Ref:**  
**Our Ref:** Q 69 M

8 November 2021

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road  
#16-00  
**Springleaf Tower**  
Singapore 079909

Attn: Claims Department

Dear Sir/Mdm,

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

**Via Email**

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING Q 69 M & YN 4867 U ON 31 OCTOBER 2021**

We are instructed to notify you of a road traffic accident on **31 October 2021** at about **1900H** at **150C Paya Lebar Rd, Singapore 409019** involving our client's vehicle registration number **Q 69 M** and vehicle registration number **YN 4867 U** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **10 November 2021 (Wednesday), 1530H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Our client's damaged vehicle is at **15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808**

Please reply **via email**. Our email address is [asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)