

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Monday, 8 November, 2021 2:26 PM
To: Ronald Yap; assignments
Cc: Claims Dept of CTI; Stephanie Loke; Jess Francis Carlos; Jobi Thomas; Yvonne Chew; Ng Mei Yen; Eric Paul Glorioso; Derek Oh; Jason Wong; Tan Wei Cin; Benjamin Boon
Subject: RE: O/R; SNM21D206371/C02/GBB4183U/CHNGPW W: YOUR REF: GBB4183U / OUR REF: SMX7342L / DOA: 02NOV2021

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ronald Yap <ronald.yap@eurokars.com.sg>
Sent: Monday, November 8, 2021 10:42 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Benjamin Boon <benjamin.boon@eurokars.com.sg>
Subject: RE: O/R; SNM21D206371/C02/GBB4183U/CHNGPW W: YOUR REF: GBB4183U / OUR REF: SMX7342L / DOA: 02NOV2021

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Dear Adeline, kindly assign to LKK.

Thank You,

Ronald Yap
TransEurokars Pte Ltd
5 Ubi Close
S408605

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 08 November 2021 10:03 AM

To: Ronald Yap <ronald.yap@eurokars.com.sg>; Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Benjamin Boon <benjamin.boon@eurokars.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: O/R; SNM21D206371/C02/GBB4183U/CHNGPW W: YOUR REF: GBB4183U / OUR REF: SMX7342L / DOA: 02NOV2021

Without Prejudice, Save as to Costs

Our reference: **SNM21D206371C02/GBB4183U/Chngpw**

Your reference: **SMX7342L**

Dear Sirs

ACCIDENT INVOLVING GBB4183U & SMX7342L ON 02/11/2021

We refer to your email of 05/11/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, November 8, 2021 9:27 AM

To: ronald.yap@eurokars.com.sg; stephanie.loke@eurokars.com.sg; jess.carlos@eurokars.com.sg; Jobi Thomas <jobi.thomas@eurokars.com.sg>; yvonne.chew@eurokars.com.sg; meiyen.ng@eurokars.com.sg; eric.glorioso@eurokars.com.sg; derek.oh@eurokars.com.sg; jason.wong@eurokars.com.sg; weicin.tan@eurokars.com.sg; benjamin.boon@eurokars.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R; SNM21D206371/C02/GBB4183U/CHNGPW W: YOUR REF: GBB4183U / OUR REF: SMX7342L / DOA: 02NOV2021

Without Prejudice

Dear Adeline,

Please conduct PRS for SMX7342L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: Friday, 5 November 2021 11:22 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Stephanie Loke <stephanie.loke@eurokars.com.sg>; Jess Francis Carlos <jess.carlos@eurokars.com.sg>; Jobi Thomas <jobi.thomas@eurokars.com.sg>; Yvonne Chew <yvonne.chew@eurokars.com.sg>; Ng Mei Yen <meiyen.ng@eurokars.com.sg>; Eric Paul Glorioso <eric.glorioso@eurokars.com.sg>; Derek Oh <derek.oh@eurokars.com.sg>; Jason Wong <jason.wong@eurokars.com.sg>; Tan Wei Cin <weicin.tan@eurokars.com.sg>; Benjamin Boon <benjamin.boon@eurokars.com.sg>

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Dear Claims Dept,

As attached, kindly lodge this claims against your insured and advise the liability the soonest.

Survey to be arranged afterwards.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group