

RE: SJN5117Y - Lonpac TP - DOA: 07/11/2021 - Yr Veh: GBH2302A - Arrange TP Survey
LKK REF : CC4/LPC21011392/Grs3 Our Ref: 21/21/21/VC06/025126

ONG LI LI <llong@lonpac.com>

Fri 11/12/2021 11:41 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 12 November 2021 11:23 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SJN5117Y - Lonpac TP - DOA: 07/11/2021 - Yr Veh: GBH2302A - Arrange TP Survey LKK REF : CC4/LPC21011392/Grs3

Dear Gerald,

We refer to the above matter.

We have inspected third party vehicle SJN 5117Y at M/s VIN'S MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, November 8, 2021 4:50 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: SJN5117Y - Lonpac TP - DOA: 07/11/2021 - Yr Veh: GBH2302A - Arrange TP Survey

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 09-11-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 8 November, 2021 4:45 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; VAuG Claims <claims@vinsautogroup.com.sg>

Subject: FW: SJN5117Y - Lonpac TP - DOA: 07/11/2021 - Yr Veh: GBH2302A - Arrange TP Survey

Lonpac External - General

Dear Summer,

FYA. Insured yet to lodge the report.

Thank you.

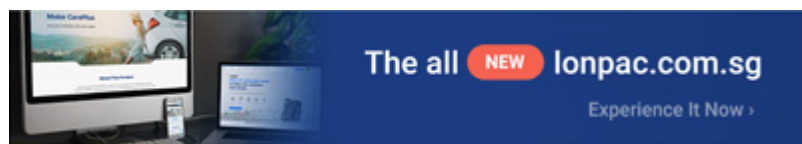
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“ In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Monday, 8 November 2021 4:30 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: ONG LI LI <llong@lonpac.com>
Subject: SJN5117Y - Lonpac TP - DOA: 07/11/2021 - Yr Veh: GBH2302A - Arrange TP Survey

Good afternoon,

Please arrange a TP survey.

Location:
Sin Ming Autocity
160 Sin Ming Drive #08-09
Singapore 575722

Please send us a list of surveyors to choose from.

Thanks and best regards,
Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
Fax: 64599795
Website: www.vinsautogroup.com.sg
Email: claims@vinsautogroup.com.sg

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.