



LETTER OF DEMAND

Your Ref: CC3 / AIG21011402 / RS3
 Our Ref: SLJ1280G
 To: DIG

Dear Sirs,

ACCIDENT INVOLVING SLJ1280G & GB E2360Y ON 06/11/2022

We are claiming on behalf of our client COH SHAW JIANN

owner of vehicle number SLJ1280G involved in accident on 06/11/2022

with vehicle GB E2360Y along/at 7PE SLIP ROAD TO PUNGGOL WAYS

Description of claims:

Cost of Repairs	\$	<u>3992.84</u>	(incl 7% GST)
Loss of Use/Rental	\$	<u>120</u> X <u>3</u> Days = \$ <u>360</u>	(incl 7% GST)
Search Fee	\$	<u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$	<u>-</u>	(incl 7% GST)
TOTAL	\$	<u>4354.84</u>	(incl 7% GST)

4354.84

We are claiming in full and final settlement of \$ _____
 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
 Please note that finalization/settlement offer of this claim should be within 8 weeks from the
 date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this

27/11/2022

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

AUTHORIZATION TO ACT


(AIG Asia Pacific - Express Third Party Claim)


I, Koh Shaw Jinn (the third party claimant")
of APT B1K 374 Housang ST 31 #11-71, Singapore 530374 (address), owner
of SL012806 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SL012806 that was damaged pursuant to the accident which occurred
on 06/11/2021 (date) along TPE Slip Road to Punggol Way (location)
involving vehicle no/s GBE 23607 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 08 (day) of 11 (month) 2021 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,992.84 (Repair Cost), S\$360.00 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SLJ 1280G that was damaged pursuant to the accident which occurred on 06/11/2021 (date) along TPE SLIP ROAD TO PUNGGOL WAY (location) involving vehicle no/s GBE 2360Y. This is pursuant to the inspection conducted on 12/11/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner KOH SHAW JIUNN ("the third party claimant") of vehicle no. SLJ 1280G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLJ 1280G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of 01 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial
Vehicles**Tax invoice**

Page 1/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
KOH
SHAW JIUNN
374 HOUGANG STREET 31
#11-71
Singapore 530374

Document no. 12033123278
Document date 17-11-2021
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 30001
Job order number 2021043036/ 1
Job order date 13-11-2021
Service Advisor YEN MEI WONG

License plate	Model code	First registration	VIN	Model	Mileage
SLJ1280G	AM13HZ	29-11-2016	WVWZZZAUZGW568778	Sportsvan 1.4CLBMT 92 TSI D7F	79,922

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
510807417M GRU	Cover For Bumper Primed	1	pcs.	1,331.63	#1	1,331.63	1,424.84
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	SPRAY PAINT	1	pcs.	800.00	#1	800.00	856.00
	SOMPO VS AIG 3RD PARTY VEHICLE GBE2360Y D.O.A:06-11-2021 SURVEY BY:STEVE LKK						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	2,971.63	7%	261.21	3,731.63	3,992.84
Total	760.00	2,971.63		261.21	3,731.63	3,992.84

Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: altersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033123278
Document date	17-11-2021
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2021043036/ 1
Job order date	13-11-2021
Service Advisor	YEN MEI WONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
KOH
SHAW JIUNN
374 HOUGANG STREET 31
#11-71
Singapore 530374

License plate	Model code	First registration	VIN	Model	Mileage
SLJ1280G	AM13HZ	29-11-2016	WVWZZZAUZGW568778	Sportsvan 1.4CLBMT 92 TSI D7F	79,922

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr KOH SHAW JIUNN
BLK 374 HOUGANG ST 31
#11-71
Singapore 530374
Tel: 93891677

Tax Invoice

Inv No. : RKLI21110161

Date : 18 Nov 2021

Ref : B16477

Currency : SGD

Terms : COD

RA No. : RKLR21110049

Veh No. : SMK8728U

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 16/11/2021 to 19/11/2021 SKODA OCTAVIA : SMK8728U DRIVEN BY : KOH SHAW JIUNN YOUR REF : VW-ALEX-SLJ1280G	3.00	DAY	112.15	336.45

Remarks:

VW-ALEX-SLJ1280G

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal :	S\$ 336.45
GST 7.0% :	S\$ 23.55
Total :	S\$ 360.00
Paid :	S\$ 360.00
Outstanding :	S\$ 0.00

**MOVA**

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G**Automotive Pte Ltd**

Main Office: No. 22 Jalan Kilang, Singapore 159419

Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6476 3333 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219

Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 16477

RECEIVED 22 NOV 2021

RENTAL DETAILS		INSURANCE EXCESS AMOUNT	
Vehicle Make/Model:	Octavia	Vehicle No:	SMK87283
Date/Time Out:	16-11-21 08:30	Singapore	Malaysia
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	SS \$3500	SS \$3500.00
Date/ Time In:	19/11/21	Per Accident	Per Accident
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Charges	
Change Over 1:	Date: Initial:	Months @\$	Per Month
Change Over 2:	Date: Initial:	Weeks @\$	Per Week
KM Out:	KM In:	3 Days @\$ 112.15	Per Day 336.45
HIRER DETAILS		Sub-Total	
Named Hirer		Less Discount	%
Name:	KDh Shaw Juvn	Rental Charges	
Address:	Blk 374 Hougang St 21	CDW @\$	per day / week / month
	# 21-71	PAI @\$	per day / week / month
	SC 530 374	Petrol Top-Up	
Identity Card No:	874380634	Misc Charges	
Date of Birth:	11/11/1974	GST	7%
Driving License:	574380634	Total	\$360
Country of Issue:	SG	VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS
Tel:	(HP) 93891677 (O)	Pre-Payment	
Nationality:	SG	Downpayment and Deposit	NA
Effective Date:		Amount Refunded/ Due	
Additional Hirer		Signature of Refund	
Name:		Remarks:	Peavlyn
Address:		SLJ 1280 G - VW	
		Invoice No:	Ref. No:
Identity Card No:		Checked Out By:	Checked In By:
Date of Birth:		Checked By:	
Driving License:		Sales-In Charge:	Michelle
Country of Issue:		Past 3 years accidents	YES <input type="checkbox"/> NO <input type="checkbox"/>
Tel:	(HP) (O)		
Nationality:			
Effective Date:			

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

GBE2360Y

Date of Accident

06/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/09/2021 - 29/09/2022**

Requested By **Meiy Wong (Volkswagen Grou...**

Requested Date **08/11/2021 17:06**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

**ACCIDENT INVOLVING GBE 2360Y & SLJ 1280G ALONG/AT EXIT TO PUNGGOL WAY
ON 06/11/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Fri 11/12/2021 4:25 PM

To: olivia@xinyucity.com.sg <olivia@xinyucity.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21011402/rs3

XINYU CITY PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING GBE 2360Y & SLJ 1280G ALONG/AT EXIT TO PUNGGOL WAY ON
06/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SLJ 1280G against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2021 22:18	Cim Dtl Modified	Claimant's Name: -> KOH SHAW JIUNN.	[A] Lee Su Li
2	08 Nov 2021 22:18	Cim Veh Model Changed	(204493) VOLKSWAGEN SPORTSVAN 1.4 (A).	[A] Lee Su Li
3	08 Nov 2021 22:18	Cim Created	Reg No: S7438063H. Acct Date: 2021/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Volkswagen Group Singapore Pte Ltd ()	[A] Lee Su Li
4	08 Nov 2021 22:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Nov 2021 22:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/17	[A] Lee Su Li
6	08 Nov 2021 22:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Nov 2021 22:18	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Lt d. (Express)	[A] Merimen Administrator
8	08 Nov 2021 22:18	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Nov 2021 22:19	Label Added	(23):Express.	[A] Lee Su Li
10	08 Nov 2021 22:19	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	09 Nov 2021 16:58	Cim Registration Modified	Reg No:S7438063H->SLJ1280G.	[I] Low, Xianyu
12	09 Nov 2021 17:00	Cim Registration Modified	Acct Time:13:00:00->13:45:00.	[I] AIG OneClaim Integration User
13	12 Dec 2021 22:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	12 Dec 2021 22:40	Cim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	12 Dec 2021 22:40	Cim Dtl Modified	JPJ Reg. Date: -> 2016/11/29.	[A] JOANNE LEE KHANG MIN
16	12 Dec 2021 22:40	Cim Details Notified		[A] JOANNE LEE KHANG MIN
17	30 Dec 2021 18:39	Adj Mandate Request	Cur.Req:4354.84:Liability: 100% *Quantum: (a)CORw/GST: \$3,992.84+ (b)LORw/GST(5days x \$112.15): \$360+ (c)LTA/GIA search fee: \$2 = Total:\$4,354.84***Recommended 3 repair days	[A] Jaslin Kok Chin Yi
18	04 Jan 2022 11:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/17. Mandate Remarks: please proceed with settlement @ \$4,354.84 [COR-\$3992.84 LOR-\$360 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	04 Jan 2022 11:23	Adj Mandate Set	Approved:4354.84:please proceed with settlement @ \$4,354.84 [COR-\$3992.84 LOR-\$360 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From
 Date To
 Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2739251	08 Nov 2021 22:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	S7438063H	GBE2360Y	11.00
2748461	12 Dec 2021 22:40:15	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLJ1280G	GBE2360Y	11.00

