## Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 10 November 2021 3:52 PM

**To:** Claims; SUR; assignments

**Subject:** RE: OD CLAIM FOR SLN 2389 A -DOA: 30/10/21

Dear George,

As instructed by our client, please proceed to repair the insured vehicle SLN 2389A, (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims [mailto:claims@premiumauto.com.sg]

Sent: Saturday, 30 October 2021 4:49 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** claims@premiumauto.com.sg **Subject:** OD CLAIM FOR SLN 2389 A

Dear Person In Charge,

Please assist to register own policy claim for the above mentioned vehicle.

Attached is the GIA report and insurance certificate for your reference.

Aside to Summer,

Kindly arrange for car survey on next Tuesday, 2 of Nov 2pm onwards at 24 benoi Sector.

Do take note, video footage has uploaded in GIA.

Thank you.

Best regards, George Wong Claims advisor

## PREMIUM AUTOMOBILES

(Reg No 199902271W)

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