

## Mei Kwan (LKKAuto)

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**From:** Admin-D (LKKAuto)  
**Sent:** Monday, November 8, 2021 5:05 PM  
**To:** 'Subramaniam, Divyashni'; Admin A; assignments  
**Cc:** 'Lim, Kok-Chong'; 'Low, Xianyu'; 'Teo, Ericweihong'; 'Hor, Yinrul'  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SJV9925M vs SMR9046K (OI) on D.O.A.: 15/10/2021

**Categories:** HMK

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 09-11-21.

Best Regards,  
Summer Lee | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Sent:** Monday, 8 November, 2021 4:56 PM  
**To:** admin-a@lkkauto.com; assignments@lkkauto.com  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SJV9925M vs SMR9046K (OI) on D.O.A.: 15/10/2021

Hi,

Please refer to the enclosed request from **Focus Auto Pte Ltd**.

Claim no : 8952459261SG003  
Case Owner : Chee Heng Loh

If you have any queries/concerns, please let us know.  
*Kindly assist to assign **Marcus Chua** as Single Joint Expert as requested.*

Thanks & Regards,

**Divyashni Subramaniam**  
**AIG**  
FNOL Adjuster I

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>  
**Sent:** Monday, November 8, 2021 9:52 AM  
**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>  
**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMR9046K AND SJV9925M ON 15/10/2021

Dear Sir / Madam

Kindly assist to appoint Marcus Chua from LKK Auto Consultants Pte Ltd for the survey of the above mentioned vehicle.

Thank you

Best Regards

Jenny Koh

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**From:** Subramaniam, Divyashni  
**Sent:** Sun, 7 Nov 2021 15:27:16 +0000  
**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)  
**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg), Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMR9046K AND SJV9925M ON 15/10/2021

Without Prejudice

-

Your Reference: SJV9925M

Our Reference : SMR9046K

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**

**Company Name**

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Focus Auto Pte Ltd <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Friday, November 5, 2021 4:11 PM

**To:** ClaimsDocManagement <[ClaimsDocManagement@aig.com](mailto:ClaimsDocManagement@aig.com)>

**Cc:** [focus.autopteltd@yahoo.com.sg](mailto:focus.autopteltd@yahoo.com.sg)

**Subject:** [EXTERNAL] RE-SEND 1 // PRE REPAIR SURVEY – SJV 9925 M & SMR 9046 K // ACCIDENT ON 15 OCTOBER 2021

**Importance:** High

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam

We refer to the above mentioned.

Kindly assist to send the surveyor list for selection to our workshop for surveying the vehicle.

We are instructed by our client to notify you of a road traffic accident which happened on 15 October 2021 along Tannery Lane Near Noble Warehouse.

Drivers involving our client SJV 9925 M & SMR 9046 K driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, or client's vehicle has been damaged. Hence, before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days upon receiving this notice whether you or your insured would like to conduct a pre-repair survey of the said vehicle without any further reference to you.

Information on the vehicle can be inspected at : -

Name of Workshop : 1 Kaki Bukit Avenue 6  
#02-50

Autobay @ Kaki Bukit

Singapore 417883

Telephone no. : 6886 9097

Thank you

**Best Regards**

**Jenny Koh**

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

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