

Veron Chen (LKKAUTO)

From: Serene Ler <Sereneler@msfirstcapital.com.sg>
Sent: Tuesday, 16 November 2021 10:50 AM
To: Veron Chen (LKKAUTO); Accounts (LKKAUTO)
Cc: SUR; Reports (LKKAUTO)
Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1
Attachments: FCI2-LKKInvoice-AC2107800.pdf; LKKAdjustment.pdf; LKKInspection.pdf

Dear Veron,

Noted and thank you for your understanding.

Thanks & Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3580 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: Motor_Claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

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If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Tuesday, 16 November 2021 10:38 am

To: Serene Ler <Sereneler@msfirstcapital.com.sg>; Accounts (LKKAUTO) <account@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>

Subject: FW: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Serene,

As spoken.

We will cancel this invoice AC2107800

Dear Account Dept,

Kindly take note.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Serene Ler [<mailto:Serener@msfirstcapital.com.sg>]

Sent: Monday, 15 November 2021 1:36 PM

To: Reports (LKKAuto) <report@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Subject: FW: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

For this case, I only request surveyor to provide us with the advice on reasonable quantum for COR as PRI was conducted by your surveyor. We did not request for any paper survey.

Regards,

Serene Ler

Motor Claims

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From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Friday, 12 November 2021 4:21 pm
To: Serene Ler <Sereneler@msfirstcapital.com.sg>
Cc: Surveyor <surveyor@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Serene,

Enclose Survey Report of SMY 6209R.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Serene Ler [<mailto:Sereneler@msfirstcapital.com.sg>]
Sent: Thursday, 11 November 2021 5:47 PM
To: Elaine (LKK Auto); 'assignments'
Cc: 'SUR'; 'Huey Yon (LKKAuto)'
Subject: RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

Kindly assist to check and revert on reasonable quantum for COR for our negotiation.

Thanks & Regards,

Serene Ler

Motor Claims

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From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Monday, 8 November 2021 5:52 pm

To: Serene Ler <Sereneler@msfirstcapital.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Serene,

Thank you for your email.

Dear Assignment Team,

Kindly Assist.

Best Regards,

ELAINE | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Serene Ler [mailto:Sereneler@msfirstcapital.com.sg]

Sent: Monday, 8 November 2021 5:47 PM

To: Elaine (LKK Auto)

Cc: 'SUR'; 'Huey Yon (LKKAuto)'

Subject: RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

We refer to the PRI conducted by Thevan Thomas on 12/10/21.

Kindly check with your surveyor to advise us on the reasonable quantum on cost of repair. Enclose TP survey report and photographs for his kind attention.

We look forward to hear from you soon.

Thanks & Regards,

Serene Ler

Motor Claims

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A Member of **MS&AD** Insurance Group

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Motor Claims: Motor_Claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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From: Serene Ler

Sent: Thursday, 28 October 2021 12:21 pm

To: Elaine (LKK Auto) <report@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

Received with thanks.

Thanks & Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3580 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: Motor_Claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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From: Elaine (LKK Auto) <report@lkkauto.com>

Sent: Thursday, 28 October 2021 12:02 pm

To: Serene Ler <Sereneler@msfirstcapital.com.sg>
Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Serene,

As spoken, enclosed amended report. Please see attachment.

Thank You.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Serene Ler [<mailto:Sereneler@msfirstcapital.com.sg>]
Sent: Thursday, 28 October 2021 9:25 AM
To: Elaine (LKK Auto)
Cc: 'SUR'; 'Huey Yon (LKKAuto)'
Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

Refer to your email below.

Kindly state the ERV on your survey report please.

Thanks & Regards,

Serene Ler
Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3580 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: Motor_Claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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From: Sithara <Sithara@msfirstcapital.com.sg>
Sent: Thursday, 28 October 2021 9:11 am
To: Serene Ler <Serener@msfirstcapital.com.sg>
Cc: 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>; Elaine (LKK Auto) <report@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV

Dear Serene,

FYNA please.

Thanks and regards,

Sithara G S
Motor Claims



Change of email address
Sithara@msfirstcapital.com.sg

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |
Company Regn. No. 195000106C

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From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Wednesday, October 27, 2021 6:02 PM
To: Sithara <Sithara@msfirstcapital.com.sg>
Cc: Motor Claims <MotorClaims@msfirstcapital.com.sg>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAuto)' <hueyyon@lkkauto.com>
Subject: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV

Dear Sithara,

Enclose Pre-Repair Survey Report of SMY 6209R.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
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