SIN YU SIN WORKSHOP

53253863C

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 9199 3103/9653 3103

Email: sinyusin@hotmail.com

AIG Asia Pacific Insurance Pte Ltd

Motor Claims Department No. 78 Shenton Way #07-16 AIG Building Singapore 079120

Letter Of Demand

Date: 12 January 2022

Without Prejudice

Re: ACCIDENT INVOLVING SJQ3676Y & SMF9839C ALONG PIE ON 05 NOVEMBER 2021

Vehicle No:

SJQ3676Y

Vehicle Model:

VOLKSWAGEN JETTA

Chassis No:

WVWZZZ16ZGN020611

Refer to the above matter.

We hereby offer as below in quantum

 1. Repair Cost
 :
 \$ 2,200

 2. Loss of use 03 Day
 :
 @ \$120
 \$ 360

 4. LTA/TP search
 :
 \$ 7.45

Total: \$2,567.45

We hereby enclosed the documents for your necessary action:

Sin Yu Sin Workshop

SIN YU SIN WORKSHOP

53253863C

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883 Mobile no: (65) 91993103/ 97825292Fax: (65) 68163103

LETTER OF AUTHORITY

To: M/S Singapore Accident involving my/our vehicle no. <u>\$3036767</u> and SMF 98390 on 05/11/2021 along PIE I/We, ZHAO CHAMGYU NRIC NO. S68602753 the registered owner of vehicle no. 53036767 at the material time of accident, do hereby authorise "SIN YU SIN WORKSHOP" as my/our agent and representative to correspond in, negotiate and settle, on my/our behalf, my/our claim against you as owner/operator/insurer of vehicle no. SMF9839 C . I/We also authorise them to accept settlement cheque on my/our behalf. Kindly issue your cheque in favour of "SIN YU SIN WORKSHOP". Dated this ____ day of _ HOVEMBER ___ 20 21

Company's Stamp (For Firm)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SIN YU SIN WORKSHOP</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$2,500.00</u> (Global Sum) for vehicle no. <u>SJQ 3676Y</u> that was damaged pursuant to the accident which occurred on <u>05/11/2021</u> (date) along <u>PIE</u> (location) involving vehicle no/s <u>SMF 9839C.</u>

This is pursuant to the inspection conducted on <u>09/11/2021</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>ZHAO CHANGYU</u> (the third party claimant") of vehicle no. <u>SJQ 3676Y</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJQ 3676Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this OF (day) of MARCH (month) 20 >> (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

SIN YU SIN WORKSHOP

53253863C

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 91993103/97825292 Fax: 68163103

Email: sinyusin@hotmail.com

AIG Asia Pacific Insurance Pte Ltd

Motor Claims Department No. 78 Shenton Way #07-16 AIG Building Singapore 079120

Date: 12 January 2022

Re: Final Repair Bill.

Vehicle No:

SJQ3676Y

Vehicle Model:

VOLKSWAGEN JETTA

Chassis No:

WVWZZZ16ZGN020611

| <u>Item</u> | Qty | <u>Price</u> |
|--------------------|--------|--------------|
| 1. Lump Sum Repair | 1 | \$ 2,200 |
| | Total: | \$ 2,200 |

Sin Yu Sin Workshop

SIN YU SIN Car Rental

Reg No: 53371905D

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 9199 3103/9653 3103 Fax: (65) 68163103

Email: SYSCRENTAL@GMAIL.COM

Invoice (Nett)

Zhao Changyu

Blk 196 Jalan Eunos

#04-21

Singapore 419542

Invoice No

: R01637

Invoice Date : 12 November 2021

VRA No

: S01140

C/O:

SJQ3676Y

Description:

Amount

Rental for

03 Day/s

@

\$120 per Day

\$360

Vehicle No

SML5132C

Vehicle Description

HYUNDAI AVANTE 'S'

Rental Period

09/11/2021

to

12/11/2021

Total Amount Payable: \$360

All cheque payment should be Crossed and make payable to "Sin Yu Sin Car Rental" Please indicate our "Invoice No" on the reverse side of the cheque. Bank Account: 623331501001 OCBC Bank

SIN YU SIN Car Rental

Reg No: 53371905D

1 Kaki Bukit Ave 6 #01-52 (Auto Bay @Kaki Bukit) Singapore 417883

Mobile no: (65) 9199 3103/9653 3103 Fax: (65) 68163103

Email: SYSCRENTAL@GMAIL.COM

VEHICLE RENTAL AGREEMENT

No: S01140

| | | Replacement Vehicle No: 53036767 |
|--|--------------------------------------|--|
| HIRE'S PARTIC | ULAR | ADDIDTIONAL DRIVER'SPARTICULAR |
| | ZHAG CHANGYU | Name : (as in I/C) |
| | No: 568602753 | NRIC/PASSPORT No : |
| | 96 JALAN EUNOS | Address (Res) : |
| | 3(419542) | , iddi ess (iles) : |
| | of Employer : | Name & Address of Employer : |
| | Driving Exp : | Occupation : Driving Exp : |
| Pass Date : 13(b | 4)3009 Date of birth : 16(03) 1968 | Pass Date : Date of birth : |
| Tel: (0) | (HP) 9146 6316 | Tel: (O) (HP) |
| Vehicle Inform | | |
| 70 | SML5132 C | Make/Model: HTUNDAL AVANTE |
| Mileage Out : | | Mileage In: 45384 |
| | 7(11(2021 | Return Date: 12/11/2021 |
| A Commission of the Commission | DOOHPS | Return Time: 1200HRS |
| Deposit Amount | : \$ | Rental Period :/ MONTH |
| Charges | | |
| Daily | @ \$ | Car Condition: Damage Key |
| Weekly | @ \$ | X = Scratch |
| Monthly | @ \$ | O = Dent |
| | Sub - Total \$ | |
| Petrol | | |
| | Hand Over | 8 18 0 5 0 5 0 5 0 5 0 5 0 5 0 5 0 5 0 5 0 |
| E 1/4 | 1/2 3/4 F | |
| | Return | |
| E 1/4 (| 1/2 3/4 F | |
| Important | | A COLDO |
| 1. Only drivers | above 22 years of age with more than | n 2 years driving experience accepted by Sin Yu Sin Car Rental |
| | | the vehicle he damaged or stolen while heing driven by |

- unauthorized drivers who are NOT registered with us, the Hirer will be liable for FULL cost of repair or the FULL value of the vehicle and any other associated losses suffered by the owner.
- 2. All parking and traffic violations are the responsibility of the hirer, an administrative charge will be levied on any traffic violations redirected.
- 3. The Hirer shall not permit the vehicle to be used for purposes which conflict with the Law in connection with theft, drug pedalling or traffick in, smuggling or any other criminal action. Should the vehicle be confiscated by the Government under such circumstances, the Hirer shall indemnify the Owner the FULL value of the vehicle plus all other associated costs and expenses incurred.
- 4. Vehicle strictly for SINGAPORE use only
- 5. Smoking is strictly prohibited in the vehicle. Will be charge \$300 for cleaning
- 6. Hirer is liable for the Insurance Excess \$4000. Windscreen Excess \$107

Sin Yu Sin Car Rental

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

09 Nov 2021 / 10:56:52

Receipt Date/Time: 09 Nov 2021 / 10:56:52

Tax Invoice/Receipt

Receipt No.: ITNET-00000-211109-000958

Previous Receipt No. :

| S/N Item Description/ Business Transaction Reference | | Amount | GST | Arnount |
|--|--------------------------|---------------------|-------------|-----------|
| No. | e | Before GST (S\$) | Amount | After GST |
| Result of Insurance Enquiry - SMF98390 | | 001 (04) | (S\$) | (S\$) |
| As at 05 Nov 2021/18:05:00 | | | | |
| Insurance Co: AIG ASIA PACIFIC INSUI | RANCE PTE. LTD. | | | |
| 1 Insurance Enquiry - SMF9839C | | | | |
| Enquiry Fee | | 7.00 | 0.49 | 7.49 |
| 20211109105539088405 | | | | |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 7.00 | 0.49 | 7.49 |
| | Rounding Difference | | | 0.04 |
| | Total Amount Payable | | | 7.45 |
| | Paid By | | | |
| | 526471XXXXXX7088 | eNETS (| Credit Card | 7.45 |
| | Total | | | 7.45 |
| | Cash Change | | | 0.00 |
| | Tendered Amount | | | |
| | Excess Refundable Amount | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 15 November 2021 9:42 AM

To: alphadro@hotmail.com

Subject: Claim Notification - ACCIDENT INVOLVING SMF9839C (AIG) AND SJQ3676Y

AT/ALONG PIE TOWARD CHANGI AIRPORT (NEAR CTE EXIT) ON 05/11/2021

15 Nov 2021

ADELINE TAN DRO DRO (CHEN ROUROU)

[By Email Only]

Driver: HAN TSE KWANG (HAN ZHIGUANG)

Dear Sir/Madam,

You Ref: SMF9839C

Our Ref: CC6/AIG21011440/Aps3

ACCIDENT INVOLVING SMF9839C (AIG) AND SJQ3676Y AT/ALONG PIE TOWARD CHANGI AIRPORT (NEAR CTE EXIT)

ON 05/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SJQ3676Y against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

| | AUDIT T | RATL | | |
|-----|-------------------------|-----------------------------|---|--------------------------------|
| No. | | Audit | Remarks | Ву |
| 1 | 09 Nov 2021 16:38 | Clm Dtl Modified | Claimant's Name: -> ZHAO CHANGYU. | [A] Lee Su Li |
| 2 | 09 Nov 2021 16:38 | Clm Veh Model Changed | (205140) VOLKSWAGEN JETTA 1.4 (A). | [A] Lee Su Li |
| 3 | 09 Nov 2021 16:38 | Clm Created | Reg No: SJQ3676Y. Acct Date: $2021/11/05$. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Sin Yu Sin Workshop (HQ) | [A] Lee Su Li |
| 4 | 09 Nov 2021 16:38 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] Lee Su Li |
| 5 | 09 Nov 2021 16:38 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/11/18 | [A] Lee Su Li |
| 6 | 09 Nov 2021 16:38 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] Lee Su Li |
| 7 | 09 Nov 2021 16:38 | | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [A] Merimen Administrator |
| 8 | 09 Nov 2021 16:38 | Label Added | (20224):Field Survey. | [A] Merimen Administrator |
| 9 | 09 Nov 2021 16:39 | Label Added | (19):Fastlane. | [A] Lee Su Li |
| 10 | 09 Nov 2021 16:39 | Adj Adjuster Assigned | [None] -> ACCUSER4 | [A] Lee Su Li |
| 11 | 11 Nov 2021 16:44 | Adj Adjuster Assigned | ACCUSER4 -> ADRIAN LING | [A] Lee Su Li |
| 12 | 15 Nov 2021 09:11 | Video Downloaded | Downloaded Video - Accident | [A] CHEW HSIAO TONG |
| 13 | 15 Nov 2021 09:11 | Video Downloaded | Downloaded Video - Accident | [A] CHEW HSIAO TONG |
| 14 | 10 Feb 2022 11:39 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 15 | 10 Feb 2022 11:39 | Clm Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 16 | 10 Feb 2022 11:39 | Clm Dtl Modified | JPJ Reg. Date: -> 2016/02/19. | [A] JOANNE LEE KHANG MIN |
| 17 | 10 Feb 2022 11:39 | Clm Details Notified | | [A] JOANNE LEE KHANG MIN |
| 18 | 11 Feb 2022 09:04 | Adj Mandate Request | $\label{eq:condition} $$\operatorname{Cur.Req:2507.45:Liability: 100\%(B27) *Quantum: (a)COR: $2,200.00 + (b)LOR(3days x $100.00): $300.00 + (c)Search fee: $7.45 = Total: $2,507.45 *3 recommendation repair days *For your approval please.}$ | [A] CHEW HSIAO TONG |
| 19 | 02 Mar 2022 13:33 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/11/18 | [I] MdNoor, Norsiah |
| 20 | 02 Mar 2022 13:33 | Adj Mandate Set | Approved:2507.45. | [I] MdNoor, Norsiah |
| | Date | From | ■ Date To ■ Audit Type None ✓ | Go |

♥ Go

ACTIVITY

No record

| Merimen Billing for this case - Transaction History | | | | | | | | |
|---|-------------------------|----------------------|----------|------------------------------------|---|----------|-------------|--------|
| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
| 2739574 | 09 Nov 2021 16:42:00 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SJQ3676Y | SMF9839C | 11.00 |
| 2740052 | 11 Nov 2021 11:00:08 | Video Upload | Motor | AIG Asia Pacific | AIG Asia Pacific | SJQ3676Y | Low, Xianyu | xx.xx |

| | | | | Insurance Pte. Ltd. | Insurance Pte. Ltd. (SG) | | | |
|---------|-------------------------|--------------------------|-------|---|--|----------|--------------------|-------|
| 2740749 | 15 Nov 2021 10:23:37 | Video Upload | Motor | AIG Asia Pacific Insurance Pte. Ltd. | AIG Asia Pacific Insurance Pte. Ltd. (SG) | SJQ3676Y | CHEW HSIAO TONG | xx.xx |
| 2764644 | 10 Feb 2022 11:39:07 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HO) | SJQ3676Y | SMF9839C | 11.00 |