

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 8 November, 2021 2:33 PM
To: acsyed@singnet.com.sg; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM21D205613/C02/SMH130L/CHNGPW / FW: PRE REPAIR INSPECTION - YOUR INSURED SMH130L

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: acsyed@singnet.com.sg <acsyed@singnet.com.sg>
Sent: Monday, November 8, 2021 12:34 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205613/C02/SMH130L/CHNGPW / FW: PRE REPAIR INSPECTION -YOUR INSURED SMH130L

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WITHOUT PREJUDICE

Dear Adeline

Our client has selected Marcus Chua from LKK for the Pre-Repair Inspection.

Please arrange your surveyor to contact our client's motorcycle workshop at the following address :-

M/S Gusto Bros Workshop
Synergy @ 25 Kaki Bukit Road 4 #01-35
Singapore 417800
General Manager – Mr Redha
HP 91275273

Our client's information – ADLI BIN SAIFUL BAHRI
HP 88663392

We look forward to your prompt response.

S HAFEEZA- Legal Secretary
for and on behalf of
A C SYED & PARTNERS
101A UPPER CROSS STREET
PEOPLE'S PARK CENTRE #13-23
SINGAPORE 058358
TEL : 65387411
FAX : 65341011
HP : 9662 9496

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 8 November, 2021 10:30 AM
To: acsyed@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205613/C02/SMH130L/CHNGPW / FW: PRE REPAIR INSPECTION -YOUR INSURED SMH130L

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Our reference: **SNM21D205613C02/SMH130L /Chngpw**
Your reference: **FBS1729B**

Dear Sirs

ACCIDENT INVOLVING SMH130L & FBS1729B ON 03/10/2021

We refer to your email of 05/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3.

xpert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, November 8, 2021 9:37 AM

To: acsyed@singnet.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205613/C02/SMH130L/CHNGPW / FW: PRE REPAIR INSPECTION -YOUR INSURED SMH130L

Without Prejudice
Save as to cost

Dear Adeline,

Please conduct PRS for FBS1729B.

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: acsyed@singnet.com.sg <acsyed@singnet.com.sg>
Sent: Friday, 5 November 2021 12:16 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRE REPAIR INSPECTION -YOUR INSURED SMH130L

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Dear Sir

OUR CLAIMANT : ADLI BIN SAIFUL BAHRI
MOTOR CYCLE NO. FBS1729B

Please find attached our letter of even date for the above vehicle.

We look forward to your prompt response.

S HAFEEZA- Legal Secretary
for and on behalf of
A C SYED & PARTNERS
101A UPPER CROSS STREET
PEOPLE'S PARK CENTRE #13-23
SINGAPORE 058358
TEL : 65387411
FAX : 65341011
HP : 9662 9496