

Mei Kwan (LKKAuto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, December 23, 2021 9:46 AM
To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto)
Cc: Admin A
Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021
Attachments: INSURED SAS REPORT SLM4217E.pdf
Categories: HMK

Enclosed herewith insured SAS REPORT as requested by you.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, December 23, 2021 1:19 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

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Dear Irena,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, December 20, 2021 4:38 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Dear Irene,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 16 November 2021 9:29 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Dear Irena,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 9 November, 2021 3:22 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D206432/C02/SLM4217E/TAYHP / FW: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D206432/C02/SLM4217E/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 9 November 2021 2:12 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLM4217E (OI : CTI - TBA) AND SMX3051C (TP : LKK REF - CC6/CTI21011421/Aea3) on 06/11/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMX 3051C at M/s R&CO Motorwerks LLP on 08/11/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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