

**Veron Chen (LKKAuto)**

---

**From:** Veron Chen (LKKAuto)  
**Sent:** Friday, 31 December 2021 12:58 PM  
**To:** Reports (LKKAuto); 'Melody Teoh'  
**Cc:** 'Jaime Tay'; SUR; Huey Yon (LKKAuto)  
**Subject:** RE: Survey Report & Invoice of Vehicle SLZ 7658C // EQ REF: DM21HO01647/JT

Dear Melody,

As spoken this morning, refer below damaged photos of front headlamp (LH).





Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Reports (LKKAuto)

**Sent:** Tuesday, 28 December 2021 9:17 AM

**To:** 'Melody Teoh' <melody.teoh@eqinsurance.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

**Cc:** 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

**Subject:** RE: Survey Report & Invoice of Vehicle SLZ 7658C // EQ REF: DM21HO01647/JT

Dear Melody,

Thank you for your email.

Dear Veron,

Kindly Assist.

Best Regards,

**ELAINE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

---

**From:** Melody Teoh [<mailto:melody.teoh@eqinsurance.com.sg>]

**Sent:** Tuesday, 28 December 2021 9:12 AM

**To:** 'Elaine (LKK Auto)'; SUR; 'Huey Yon (LKKAuto)'

**Cc:** Jaime Tay

**Subject:** FW: Survey Report & Invoice of Vehicle SLZ 7658C // EQ REF: DM21HO01647/JT

Dear Elaine,

Please provide us with more photos of the **damaged front headlamp (LH)**.

Thank you.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -read

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be

Best Regards,

**Melody Teoh**

Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** motor claims  
**Sent:** Thursday, December 23, 2021 4:51 PM  
**To:** Melody Teoh <[melody.teoh@eqinsurance.com.sg](mailto:melody.teoh@eqinsurance.com.sg)>  
**Cc:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** FW: Survey Report & Invoice of Vehicle SLZ 7658C

---

**From:** Elaine (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Sent:** Thursday, December 23, 2021 4:50 PM  
**To:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>  
**Cc:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** Survey Report & Invoice of Vehicle SLZ 7658C

Dear Joel,

Enclose Survey Report of SLZ 7658C.

Thank you.

Best Regards,

**ELAINE** | Reports  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933