

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 10 November 2021 11:17 AM  
**To:** Admin-D (LKKAuto); 'Jaime Tay'; SUR; assignments  
**Subject:** RE: Pre Repair Inspection - SMM3000H DOA: 05/11/21 | EQI REF: DM21HO01647/JT  
**Attachments:** SMM 3000H PRELI ADVISED.pdf

Dear Jaime,

Enclosed preliminary revised of vehicle SMM 3000H  
Date of survey: 9/11/21  
Number of days (estimated) : 2 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 9 November 2021 2:21 PM  
**To:** 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Pre Repair Inspection - SMM3000H DOA: 05/11/21 | EQI REF: DM21HO01647/JT

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 10-11-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Tuesday, 9 November, 2021 2:15 PM  
**To:** 'kangauto@singnet.com.sg' <[kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'a.trans@hotmail.com' <[a.trans@hotmail.com](mailto:a.trans@hotmail.com)>  
**Subject:** RE: Pre Repair Inspection - SMM3000H DOA: 05/11/21 | EQI REF: DM21HO01647/JT

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sir,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment.**

Thank you.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay  
Executive | Claims

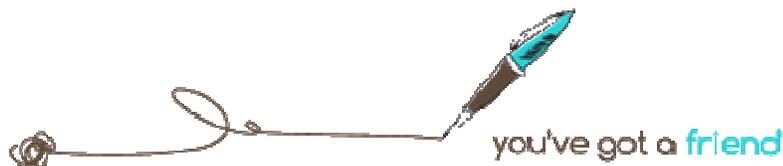


**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg) <[kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg)>  
**Sent:** Tuesday, 9 November 2021 1:53 PM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

Cc: 'a.trans@hotmail.com' <a.trans@hotmail.com>

Subject: RE: Pre Repair Inspection - SMM3000H DOA: 05/11/21 | EQI REF: DM21HO01647/JT

Please assign

6) **LKK Auto Consultants Pte Ltd**

Thanks

On Tue Nov 09 2021 13:50:10 GMT+0800 (Singapore Standard Time) Jaime Tay <jaime.tay@eqinsurance.com.sg> wrote:

----- Original Message -----

**Without Prejudice**

**Save As To Costs**

Dear Sir,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle. Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) **AJAX Inspection Services Pte Ltd**

Tel: 6255 0808  
Fax: 6849 9155

2) **Automobile Inspection Services Pte Ltd**

Tel: 6286 0155  
Fax: 6284 1539  
Contact Person: Sophia

3) **LBS Automotive Appraisal Pte Ltd**

L.B.S. Auto Consultants Pte Ltd  
Tel: 6281 6690 / 62832866  
Fax: 6281 8748

Contact Person: Amy/ Grace

4) **Priority Services**

Tel: 62934822  
Fax: 62963283

Contact Person: Sharon

5) **RT Appraisal Pte Ltd**

Tel: 67486076  
Fax: 67480361  
Contact Person: Elson/Elgene

6) **LKK Auto Consultants Pte Ltd**

Tel: 6256-3561  
Fax: 6741-4108

7) Appraisals Associates Pte Ltd

Tel : 67472822

Fax: 67470070

8) **Infiniti Appraisal Service**

Tel : 96684818/90099001

Fax: 64587432

9) Formteam Adjusters Pte Ltd

Tel: 65091788

Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Announcement

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



you've got a friend

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**From:** Customer Service

**Sent:** Tuesday, 9 November 2021 12:55 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** 'kangauto@singnet.com.sg' <[kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg)>; 'a.trans@hotmail.com' <[a.trans@hotmail.com](mailto:a.trans@hotmail.com)>

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**Subject:** FW: Pre Repair Inspection - SMM3000H DOA: 05/11/21

Dear Motor Claims Team,

Kindly assist.

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

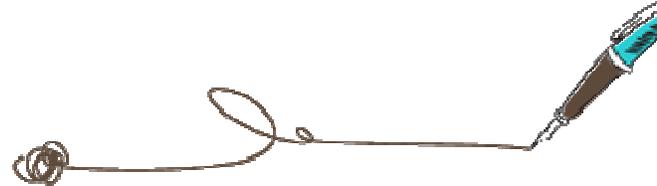
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Rose Koh**  
Customer Service



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
tel 65 6223 9433 | fax 65 6224 3903  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg)  
**Sent:** Tuesday, 9 November 2021 12:31 PM  
**To:** distribution  
**Cc:** [kangauto@singnet.com.sg](mailto:kangauto@singnet.com.sg); [a.trans@hotmail.com](mailto:a.trans@hotmail.com)  
**Subject:** Pre Repair Inspection - SMM3000H DOA: 05/11/21

Motor Claims Dept.

Re : Accident involving SMM3000H & SLH4279C on 05/11/2021.

Please find attached documents for your retention.

Please assign your surveyor to survey SMM3000H at  
Kang Auto Engineering Pte Ltd  
Sin Ming Autocity  
160 Sin ming Drive #02-16  
Singapore 575722

Contact : May @ 9247 6344

Yours Sincerely,  
May Ang