

**LETTER OF DEMAND**

Your Ref: CC3/AG 21 011401 /PS3  
 Our Ref: SPW 86164  
 To: AG

Dear Sirs,

ACCIDENT INVOLVING SPW 86164 & SME 81674 ON 01/11/2011

We are claiming on behalf of our client BM Builders Pte Ltd

owner of vehicle number SPW 86164 involved in accident on 01/11/2011

with vehicle SME 81674 along/at PIC Tanjong Pagar After Steven Road  
W.I.T.

Description of claims:

Cost of Repairs	\$	<u>22,198.77</u>	(incl 7% GST)
Loss of <del>Use</del> /Rental	\$	<u>120.00</u> X <u>12</u> Days = \$ <u>1,540.80</u>	(incl 7% GST) <b>BKW Rent A Car Pte Ltd</b>
Search Fee	\$	<u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$	<u>-</u>	(incl 7% GST)
<b>TOTAL</b>	\$	<b>\$23,741.57</b>	(incl 7% GST)

We are claiming in full and final settlement of \$ 22,200.77  
 payable to Volkswagen Group Singapore Pte Ltd.

**\$1,540.80 - Payable to BKW Rent A Car Pte Ltd**

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
 Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
 date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg).

Dated this

26/11/2011

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**



I, BM BUILDERS PTE LTD (the third party claimant")  
of 34 FLORA DRIVE #02-21, SINGAPORE 506893 (address), owner  
of SKW 86164 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SKW 86164 that was damaged pursuant to the accident which occurred  
on 1/11/2021 (date) along PIE TOWARDS THAS AFTER STEVEN ROAD EX17 (location)  
involving vehicle no/s SKW 81674 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 01 (day) of Nov (month) 2021 (year)

  
  
Signed by "the third party claimant"  
(with chop if applicable)

  
  
Signed by "the workshop"  
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$22,198.77 (Repair Cost), S\$1,540.80 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SKW 8616U that was damaged pursuant to the accident which occurred on 01/11/2021 (date) along PIE TOWARDS TUAS AFTER STEVEN ROAD EXIT (location) involving vehicle no/s SME 8167U. This is pursuant to the inspection conducted on 09/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BM BUILDERS PTE LTD (the third party claimant") of vehicle no. SKW 8616U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".


We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKW 8616U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of 01 (month) 2022 (year)

  
Signed by appointed surveyor

  
Signed by "the workshop" (with chop)

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Tax invoice

Page 1/3

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Company  
B M BUILDERS PTE. LTD.  
627 ALJUNIED ROAD PACIFIC BLDG  
#07-02  
SINGAPORE 389837

Document no. 12033124746  
Document date 08-12-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021043042/ 1  
Job order date 13-11-2021  
Service Advisor GERMAINE MEI TING  
ONG

License plate	Model code	First registration	VIN	Model	Mileage
SKW8616U	7N24MYH0	29-10-2019	WVWZZZ7NZKV015983	Sharan Highline 2.0 I TSI 162kW DSG	49,241

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	360.00	385.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
7N0807217J GRU	Cover For Bumper Primed	1	pcs.	1,906.86	#1	1,906.86	2,040.34
7N0827025H	Rear Trunk Lid	1	pcs.	3,069.48	#1	3,069.48	3,284.34
	REAR BOOT LID						
D 169300M2	1k Window Adhesive	2	pcs.	51.30	#1	102.60	109.78
D 002000A2	Adhesive Remover	1	pcs.	119.97	#1	119.97	128.37
D 00920002	Primer	1	pcs.	28.52	#1	28.52	30.52
D 00950025	Applicator	2	pcs.	10.47	#1	20.94	22.41
D 181802M1	Activator For Precoated W	1	pcs.	26.23	#1	26.23	28.07
7N0853687 739	Inscription Chrome	1	pcs.	89.19	#1	89.19	95.43
	NAME PLATE - SHARAN						
7P6853630D FOD	Vw Sign Black High Gloss/ VW EMBLEM	1	pcs.	129.88	#1	129.88	138.97
7N0807417E GRU	Cover For Bumper Primed	1	pcs.	1,512.03	#1	1,512.03	1,617.87
	+						
7N0807521C 9B9	Spoiler Satin Black	1	pcs.	296.02	#1	296.02	316.74
	REAR SPOILER						
7N0807183A	Guide Piece	1	pcs.	35.01	#1	35.01	37.46
	FRT LHS BUMPER SIDE BRACKET						
7N0807184A	Guide Piece	1	pcs.	35.01	#1	35.01	37.46
	FRT RHS BUMPER SIDE BRACKET						
7N0807863	Attachment Strip	1	pcs.	195.69	#1	195.69	209.39
	REAR BUMPER CTR BRACKET						
7N0807251A	Foam Insert	1	pcs.	139.16	#1	139.16	148.90
7N0807305A	Bumper Bracket	1	pcs.	812.48	#1	812.48	869.35
	REAR REINFORCEMENT						
7N0807109D	Bumper Bracket	1	pcs.	844.97	#1	844.97	904.12
	FRT REINFORCEMENT						
7N0853677 9B9	Grill Satin Black	1	pcs.	208.47	#1	208.47	223.06
	FRT BUMPER CTR LOWER GRILLE						
7N0853101 2ZZ	Decorative Moulding Brigh	1	pcs.	218.75	#1	218.75	234.06
	FRT BUMPER CTR LOWER GRILLE CHROM						
8D0955873	Distributor Piece	1	pcs.	19.31	#1	19.31	20.66
	T-JOINT						
8D0853419D	Packing Adhesive	1	pcs.	30.60	#1	30.60	32.74
	REAR NUMBER PLATE PACKING						
WHT007341	Rivetted Cap Nut	2	pcs.	2.50	#1	5.00	5.35
3CN945087	Additional Brake Light Wi	1	pcs.	229.42	#1	229.42	245.48
	3RD BRAKELIGHT						
7N0813309	Rear Apron	1	pcs.	276.42	#1	276.42	295.77
	REAR END PANEL A/O 24/11/2021						
D 007500A2	Zinc Spray	1	pcs.	69.13	#1	69.13	73.97

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
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Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Tax invoice

Page 2/3

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AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
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Singapore 079120

Customer Details:  
Company  
B M BUILDERS PTE. LTD.  
627 ALJUNIED ROAD PACIFIC BLDG  
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SINGAPORE 389837

Document no. 12033124746  
Document date 08-12-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021043042/ 1  
Job order date 13-11-2021  
Service Advisor GERMAINE MEI TING  
ONG

License plate	Model code	First registration	VIN	Model	Mileage
SKW8616U	7N24MYH0	29-10-2019	WVWZZZ7NZKV015983	Sharan Highline 2.0 TSI 162kW DSG	49,241

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
D 180003M2	2k-Body Adhesive	1	pcs.	445.77	#1	445.77	476.97
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	64.55	#1	64.55	69.07
N 91017602	Weld Stud	5	pcs.	1.01	#1	5.05	5.40
	LABOUR FRT	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting (FRT)	1	pcs.	800.00	#1	800.00	856.00
	FRT & REAR NUMBER PLATE	2	pcs.	80.00	#1	160.00	171.20
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECHANISM	1	pcs.	420.00	#1	420.00	449.40
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	R&R REAR LUGGAGE TRIM	1	pcs.	420.00	#1	420.00	449.40
	R&R REAR SEAT	1	pcs.	420.00	#1	420.00	449.40
	LABOURS (REAR)	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINTING (REAR)	3	pcs.	800.00	#1	2,400.00	2,568.00
	AIG DIRECT SETTLEMENT DOA 1.11.2021 TP VEHICLE SME8167U SURVEYOR LKK RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	840.00	19,906.51	7%	1,452.26	20,746.51	22,198.77
Total	840.00	19,906.51		1,452.26	20,746.51	22,198.77

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

# VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



## Tax invoice

Page	3/3
Document no.	12033124746
Document date	08-12-2021
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	30001
Job order number	2021043042/ 1
Job order date	13-11-2021
Service Advisor	GERMAINE MEI TING ONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Company  
B M BUILDERS PTE. LTD.  
627 ALJUNIED ROAD PACIFIC BLDG  
#07-02  
SINGAPORE 389837

License plate	Model code	First registration	VIN	Model	Mileage
SKW8616U	7N24MYH0	29-10-2019	WVWZZZ7NZKV015983	Sharan Highline 2.0 I TSI 162kW DSG	49,241

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.

# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
AIG ASIA PACIFIC INSURANCE PTE. LTD. 78 SHENTON WAY #07-16 SINGAPORE 079120 ATTN: CLAIMS DEPARTMENT C/O: LKK AUTO CONSULTANT PTE LTD

DATE	INVOICE NO.
9/12/2021	P 4074

	VHA NO.	DUE DATE	VEH NO.
	P 4074	9/12/2021	SLJ 93 L
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 24 NOVEMBER 2021 TO 06 DECEMBER 2021 (INCLUDED TWO SATURDAY AND TWO SUNDAY) YOUR REF : SKW8616U & SME8167U (VOLKSWAGEN)	12	120.00	1,440.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Paynow UEN: 200106276D Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,440.00	
	GST @ 7%	\$100.80	
	<b>TOTAL</b>	<b>\$1,540.80</b>	

## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C) **CHIANG WENG YEW**  
NRIC/Passport No: **S6915191D** Date of Birth: **24-04-1969**  
Address: **34 FLORA DRIVE** Age: **50**  
**#02-21** S( **506893** )  
Name & Address of Employer \_\_\_\_\_  
Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_  
Driving Licence No: \_\_\_\_\_ Passed Date: **26-05-1992**  
D/L Type: Local/Int'l/Others: \_\_\_\_\_  
Tel(O) \_\_\_\_\_ (R) \_\_\_\_\_ HP **9023 1292**

### DRIVER'S PARTICULARS

Name (as in I/C) \_\_\_\_\_  
NRIC/Passport No: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Address: \_\_\_\_\_ Age: \_\_\_\_\_  
S( \_\_\_\_\_ )  
Occupation \_\_\_\_\_ Driving Exp: \_\_\_\_\_ Yrs  
Driving Licence No: \_\_\_\_\_ Passed / Expiry Date: \_\_\_\_\_  
D/L Type: Local/Int'l/Others: \_\_\_\_\_ Contact No: \_\_\_\_\_

Hirer's Own Vehicle No: **SKW86164** Replace Veh No: \_\_\_\_\_  
Loan Vehicle No: **SLJ93L** VR No: \_\_\_\_\_  
Make & Model: **T. PREVIA** Auto/Manual Group: **Auto**  
CHARGES : \$ cts  
Daily **12** day @\$ **120** Per day **1440**  
Weekly/Monthly week @\$ Per week/Monthly  
Others  
CDW/PAI @\$ Per day/Monthly  
Delivery/Collection Svc  
GST  
OR No: (A) SUB-TOTAL  
Petrol Level & Surchage OUT IN E 1/4 1/2 3/4 F  
First \_\_\_\_\_ km FREE per day GST **100** **80**  
Excess mileage is chargeable at \_\_\_\_\_ cents per km TOTAL CHARGES **1540** **80**

Security Deposit : \$ Bank: **OCBC**  
CASH/NETS/VISA/MC/AMEX/CHQ No: **5588.6018.0081.7128**  
Expiry Date: **01/23** Card ID No: **687**  
Name as in Card: **MICHAEL CHIANG**

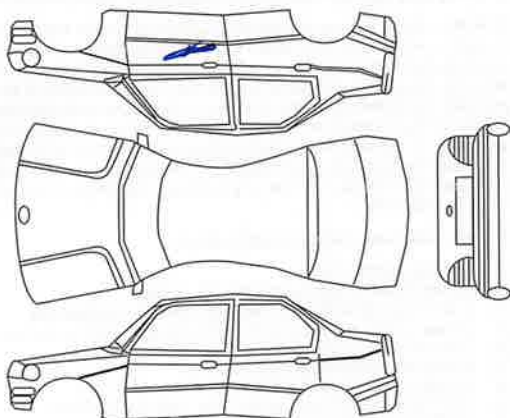
NON WAIVER EXCESS (Subject to GST): \$ **3000**

### ACCESSORIES CHECK

☐ Data Cards ☐ Camera Systems ☐ Hub Cap ☐ Radio / CD Cartridge  
☐ Jack ☐ Tyre Opener ☐ Petrol Cap ☐ Spare Tyre

### INDICATE:

A - Accidents  
D - Dents  
S - Scratches  
X - Crack



Hirer's Signature : \_\_\_\_\_ Additional Driver's Signature : \_\_\_\_\_

SINGAPORE Use Only

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

### IMPORTANT

- The Hirer and the authorized driver must be over 23 years of age and under 70 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including

- legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$300 - \$500.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$60.00 per trip.
- In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
- The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
- All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters.
- I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<b>24/11/21</b>	<b>0948</b>	<b>16754</b>	<b>LEO</b>	

Return Of Vehicle: The Hirer Driver Is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Inserted Below Shall Be Deemed To Be The Day And Time The Vehicle Is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)"

Date In	Time In	Mileage	Check By	Remarks
<b>6/12/21</b>	<b>1220</b>	<b>17800</b>	<b>John</b>	<b>Car Return 6/12 12am</b>


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SME8167U

Date of Accident

01/11/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **18/10/2021 - 17/10/2022**Requested By ..... **Tang Shu Shi (Volkswagen Gro...**Requested Date ..... **03/11/2021 10:53****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 11 November 2021 10:31 AM  
**To:** 'johnnyplaysgolf@hotmail.com'  
**Subject:** Claim Notification - ACCIDENT INVOLVING SME 8167U (AIG) /SKW 8616U / OTHERS AT/ALONG PIE ON 01/11/2021

11 Nov 2021

**Mr Chiang Fock Hing**

[By Email Only]

Dear Sir/Madam,

**You Ref: SME8167U**

**Our Ref: CC3/AIG21011401/R1ps3**

**ACCIDENT INVOLVING SME 8167U (AIG) /SKW 8616U / OTHERS AT/ALONG PIE ON 01/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKW8616U against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2021 21:19	<b>Clim Dtl Modified</b>	Claimant's Name: -> BM BUILDERS PTE LTD. Claimant's ID: -> 201300482R.	[A] Lee Su Li
2	08 Nov 2021 21:19	<b>Clim Veh Model Changed</b>	(202763) VOLKSWAGEN SHARAN 2.0 TSI (A).	[A] Lee Su Li
3	08 Nov 2021 21:19	<b>Clim Created</b>	Reg No: SKW8616U. Acct Date: 2021/11/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Volkswagen Group Singapore Pte Ltd ()	[A] Lee Su Li
4	08 Nov 2021 21:19	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Nov 2021 21:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/17	[A] Lee Su Li
6	08 Nov 2021 21:19	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Nov 2021 21:19	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[A] Merimen Administrator
8	08 Nov 2021 21:19	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	08 Nov 2021 21:19	<b>Label Added</b>	(23):Express.	[A] Lee Su Li
10	08 Nov 2021 21:19	<b>Adj Adjuster Assigned</b>	[None] -> ACCUSER4	[A] Lee Su Li
11	08 Nov 2021 22:20	<b>Clim Registration Modified</b>	Init.Est.:5,000 - 6,000->20,000 - 25,000.	[A] Lee Su Li
12	10 Nov 2021 09:48	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
13	10 Nov 2021 15:00	<b>Adj Adjuster Assigned</b>	ACCUSER4 -> MOHD RASUL	[A] Lee Su Li
14	11 Nov 2021 10:23	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	03 Jan 2022 16:31	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
16	03 Jan 2022 16:31	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	03 Jan 2022 16:31	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2019/10/29.	[A] JOANNE LEE KHANG MIN
18	03 Jan 2022 16:31	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
19	10 Jan 2022 13:08	<b>Adj Mandate Request</b>	Cur Req:23741.57:Liability: 100%(B28 - 5 vehicles c.c. OI was 4th car) *Quantum: (a)CORw/GST: \$22,198.77 + (b)LORw/GST(12days x \$120.00): \$1,540.80 + (c)Search fee: \$2.00= Total: \$23,741.57 *9 r ecommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
20	10 Jan 2022 13:20	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/17	[I] Loh, Chee-Heng
21	10 Jan 2022 13:20	<b>Adj Mandate Set</b>	Approved:23741.57.	[I] Loh, Chee-Heng

Date From    Date To    Audit Type None 

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2739602	09 Nov 2021 17:28:23	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SKW8616U	Low, Xianyu	xx.xx

2739656	10 Nov 2021 08:58:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKW8616U	SME8167U	11.00
2754265	03 Jan 2022 16:31:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKW8616U	SME8167U	11.00