

Our Ref: CC1121/SHC7806K/JW (st)
Date: 03.12.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 07.11.2021 INVOLVING SHC7806K & SMD 303B ALONG SOUTH BRIDGE RD & TEMPLE ST

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC7806K, which was involved in the captioned accident with your insured vehicle No SMD 303B.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,976.38
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,593.95
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC7806K , SMD303B
SOUTH BRIDGE RD & TEMPLE ST****ON 07-Nov-21 22:00**

I / We

TOH BOON KHIANG

(Hirer) NRIC No.:

SXXXX573Z

and/or

(Relief) NRIC No.:

SXXXX573Z

Taxi Number

SHC7806K

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

08-Nov-2021

Name of Hirer

TOH BOON KHIANG

Hirer NRIC

SXXXX573Z

Signature :



Address

**123 HOUGANG AVENUE 1 #08-1420
530123**

Contact No.

81333166

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,400.00 (Global Sum) for vehicle no. SHC 7806K that was damaged pursuant to the accident which occurred on 07/11/2021 (date) along SOUTH BRIDGE ROAD (location) involving vehicle no/s SMD 303B.

This is pursuant to the inspection conducted on 08/11/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHC 7806K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 7806K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22th (day) of Feb. (month) 2022 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 638969

Signed by "the workshop" (with chop)

The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document

Please forward your cheque made payable to
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3p 07.11.2021

VEHICLE NO
SHC7806K

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMHC851CVKU165203

INV. NO/DATE
91620498 30.11.2021

JOB NO.
305493554

ODOMETER READING

DATE/TIME IN
08.11.2021 09:15

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2534	COVER-FR BUMPER#	1	430.90	20.00	344.72
0002	04-01-0104-2361	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
0003	04-01-0104-2915	LAMP ASSY-HEAD RH#	1	1,993.65	20.00	1,594.92
0004	04-01-0104-0633	MOULDING-FRONT BUMPER RH	1	93.45	20.00	74.76
0005	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0006	04-01-0104-0641	CARRIER ASSY-FRONT END MODULE#	1	949.30	20.00	759.44
SUB-TOTAL						3,086.24

JOB NATURE

0001	PB	PANEL BEATING SHC7806K	350.00	350.00
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- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH RECEIPT, IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE DATE) PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91620498	3,976.38	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC7806K

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
06.08.2019

CHASSIS CODE
KMHC851CVKU165203

INV. NO/DATE
91620498 30.11.2021

JOB NO.
305493554

ODOMETER READING

DATE/TIME IN
08.11.2021 09:15

S/No	Part No.	Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE	250.00		250.00
0003	17-01	CHECK ALL LIGHTING	30.00		30.00
		SUB-TOTAL	:		630.00

Items total	3,716.24
Add GST @ 7.000 %	260.14
Invoice amount	3,976.38

Issued by : KATHERINETAN 30.11.2021 13:57:48
Repair type : CFS0/57/57
Payment Type/Term: /Credit 30 days

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- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, IN NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91620498	3,976.38	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC21110089



Date: 30 November 2021

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/11/2021 @ 22:00 hrs
ALONG SOUTH BRIDGE RD and TEMPLE ST
INVOLVING SMD303B

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC7806K** (the "Taxi"). The Taxi was hired to **TOH BOON KHIANG IC NO SXXXX573Z** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

84C 5806 K

[illegible]


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMD303B

Date of Accident

07/11/2021 **Reset****% RESULT & RECEIPT****TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/07/2021 - 25/07/2022**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **08/11/2021 10:46****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Claim Notification - ACCIDENT INVOLVING SMD 303B(AIG) AND SHC 7806K AT/ALONG JUNCTION OF SOUTH BRIDGE ROAD AND TEMPLE STREET ON 07/11/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 30/11/2021 9:13 AM

To: kboonpin@gmail.com <kboonpin@gmail.com>

30 Nov 2021

Mr Koh Boon Pin (Xiu Wenbin)

[By Email Only]

Dear Sir/Madam,

You Ref: SMD303B

Our Ref: CC4/AIG21011361/T1ps3

ACCIDENT INVOLVING SMD 303B(AIG) AND SHC 7806K AT/ALONG JUNCTION OF SOUTH BRIDGE ROAD AND TEMPLE STREET ON 07/11/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHC7806K against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was coming out from minor road and collided with third party who was driving along main road. Under Motor Accident Guide, vehicle approaching the major road from a minor road should stop at the "stop" line to give way to oncoming traffic on the major road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Nov 2021 09:01	Clim Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD. Claimant's ID: -> 199303839G.	[A] Lee Su Li
2	25 Nov 2021 09:01	Clim Veh Model Changed	(205659) HYUNDAI AE IONIQ 1.6 (A).	[A] Lee Su Li
3	25 Nov 2021 09:01	Clim Created	Reg No: SHC7806K. Acct Date: 2021/11/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	25 Nov 2021 09:01	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	25 Nov 2021 09:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/06	[A] Lee Su Li
6	25 Nov 2021 09:01	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	25 Nov 2021 09:01	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Expre ss)	[A] Merimen Administrator
8	25 Nov 2021 09:01	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Nov 2021 09:01	Label Added	(23):Express.	[A] Lee Su Li
10	25 Nov 2021 09:01	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lee Su Li
11	27 Dec 2021 21:31	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	27 Dec 2021 21:31	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	27 Dec 2021 21:31	Clim Dtl Modified	JPJ Reg. Date: -> 2019/08/06.	[A] JOANNE LEE KHANG MIN
14	27 Dec 2021 21:31	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	04 Jan 2022 08:49	Adj Mandate Request	Cur.Reg:4503.95:Liability: 100%(B8a) *Quantum: (a)CORw/GST: \$3,976.38 + (b)LOR(3days x \$125.19): \$375.57 + (c)LOI(3days x\$50):\$150.00+(c)Search fee: \$2.00= Total: \$4,503.95 *2 recommendation rep air days *For your approval please.	[A] CHEW HSIAO TONG
16	15 Feb 2022 11:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/12/06. Mandate Remarks: subject to all docs in place and OI is cleared.	[I] Ler, Bernard-JQ
17	15 Feb 2022 11:46	Adj Mandate Set	Approved:4503.95:subject to all docs in place and OI is cleared.	[I] Ler, Bernard-JQ

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2744254	26 Nov 2021 15:48:14	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC7806K	SMD303B	11.00
2752375	27 Dec 2021 21:31:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC7806K	SMD303B	11.00
2766702	17 Feb 2022 13:49:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC7806K	CHEW HSIAO TONG	xx.xx

