



## LETTER OF DEMAND

Your Ref: CC3/AG 21 011401 /PS3  
 Our Ref: SPW 86164  
 To: AG

Dear Sirs,

ACCIDENT INVOLVING SPW 86164 & SME 81674 ON 01/11/2011

We are claiming on behalf of our client BM Builders Pte Ltd

owner of vehicle number SPW 86164 involved in accident on 01/11/2011

with vehicle SME 81674 along/at PIC Tanjong Pagar After Steven Road  
Writ

Description of claims:

Cost of Repairs	\$ <u>22,198.77</u>	(incl 7% GST)
Loss of Use/Rental	\$ <u>-</u> X <u>-</u> Days = \$ <u>BKW</u>	(incl 7% GST)
Search Fee	\$ <u>2</u>	(incl 7% GST)
Miscellaneous Fee	\$ <u>-</u>	(incl 7% GST)
TOTAL	\$ <u>22,000.77</u>	(incl 7% GST)

We are claiming in full and final settlement of \$ 22,000.77  
 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.  
 Please note that finalization/settlement offer of this claim should be within 8 weeks from the  
 date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg).

Dated this

26/11/2011

## VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road  
Singapore 159934  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial  
Vehicles

## Tax invoice

Page 1/3

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Customer Details:  
Company  
B M BUILDERS PTE. LTD.  
627 ALJUNIED ROAD PACIFIC BLDG  
#07-02  
SINGAPORE 389837

Document no. 12033124746  
Document date 08-12-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021043042/ 1  
Job order date 13-11-2021  
Service Advisor GERMAINE MEI TING  
ONG

License plate	Model code	First registration	VIN	Model	Mileage
SKW8616U	7N24MYH0	29-10-2019	WVWZZZ7NZKV015983	Sharan Highline 2.0 I TSI 162kW DSG	49,241

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	360.00	385.20
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
7N0807217J GRU	Cover For Bumper Primed	1	pcs.	1,906.86	#1	1,906.86	2,040.34
7N0827025H	Rear Trunk Lid	1	pcs.	3,069.48	#1	3,069.48	3,284.34
	REAR BOOT LID						
D 169300M2	1k Window Adhesive	2	pcs.	51.30	#1	102.60	109.78
D 002000A2	Adhesive Remover	1	pcs.	119.97	#1	119.97	128.37
D 00920002	Primer	1	pcs.	28.52	#1	28.52	30.52
D 00950025	Applicator	2	pcs.	10.47	#1	20.94	22.41
D 181802M1	Activator For Precoated W	1	pcs.	26.23	#1	26.23	28.07
7N0853687 739	Inscription Chrome	1	pcs.	89.19	#1	89.19	95.43
	NAME PLATE - SHARAN						
7P6853630D FOD	Vw Sign Black High Gloss/ VW EMBLEM	1	pcs.	129.88	#1	129.88	138.97
7N0807417E GRU	Cover For Bumper Primed	1	pcs.	1,512.03	#1	1,512.03	1,617.87
	+						
7N0807521C 9B9	Spoiler Satin Black	1	pcs.	296.02	#1	296.02	316.74
	REAR SPOILER						
7N0807183A	Guide Piece	1	pcs.	35.01	#1	35.01	37.46
	FRT LHS BUMPER SIDE BRACKET						
7N0807184A	Guide Piece	1	pcs.	35.01	#1	35.01	37.46
	FRT RHS BUMPER SIDE BRACKET						
7N0807863	Attachment Strip	1	pcs.	195.69	#1	195.69	209.39
	REAR BUMPER CTR BRACKET						
7N0807251A	Foam Insert	1	pcs.	139.16	#1	139.16	148.90
7N0807305A	Bumper Bracket	1	pcs.	812.48	#1	812.48	869.35
	REAR REINFORCEMENT						
7N0807109D	Bumper Bracket	1	pcs.	844.97	#1	844.97	904.12
	FRT REINFORCEMENT						
7N0853677 9B9	Grill Satin Black	1	pcs.	208.47	#1	208.47	223.06
	FRT BUMPER CTR LOWER GRILLE						
7N0853101 2ZZ	Decorative Moulding Brigh	1	pcs.	218.75	#1	218.75	234.06
	FRT BUMPER CTR LOWER GRILLE CHROM						
8D0955873	Distributor Piece	1	pcs.	19.31	#1	19.31	20.66
	T-JOINT						
8D0853419D	Packing Adhesive	1	pcs.	30.60	#1	30.60	32.74
	REAR NUMBER PLATE PACKING						
WHT007341	Rivetted Cap Nut	2	pcs.	2.50	#1	5.00	5.35
3CN945087	Additional Brake Light Wi	1	pcs.	229.42	#1	229.42	245.48
	3RD BRAKELIGHT						
7N0813309	Rear Apron	1	pcs.	276.42	#1	276.42	295.77
	REAR END PANEL A/O 24/11/2021						
D 007500A2	Zinc Spray	1	pcs.	69.13	#1	69.13	73.97

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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
D 180003M2	2k-Body Adhesive	1	pcs.	445.77	#1	445.77	476.97
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	64.55	#1	64.55	69.07
N 91017602	Weld Stud	5	pcs.	1.01	#1	5.05	5.40
	LABOUR FRT	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting (FRT)	1	pcs.	800.00	#1	800.00	856.00
	FRT & REAR NUMBER PLATE	2	pcs.	80.00	#1	160.00	171.20
	R&R REAR W/SCREEN	1	pcs.	840.00	#1	840.00	898.80
	TRANSFER BOOT LID MECHANISM	1	pcs.	420.00	#1	420.00	449.40
	REAR WATER LEAK TEST	1	pcs.	150.00	#1	150.00	160.50
	R&R REAR LUGGAGE TRIM	1	pcs.	420.00	#1	420.00	449.40
	R&R REAR SEAT	1	pcs.	420.00	#1	420.00	449.40
	LABOURS (REAR)	3	pcs.	840.00	#1	2,520.00	2,696.40
	SPRAY PAINTING (REAR)	3	pcs.	800.00	#1	2,400.00	2,568.00
	AIG DIRECT SETTLEMENT						
	DOA 1.11.2021						
	TP VEHICLE SME8167U						
	SURVEYOR LKK RASUL						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	840.00	19,906.51	7%	1,452.26	20,746.51	22,198.77
Total	840.00	19,906.51		1,452.26	20,746.51	22,198.77

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [altersales.vw.com.sg](http://altersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](http://volkswagen.com.sg) and [www.skoda.com.sg](http://www.skoda.com.sg) (for additional services, products and promotions).-----

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All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](http://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.


## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SME8167U

Date of Accident

01/11/2021 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **18/10/2021 - 17/10/2022**Requested By ..... **Tang Shu Shi (Volkswagen Gro...**Requested Date ..... **03/11/2021 10:53****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**


I, BM BUILDERS PTE LTD (the third party claimant")  
of 34 FLORA DRIVE #02-21, SINGAPORE 506893 (address), owner  
of SKW 86164 (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SKW 86164 that was damaged pursuant to the accident which occurred  
on 1/11/2021 (date) along PIE TOWARDS 74AS AFTER STEVEN ROAD EX17 (location)  
involving vehicle no/s SMF 81674 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

  
Signed by "the third party claimant"  
(with chop if applicable)



  
Signed by "the workshop"  
(with chop)



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, Volkswagen Group Singapore Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ (Repair Cost), S\$ (Loss of Use/Rental), S\$ (Disbursement) for vehicle no. SKW 86164 that was damaged pursuant to the accident which occurred on 1/11/2021 (date) along PIE TOWARDS TUAS AFTER STEVEN ROAD EX17 (location) involving vehicle no/s SM 81674. This is pursuant to the inspection conducted on 1/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner BM BUILDERS PTE LTD ("the third party claimant") of vehicle no. SKW 86164 make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this (day) of (month) 20 (year)

Signed by appointed surveyor

Signed by "the workshop" (with chop)

