

## Elaine (LKK Auto)

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**To:** Serene Ler  
**Cc:** Surveyor; 'SUR'; 'Huey Yon (LKKAuto)'  
**Subject:** RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1  
**Attachments:** FCI2-LKKInvoice-AC2107800.pdf; LKKAdjustment.pdf; LKKInspection.pdf

Dear Serene,

Enclose Survey Report of SMY 6209R.

Thank you.

Best Regards,

**ELAINE** | Reports  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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**From:** Serene Ler [mailto:Serener@msfirstcapital.com.sg]  
**Sent:** Thursday, 11 November 2021 5:47 PM  
**To:** Elaine (LKK Auto); 'assignments'  
**Cc:** 'SUR'; 'Huey Yon (LKKAuto)'  
**Subject:** RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

Kindly assist to check and revert on reasonable quantum for COR for our negotiation.

Thanks & Regards,

**Serene Ler**

Motor Claims

### **MS First Capital Insurance Limited**

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3580 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: [Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg) | Website: [www.msfirstcapital.com.sg](http://www.msfirstcapital.com.sg)

*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Elaine (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Sent:** Monday, 8 November 2021 5:52 pm

**To:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Subject:** RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Serene,

Thank you for your email.

Dear Assignment Team,

Kindly Assist.

Best Regards,

**ELAINE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

---

**From:** Serene Ler [<mailto:Sereneler@msfirstcapital.com.sg>]

**Sent:** Monday, 8 November 2021 5:47 PM

**To:** Elaine (LKK Auto)

**Cc:** 'SUR'; 'Huey Yon (LKKAuto)'

**Subject:** RE: (Seek advice on reasonable cost of repair) Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

We refer to the PRI conducted by Thevan Thomas on 12/10/21.

Kindly check with your surveyor to advise us on the reasonable quantum on cost of repair. Enclose TP survey report and photographs for his kind attention.

We look forward to hear from you soon.

Thanks & Regards,

**Serene Ler**

Motor Claims

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**From:** Serene Ler

**Sent:** Thursday, 28 October 2021 12:21 pm

**To:** Elaine (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Subject:** RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

Received with thanks.

Thanks & Regards,

**Serene Ler**

Motor Claims

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**From:** Elaine (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Sent:** Thursday, 28 October 2021 12:02 pm  
**To:** Serene Ler <[Sereneler@msfirstcapital.com.sg](mailto:Sereneler@msfirstcapital.com.sg)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Serene,

As spoken, enclosed amended report. Please see attachment.

Thank You.

Best Regards,

**ELAINE | Reports**  
**LKK Auto Consultants Pte.Ltd.**  
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

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**From:** Serene Ler [<mailto:Sereneler@msfirstcapital.com.sg>]  
**Sent:** Thursday, 28 October 2021 9:25 AM  
**To:** Elaine (LKK Auto)  
**Cc:** 'SUR'; 'Huey Yon (LKKAuto)'  
**Subject:** RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV/SBST/SL-1

Dear Elaine,

Refer to your email below.

Kindly state the ERV on your survey report please.

Thanks & Regards,

**Serene Ler**

Motor Claims

**MS First Capital Insurance Limited**

A Member of **MS&AD** Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3580 | Fax: 6507 3849 | Reg. No. 195000106C

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**From:** Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>

**Sent:** Thursday, 28 October 2021 9:11 am

**To:** Serene Ler <[Serener@msfirstcapital.com.sg](mailto:Serener@msfirstcapital.com.sg)>

**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; Elaine (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Subject:** RE: Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV

Dear Serene,

FYNA please.

Thanks and regards,

Sithara G S  
Motor Claims



**Change of email address**

[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |  
Company Regn. No. 195000106C

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**From:** Elaine (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Sent:** Wednesday, October 27, 2021 6:02 PM

**To:** Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>

**Cc:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>

**Subject:** Pre-Repair Survey Report of Vehicle SMY 6209R Ref: D21002807MFCV

Dear Sithara,

Enclose Pre-Repair Survey Report of SMY 6209R.

Thank you.

Best Regards,

**ELAINE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

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