

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 16 December 2021 12:25 PM  
**To:** Admin-D (LKKAuto); Joel Goh (joel.goh@eqinsurance.com.sg); SUR  
**Cc:** 'Jaime Tay'; assignments  
**Subject:** Accident involving SLZ 7658 C & SLH 4279 C on 05.11.2021 at Blk 219 Lorong 8 Toa Payoh Open Carpark (DM21HO01647-JT)  
**Attachments:** WhatsApp Video 2021-11-10 at 18.11.15.mp4; SLZ 7658C PRELI ADVISED.pdf

Dear Joel,

Enclosed preliminary revised of vehicle SLZ 7658C  
Date of survey: 9/11/2021  
Number of days (estimated) : 3 days

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 11 November 2021 11:15 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>; SUR <sur@lkkauto.com>  
**Cc:** 'Jaime Tay' <jaime.tay@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>  
**Subject:** RE: Accident involving SLZ 7658 C & SLH 4279 C on 05.11.2021 at Blk 219 Lorong 8 Toa Payoh Open Carpark (DM21HO01647-JT)

Dear Joel,

Please be informed that we have inspected the vehicle SLZ 7658C on 9.11.21

We are pending estimate from repairer.

Attach video from TP claimant.

According to surveyor damages at the front and right portion.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Tuesday, 9 November 2021 10:40 AM

**To:** 'Joel Goh' <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** 'Jaime Tay' <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Accident involving SLZ 7658 C & SLH 4279 C on 05.11.2021 at Blk 219 Lorong 8 Toa Payoh Open Carpark (DM21HO01647-JT)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>

**Sent:** Tuesday, 9 November, 2021 10:06 AM

**To:** 'James' <[james@huahong.com.sg](mailto:james@huahong.com.sg)>; Jerleen <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Cc:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Accident involving SLZ 7658 C & SLH 4279 C on 05.11.2021 at Blk 219 Lorong 8 Toa Payoh Open Carpark (DM21HO01647-JT)

**Without Prejudice**

**Save As To Cost**

Dear James

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

**Announcement**

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Best Regards,

**Joel Goh**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** James <[james@huahong.com.sg](mailto:james@huahong.com.sg)>

**Sent:** Monday, 8 November 2021 5:25 PM

**To:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; Jerleen <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>

**Cc:** Jaime Tay <[jaimetay@eqinsurance.com.sg](mailto:jaimetay@eqinsurance.com.sg)>; Melody Teoh <[melody.teoh@eqinsurance.com.sg](mailto:melody.teoh@eqinsurance.com.sg)>

**Subject:** RE: Accident involving SLZ 7658 C & SLH 4279 C on 05.11.2021 at Blk 219 Lorong 8 Toa Payoh Open Carpark (DM21HO01647-JT)

Dear Joel,

We would like to appoint LKK for survey.

Car is in our premises.

Regards

*James Tan*

Claims Department



**HUA HONG PRIVATE LIMITED**

8 Kaki Bukit Ave 4, #06-31

Premier @ Kaki Bukit

Singapore 415875

T. 6661 9693 | F. 6661 9699 | W. [huahong.com.sg](http://huahong.com.sg)



**From:** [Joel Goh](#)

**Sent:** 08 November 2021 12:53

**To:** [Jerleen](#)

**Cc:** [James](#); [Jaime Tay](#); [Melody Teoh](#)

**Subject:** RE: Accident involving SLZ 7658 C & SLH 4279 C on 05.11.2021 at Blk 219 Lorong 8 Toa Payoh Open Carpark (DM21HO01647-JT)

**Without Prejudice**

**Save As To Costs**

Dear Jerleen

We welcome direct settlement for this accident.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b> Tel: 6255 0808 Fax: 6849 9155	<b>2) Automobile Inspection Services Pte Ltd</b> Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
<b>3) LBS Automotive Appraisal Pte Ltd</b> Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	<b>4) Priority Services</b> Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
<b>5) RT Appraisal Pte Ltd</b> Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	<b>6) LKK Auto Consultants Pte Ltd</b> Tel: 6256 3561 Fax: 6741 4108
<b>7) Appraisals Associates Pte Ltd</b> Tel : 6747 2822 Fax: 6747 0070	<b>8) Infiniti Appraisal Service</b> Tel : 9668 4818/9009 9001 Fax: 6458 7432
<b>9) Formteam Adjusters Pte Ltd</b> Tel: 6509 1788 Fax: 6509 6221	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

**Announcement**

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Jerleen <[jerleen@huahong.com.sg](mailto:jerleen@huahong.com.sg)>  
**Sent:** Friday, 5 November 2021 5:58 PM  
**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>  
**Cc:** Joel Goh <[joel.goh@eqinsurance.com.sg](mailto:joel.goh@eqinsurance.com.sg)>; 'James' <[james@huahong.com.sg](mailto:james@huahong.com.sg)>  
**Subject:** Accident involving SLZ 7658 C & SLH 4279 C on 05.11.2021 at Blk 219 Lorong 8 Toa Payoh Open Carpark

Dear Sir/Mdm

Kindly advise liability for this accident case.

Our insured claiming third party. GIA report as per attached.

Should you have any clarification, please contact us @ 6661 9688.

Thank you

*Jerleen Tang*  
Claims Department



**HUA HONG PRIVATE LIMITED**  
8 KAKI BUKIT AVE 4 #06-31  
PREMIER @ KAKI BUKIT S(415875)  
T. 6661 9687 | F. 6661 9699 | W.[huahong.com.sg](http://huahong.com.sg)

