

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Tuesday, 9 November, 2021 12:10 PM  
**To:** 'Admin A'; Admin-D (LKKAuto)  
**Cc:** 'Celine Fong (LKKAuto)'  
**Subject:** FW: SNM21D206387C02- ACCIDENT INVOLVING YN 5618R, AND GBG 9191L ALONG WOODANDS AVE 12 TWRDS SLE ON 06.11.2021  
**Attachments:** 5618NOA.pdf

Hi Team

Please conduct PRS.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chee So Chow  
**Sent:** Tuesday, November 9, 2021 12:05 PM  
**To:** 'Claims claims' <claims@garage13.com.sg>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wilson Soh <sales@garage13.com.sg>; Business Business <business@garage13.com.sg>; Irene <motor@iaconsultingsg.com>  
**Subject:** RE: SNM21D206387C02- ACCIDENT INVOLVING YN 5618R, AND GBG 9191L ALONG WOODANDS AVE 12 TWRDS SLE ON 06.11.2021

We disagree with your list and shall appoint LKK to conduct survey.

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**From:** Claims claims <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Tuesday, November 9, 2021 10:08 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Wilson Soh <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; Business Business <[business@garage13.com.sg](mailto:business@garage13.com.sg)>; Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>

**Subject:** Re: SNM21D206387C02- ACCIDENT INVOLVING YN 5618R, AND GBG 9191L ALONG WOODANDS AVE 12 TWRDS SLE ON 06.11.2021

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We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated **09.11.2021**.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

On Tue, Nov 9, 2021 at 9:44 AM Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)> wrote:

Dear Nicole

We refer to your email of 08/02/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow

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**From:** Claims claims <[claims@garage13.com.sg](mailto:claims@garage13.com.sg)>

**Sent:** Monday, November 8, 2021 11:17 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Wilson Soh <[sales@garage13.com.sg](mailto:sales@garage13.com.sg)>; Business Business <[business@garage13.com.sg](mailto:business@garage13.com.sg)>; Irene <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>

**Subject:** NOA - YN 5618R AND GBG 9191L ALONG WOODANDS AVE 12 TWRDS SLE ON 06.11.2021

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**WITHOUT PREJUDICE**

Dear Sir / Madam,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Regards,

Nicole Chong

9091 0013