

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 9 November, 2021 10:52 AM
To: Wah Hong; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: O/R; SNM21D206359/C02/SJY1813P/LEWLC / FW: Liability Check - Accident involving vehicle no. GBD8630J and SJY1813P on 06/11/2021

WITHOUT WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Please note that the liability is not in your client's favour.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Wah Hong <motor@wahhong.sg>
Sent: Tuesday, 9 November 2021 10:50 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: O/R; SNM21D206359/C02/SJY1813P/LEWLC / FW: Liability Check - Accident involving vehicle no. GBD8630J and SJY1813P on 06/11/2021

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Hi Jenny,

Good Day,

We would like to appoint LKK to survey this vehicle. Kindly advise us the liability for above stated vehicle.

Thank You and Best Regards,

Melvin
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

Tel: (65) 6773 7377
HP: (65) 8778 3338
Website: www.wahhong.sg
Mail: motor@wahhong.sg



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Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes of our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by third party service providers and agents (acting on our behalf).

On 09-Nov-21 10:47 AM, Jenny Lew wrote:

Without Prejudice

Our reference: SNM21D206359/C02/SJY1813P/lewlc
Your reference: GBD8630J

Dear Sirs / Madam,

ACCIDENT INVOLVING SJY1813P & GBD8630J on 06/11/2021

We refer to your email of 08/11/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)
Sent: Tuesday, 9 November 2021 9:46 am
To: motor@wahhong.sg; Jenny Lew [<jenny.lew@sg.cntaiping.com>](mailto:jenny.lew@sg.cntaiping.com)
Cc: Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)
Subject: O/R; SNM21D206359/C02/SJY1813P/LEWLC / FW: Liability Check - Accident involving vehicle no. GBD8630J and SJY1813P on 06/11/2021

Without Prejudice

Dear Jenny,

Please conduct PRS for GBD8630J.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Wah Hong Motors & Credit Pte Ltd <motor@wahhong.sg>
Sent: Monday, 8 November 2021 1:59 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Liability Check - Accident involving vehicle no. GBD8630J and SJY1813P on 06/11/2021

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Dear Sir/Mdm,

We refer to the above subject and we acting for the owner of GBD8630J against your insured vehicle SJY1813P.

Kindly update us that have your insured file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report for your perusal.

--

Thank You and Best Regards,

Pei Pei
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S(608581)

[Tel: \(65\)67737377](tel:(65)67737377)

Website: www.wahhong.sg

Mail : motor@wahhong.sg

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