

## Meng Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Monday, 8 November, 2021 2:04 PM  
**To:** siaktong@lioncityrentals.com.sg; assignments; 'admin-a@lkkauto.com'  
**Subject:** FW: OUR REF: SNM21D206295/C02/GBC8146X/TAYHP & YOUR REF: SLL3050E, TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with lion city to conduct survey.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Siak Tong Sim <siaktong@lioncityrentals.com.sg>  
**Sent:** Monday, November 8, 2021 1:11 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Fwd: OUR REF: SNM21D206295/C02/GBC8146X/TAYHP & YOUR REF: SLL3050E, TO CONDUCT PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam  
Please arrange LKK (Steve) to survey this car as soon as possible

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65- 69559351**



----- Forwarded message -----

From: **Siak Tong Sim** <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

Date: Fri, Nov 5, 2021 at 9:02 AM

Subject: Re: OUR REF: SNM21D206295/C02/GBC8146X/TAYHP & YOUR REF: SLL3050E, TO CONDUCT PRS

To: Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>, Lion City Rentals ARC  
<[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>

Dear Sir/Madam

Please proceed to appoint LKK (Steve Chen) to survey the car

**Thanks & Best Regards**

**S.T.Sim**

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65- 69559351**

On Wed, Nov 3, 2021 at 4:56 PM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sir,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, November 3, 2021 4:07 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; [siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)  
**Subject:** OUR REF: SNM21D206295/C02/GBC8146X/TAYHP & YOUR REF: SLL3050E, TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Irene,

Please refer to the appended email.

Please **conduct PRS SLL3050E** soonest possible. ( Our Insured has not filed SAS Report)

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

**NOTICE :**

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Siak Tong Sim <[siaktong@lioncityrentals.com.sg](mailto:siaktong@lioncityrentals.com.sg)>

**Sent:** Wednesday, 3 November 2021 12:35 pm

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Lion City Rentals ARC <[lcrarc@lioncityrentals.com.sg](mailto:lcrarc@lioncityrentals.com.sg)>

**Subject:** Re: 3rd party survey for SLL3050E

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam

Please arrange 3rd party survey for the following car

Our Insured: SLL3050E

Your Insured : GBC8146X

Date of accident: 02/11/2021/13.20 pm

***Thanks & Best Regards***

***S.T.Sim***

**Manager**

**Accident Reporting Center**

**60 Jalan Lam Huat**

**#04-35/36 Carros Centre**

**Singapore 737869**

**H/P: 65- 69559351**