



R&CO MOTORWERKS LLP

R&CO MOTORWERKS LLP | T16LL1458K |

NO.33 BEDOK WALK SINGAPORE 469134

T +65 8299 6493 / +65 8132 1313 (WhatsApp Only) | F +65 6753 5346

E rcmotorwerks.sg@gmail.com (Singapore)

Telephone 81321313

Email: rcmotorwerks.sg@gmail.com

20th DEC 2021

Our Ref : SMX3051C

CHINA TAIPING INSURANCE(SINGAPORE) PTE LTD

Motor Claims Department
3, ANSON ROAD ,#16-00,SPRINGLEAF TOWER
S(079909)

Dear Sir/Mdm

**ACCIDENT INVOLVING SMX3051C AND SLM4217E ALONG SOUTH BRIDGE RD TWDS TANJONG
PAGAH**

Please refer to the above mentioned accident.

We are writing in on the behalf of TAY TEOW SENG
the registered owner of motor vehicle number SMX3051C which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle
number SLM4217E As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$	5,300.00
2. Rental 6 Days @\$120 per day	\$	720.00
3 LTA search fees	\$	7.45
TOTAL AMOUNT	\$	<u>6,027.45</u>

We enclsod hereby the following documents for your consideration :

- (A) Final Repair Bill
- (B) Letter of Authority
- (C) Rental Agreement
- (D) Rental invoice
- (E) LTA search fees

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.



Richard

Mobile: 81321313

Email: rcmotorwerks.sg@gmail.com

LETTER OF AUTHORITY

To: Whom It May Concern,

Dear Sirs / Madam ,

ACCIDENT INVOLVING SMX 3051C AND SLM4217E ON
06/11/2021 (8-47pm) AT Along South Bridge Road Towards Tanjung Pagar

I/WE, Tay Teow Sang (S0194338C) am/are the registered owner
of motor car no. SMX 3051C.

Please note that I have undersigned all the third party compensation monies due to me/us
in the above said accident to **R&CO MOTORWERKS LLP (T16LL1458K)**.

I/WE, hereby authorized you to release all the third party compensation monies
pertaining to the above mention accident to **R&CO MOTORWERKS LLP
(T16LL1458K)** and forward your settlement cheque to **R&CO MOTORWERKS LLP
(T16LL1458K)** whom I had authorized to collect the said compensation monies.

Thank You


.....
Signature Of Claimant

Date : 08/11/2021



.....
Witness By

Date : 08/11/2021

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00196582000 Claim No : SNM21D206432/C02/SLM4217E/TAYHP

Claimant : TAY TEOW SENG

Amount : S\$5,907.45
DOLLARS FIVE THOUSAND NINE HUNDRED SEVEN AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMX 3051C
Insured Vehicle No. : SLM 4217E

Date of Loss : 06/11/2021
Place of Accident : SOUTH BRIDGE RD TWDS TANJONG PAGAR

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WEE ANN HWEE SONNY
Driver Name : WEE ANN HWEE SONNY

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	5,300.00
(3) Loss of Use/Rental/ Earning	S\$	600.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	5,907.45

Claimant Name: TAY TEOW SENG

NRIC No : SXXXX338C

Signature : 

Date : 05/04/2022



R&CO MOTORWERKS LLP

No.1 Kaki Bukit Avenue 6 #02-38
Autobay@Kaki Bukit Singapore 417883
Tel: +65 8132 1313 / 8299 6493
Fax: +65 6753 5346
Email Address :
rcmotorwerks.sg@gmail.com

Date : 25/11/2021

CHINA TAIPING INSURANCE SINGAPORE PTE. LTD.

3 Anson Road #16-00
Springleaf Tower Singapore 079909

Attn : Motor Claims Department

INVOICE

OWNER: TAY TEOW SENG (S0194338C)
VEHICLE NO.: SMX 3051 C
MAKE: HONDA SHUTTLE 1.5G / GK82101167/ 2021
DATE OF ACCIDENT: 06TH NOV 2021

Repair Cost (Lump Sum) to SMX3051C S\$ 5,300.00
(06 Working Days)

Singapore Dollars : Five Thousand Three Hundred Dollars Only.



R&CO MOTORWERKS LLP
Hp : 8299 6493

Auto Star Automotive Pte Ltd
23 Kaki Bukit Ave 4
04-01
Singapore 415933
autostar.automotive@yahoo.com
Company Registration No. 202029008Z



INVOICE

BILL TO

Tay Teow Seng
108 Rivervale Walk
#05-114
Singapore 540108

INVOICE NO. INV21-282

DATE 18/12/2021

DESCRIPTION

SLV 4698 C HONDA VEZEL
- 6 days rental 08.11.2021 - 13.11.2021 (\$120 per days)

AMOUNT

720.00

Cheque should be crossed and made to Auto Star Automotive Pte Ltd
or E-Transfer A/C : 601-304835-001 OCBC Bank.

BALANCE DUE

S\$720.00

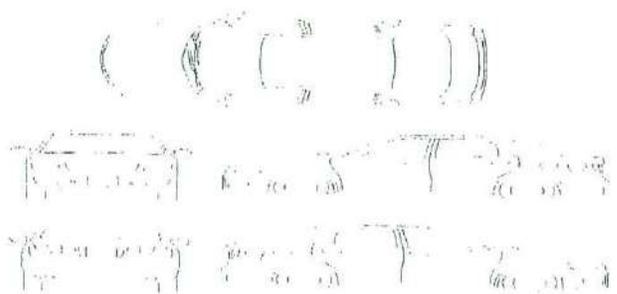
SMX 3051 C
Honda Shuttle

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR
 Name: (as in I/C) TAY TEOW SENGI.
 NRIC / Passport No.: SO194338C
 Address (Res): Blk 108 Rivervale walk #05-114 SC 540108
 Name & Address of Employer: _____
 Occupation: _____ Driving Exp: 44 Yrs
 D/L No: _____ D/L Type: Local / International
 Pass Date: _____ Date of Birth: 09/12/1954
 Tel / HP: _____

ADDITIONAL DRIVER'S PARTICULARS
 Name: (as in I/C) _____
 NRIC / Passport No.: _____
 D/L No: _____ D/L Type: Local / International
 Address (Res): _____
 Tel / HP: _____

Refundable Deposit: _____
 Cash/Nets/Cheque/Visa/MC Card No.: _____
 (A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES



ACCESSORIES CHECK
 Ashtray Cig Lighter S / Tyre
 STD Tools Jack Hub Caps
 Radio / Cass CD / Cartridges S / RIM

Veh No: SLV 4698C Replace Veh No: _____
 Mileage Out: _____ Mileage Out: _____
 Make & Model Honda Make & Model _____
 Auto / Manual Veel Auto / Manual _____
 OUT: Date 08/11/2001 OUT: Date _____
 OUT: TIME 11.05am OUT: TIME _____

RENTAL CHARGES	
Daily	@ \$
Weekly	@ \$
Monthly	@ \$
Hours	@ \$
Others	@ \$
CDW	@ \$
PAI	@ \$
Delivery Service	
SUB - TOTAL \$	

OUT IN

 EXTENSION
 Collection Service
 Misc.
 ESTIMATED TOTAL RENTAL \$

Hirer is responsible for the first \$ _____ excess for collision/damage to first party. (i.e.) Auto Stat Automotive Pte Ltd Vehicle (including windscreen) and also first \$ _____ excess for collision/damage to third party's vehicle for each and every accident/damage.

Hirer's Signature: _____
 Addition Driver's Signature: _____

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.

***IMPORTANT**

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY AUTO STAR AUTOMOTIVE PTE LTD.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OF AUTHORIZED DRIVER:
 - shall report all accidents involving the said vehicle to the owner immediately;
 - shall take immediate steps to complete and sign Form MAR1 (Motor Accident Report Form) and do all others acts required in compliance with the 'NON-INJURY MOTOR ACCIDENT REPORTSCEHEME' (the form will be made available when the accident is report to the owner);
 - shall report to the police within 24 hours from the occurrence, the following types of accidents:
 - injury case
 - non-injury case involving a Government vehicle, or damage to Government property.
 - non-injury case involving a foreign vehicle (to obtain their motor insurance policy (Passport No./ Name of the driver, vehicle number, Log card and vehicle road tax information.
 - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE. The Hirer/Driver is required to sign in the column "Signature of Hirer/Driver" tailing which the day and time inserted below shall be deemed to be the day and time the vehicle is returned to AUTO STAR AUTOMOTIVE PTE LTD and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
<u>13/11/2001</u>	<u>1230 Hrs</u>					

TERMS & CONDITIONS

1. Hirer/ Named driver shall not use the vehicle for speeding, reckless driving, racing or any illegal activities. AUTO STAR AUTOMOTIVE PTE LTD reserves the rights to repossess the vehicle with additional SGD \$1,500/- compensation. Hirer shall be fully responsible for any damages and any other cost incurred as a result of such activities.
2. Hirer shall ensure the usage of vehicle is limited to Singapore only.
3. Should the vehicle be involved in any traffic offence during the rental period, the hirer agreed to be liable for and agree to pay all fines and any other amount government or semi government authority shall levy or impose.
4. Only the hirer or named driver is allowed to use the vehicle. In any circumstances that another driver apart from the hirer or named driver is found using the vehicle, the Owner reserves the rights to repossess the vehicle and Hirer is responsible for such cost incurred.
5. Should the Hirer meet with an accident or any loss or damage is caused to the Vehicle during the lease/ rental period, the Hirer must inform the Owner immediately. No repair is to be done without the Owner's approval. If ACCIDENT REPORT to the Insurance Company is required, the Hirer/ Named driver must assist us to lodge within 24 hours and assist us in the insurance claim pertaining to the accident.
6. The Hirer is responsible for the below Excess for loss or damage to vehicle or third party property for each and every accident during the period of rental.

Windscreen Excess: S\$ 100.00
Own Damage Excess (Section 1): S\$ 2,000.00
Third Party Excess (Section 2): S\$ 2,000.00
Young and Inexperienced Driver: Additional S\$ 3,000.00
(Below 26 yrs old and driving experience of 2 yrs and below)

7. Hirer is liable for any loss of, or any damage which include physical damage or any other general damages to the vehicle and its accessories during the rental period, the Hirer must make payment of such repair or replacement cost immediately
8. The Hirer has to return the vehicle with the fuel at the same level as when collected the vehicle on _____ (Date Out).
9. The Owner will not be responsible for any loss of or damage to personal belongings in the vehicle during rental period and after returning the vehicle.
10. Smoking, or transportation of pets is NOT allowed in the hired vehicle. Hirer is responsible for a penalty of S\$ 500.
11. The maintenance of the vehicle will be borne by AUTO STARS AUTOMOTIVE PTE LTD. If there is any problem to the vehicle or vehicle breakdown, Hirer/ Named Driver must report to the Owner immediately to seek advice or assistance.
12. During vehicle breakdown due to wear and tear or maintenance issue, the Owner shall within twenty-four (24) hours substitute with a similar replacement of the same or closest specifications & capacity. Replacement vehicle will be provide for any repair /maintenance / inspection of vehicle, which requires more than 4 hours. In the event whereby the Owner is unable to furnish a replacement vehicle, a rental rebate (based on prorated contract rate) will be credited to the Hirer for loss of vehicle usage during that period.
13. At any point of time, if the vehicle breakdown due to Hirer/ driver's negligence, tire puncture, empty petrol tank, loss of keys, keys locked in car or any other breakdown not due to vehicle maintenance or wear and tear, a nominal fee of S\$ 50 (Weekdays 8am to 8pm) and S\$ 100 (PH, Sat, Sun & Weekdays before 8am or after 8pm).
14. Should there be any breach of any of the above clauses, the Owner reserves the right to repossess the vehicle without any refund and Hire shall be liable to pay for the cost for the repossess.

Dated:

Signature of the Hirer

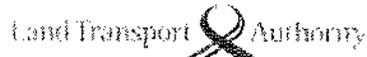


Name: TAY TEOW SENGL
S0194338C

Auto Star Automotive Pte Ltd (the Owner)



Name: Allan
 Designation: workshop Executive



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No M4-0006629-2

Print Date/Time 08 Nov 2021 / 11:23:04

Receipt Date/Time 08 Nov 2021 / 11:23:04

Tax Invoice/Receipt

Receipt No. ITNE1-00000-211108-001083

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
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Result of Insurance Enquiry - SLM4217E

As at 06 Nov 2021/20:48:00

Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

1 Insurance Enquiry - SLM4217E

Enquiry Fee
20211108112058133034

Type text here

Sub-Total	7.00	0.49	7.49
Total Before Rounding	7.00	0.49	7.49
Rounding Difference			0.04
Total Amount Payable			7.45
Paid By			
549834XXXXXX3603	eNETS Credit Card		7.45
Total			7.45
Cash Change			0.00
Tendered Amount			7.45
Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

FUND TRANSFER REQUEST FORM

IMPORTANT: Statement Pursuant to Section 25(5) of the Insurance Act, Singapore: You are to disclose in this Proposal Form fully and faithfully all the facts which you know or ought to know, otherwise the policy issued hereunder may be void.

1 Requestor Information**A. DETAILS OF POLICY OWNER**

Name of Policy Owner

TAY TEOW SENG

Policy Number

DMPCSNW00196582000

NRIC / Passport No. / Entity Registration No.

S0194338C**B. DETAILS OF PAYEE**

Name of Bank Account Holder

R&CO MOTORWERKS LLP

Nationality

 Singaporean Singapore PR Others, please specify: **COMPANY**

NRIC / Passport No. / Entity Registration No.

T16LL1458K

Date of Birth

XXXXXXXXXXXXXXXXXXXXXXXXXXXX

Is the Payee under Section 1B the same as Policy Owner?

 Yes No

If No, please state the basis of this payment and attach supporting document(s) to this form:

LETTER OF AUTHORISATION FOR PAYMENT AGREED BY OWNER.**2 Payment Instructions - Direct Fund Transfer (DFT)** **To link my DFT Account to my PayNow**

- Please ensure that you have registered your NRIC / UEN with the bank.
- We will not be responsible for any delays if NRIC / UEN is wrong or not registered with any bank.

NRIC / UEN: **T16LL1458K**

OR

 To link my DFT Account to my designated bank account

- This account must belong to the Policy Owner or the Payee stated under Section 1B (the "Agreed Payee").
- Please submit a copy of your bank book or recent bank statement for account verification (You need to circle the account for crediting if your statement shows more than 1 bank account).
- Bank account must be a Singapore Bank account and the amount payable must be denominated in Singapore dollars.

Bank Name:

Bank Account Number:

Email to notify on transfer:

Note:

- These instructions will supersede any previous instructions (if any) regarding the mode of payment.
- DFT facility will not be applicable for any Policy that is the subject of a trust nomination created under Section 49L of the Insurance Act (Cap. 142).

3

Declaration & Acknowledgement

1. I/We understand the purpose and contents of this Fund Transfer Request Form and declare that the information above are true, correct and complete, whether written by me/us or by anyone else on our behalf and I/We accept full responsibility for them. I/We confirm that I/We would like China Taiping Insurance (Singapore) Pte. Ltd. ("CTPIS") to perform the transaction selected above and acknowledge that CTPIS will not accept or process any incomplete form.
2. I/We confirm that the policy as identified by the Policy Number stated above (the "Policy") is owned by the Policy Owner stated above and has not been assigned to any other party. [Note: This declaration is only applicable to the Policy Owner or the authorised representative of the Policy Owner completing this form.]
3. I/We agree to indemnify and hold CTPIS harmless against any and all losses (whether direct, indirect, special or consequential) suffered by me/us or any third party arising from or in connection with CTPIS accepting and acting on my/our instructions set out in this Fund Transfer Request Form (including where relevant, the use of the electronic banking services stated in this Fund Transfer Request Form to effect payment) except where such loss is attributable solely to the gross negligence or wilful default of CTPIS.
4. I/We authorise CTPIS to effect the payment in accordance with the instruction as set out in this Fund Transfer Request Form.
5. If I/We opt to link my/our DFT account to my/our PayNow, I/We agree to register for PayNow using my/our NRIC/UEN number (if this has not been done already) and for all payments to be paid via PayNow as per my/our instructions set out in this Fund Transfer Request Form. I/we further agree that any payment made via the PayNow facility to my/our NRIC/UEN number shall be good and valid discharge and full and final settlement of any liability and obligations of CTPIS.
6. I/We am/are aware that this Fund Transfer Request will not be effective until it is formally accepted by CTPIS.
7. I/We further confirm that I/we have read and understood and hereby consent to the collection, use, disclosure and processing of my/our personal data in accordance with and agree to be bound by CTPIS's Privacy Policy which is made available on our website at <http://www.sg.cntaiping.com/privacypolicy>, as may be amended from time to time.

I/We agree on my/our behalf (where I am the Policy Owner or the claimant) or on behalf of the Policy Owner/the claimant (if applicable, and where I/We am/are the authorised representative of the Policy Owner or the claimant) that CTPIS is authorised to collect, retain, use and / or disclose as it reasonably deems fit, any information in respect of me/us/the Policy Owner or the claimant (where I/We am/are the authorised representative of the Policy Owner or the claimant), that is received by CTPIS in accordance the Privacy Policy set out under paragraph 7 herein. As far as reasonably possible, CTPIS will release such information to the parties specified in the Privacy Policy on a need to know basis and on the understanding that the information will be kept strictly confidential and be used, disclosed and retained in accordance with the applicable law.

Signature of Policy Owner / Agreed Payee 

Date 05/04/2022

¹ For entities, this form must be signed by the authorised signatory of the company and company stamp is required.

Information is accurate as of 15 January 2021.

Page 2 of 2

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 11 January 2022 2:36 PM
To: weeannhwee@gmail.com
Subject: ACCIDENT INVOLVING SLM 4217E AND SMX 3051C ON 06/11/2021

Our Ref: CC6/CTI21011421/Aea3

11 JAN 2022

WEE ANN HWEE SONNY

Dear Sir/Madam,

ACCIDENT INVOLVING SLM 4217E AND SMX 3051C ON 06/11/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Monday, 4 April 2022 13:17
To: Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sir/Mdm,

Please proceed to offer repairer " **R&CO MOTORWERKS LLP** " at **\$5,907.45 (all-in)**.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

Type text

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Monday, 28 March 2022 11:28 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [MANDATE REQUEST] RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Irene,

We refer to the email dated 24.02.22.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 15 March 2022 17:45

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Hi Irene,

We refer to the email dated 24.02.22.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Thursday, 24 February 2022 20:21

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement -

Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Your ref : SNM21D206432/C02/SLM4217E/TAYHP
Our ref : CC6/CTI21011421/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **R&CO MOTORWERKS LLP** " at **\$5,907.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 17,595.52	\$ 5,300.00
2. Loss of Rental (6days x \$120)	\$ 720.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
	Total\$18,322.97	\$ 5,907.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Thursday, 23 December 2021 9:46 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Enclosed herewith insured SAS REPORT as requested by you.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, December 23, 2021 1:19 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

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Dear Irena,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)
Sent: Monday, December 20, 2021 4:38 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 November 2021 9:29 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Dear Irena,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 9 November, 2021 3:22 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D206432/C02/SLM4217E/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 9 November 2021 2:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMX 3051C at M/s R&CO Motorwerks LLP on 08/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.