

Re: TP / 265054 SJJ9943Z SEEK MANDATE

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 11/5/2022 4:36 PM

To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>

Dear Jowyn,

Workshop agrees on the below COR \$4,150.00

We will submit our report accordingly.

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn_tay@sg.msig-asia.com>**Sent:** Wednesday, 11 May 2022 1:22 pm**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Subject:** RE: TP / 265054 SJJ9943Z SEEK MANDATE

Hi Denise,

After much consideration, please negotiate with repairer on Cor at \$4,150.00 (midway).

Best Regards,**Jowyn Tay**

Executive, Claims Services (Motor)

D: +65 6643 1307 | F: +65 6225 7402 | jowyn_tay@sg.msig-asia.com**MSIG Insurance (Singapore) Pte Ltd** 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +656220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sgA Member of **MS&AD** INSURANCE GROUP

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 10 May 2022 4:05 PM
To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: Re: TP / 265054 SJJ9943Z SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jowyn,

Please advise

workshop does not accept finalise COR between \$3,800.00 to \$4,000.00 on l/s basis

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 18 April 2022 11:32 am
To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: Re: TP / 265054 SJJ9943Z SEEK MANDATE

Dear Jowyn,

Please advise

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 17 February 2022 5:21 pm
To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: Re: TP / 265054 SJJ9943Z SEEK MANDATE

Dear Jowyn,

Our surveyor has spoken to the workshop, they are only willing to compromise at \$4300.

Please advise

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Sent: Wednesday, 16 February 2022 12:01 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: TP / 265054 SJJ9943Z SEEK MANDATE

Dear Denise,

We are of the opinion that COR at \$4,000.00 is fair and reasonable. Based on your adjusted report, we had removed the following 2 parts which we found that it is not consistent and unlikely to be damage.

1. Item 31 – both LH & RH rear fender inner trim
2. Item 36 – LTA compliant whole exhaust assy

Hope the above clarifies.

Thank you.

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Best Regards,

Jowyn Tay

Executive, Claims Services (Motor)

D: +65 6643 1307 | F: +65 6225 7402 | jowyn_tay@sg.msig-asia.com



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Thursday, 10 February 2022 8:40 AM
To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: Re: TP / 265054 SJJ9943Z SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jowyn,

workshop does not accept finalise COR between \$3,800.00 to \$4,000.00 on l/s basis

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Sent: Wednesday, 17 November 2021 5:07 pm
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: RE: TP / 265054 SJJ9943Z SEEK MANDATE

Hi Denise,

Please proceed to finalise COR between \$3,800.00 to \$4,000.00 on l/s basis with recommended 5 repair days.

Thank you.

 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards,

Jowyn Tay

Executive, Claims Services (Motor)

D: +65 6643 1307 | F: +65 6225 7402 | jowyn_tay@sg.msig-asia.com



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 16 November 2021 11:35 AM
To: Jowyn Tay <jowyn_tay@sg.msig-asia.com>
Subject: TP / 265054 SJJ9943Z SEEK MANDATE

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Jowyn,

Enclosed documents for your review of SJJ 9943Z

Please let us have your approval.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

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