

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 24 November 2021 8:28 AM
To: huameng@live.com.sg
Cc: SUR
Subject: FW: [EXTERNAL] - OD CLAIM | D19MPC0006136_01 (SKW8648C) D.O.A: 05.11.2021
Attachments: NEW OD Claim Satisfaction Discharge Voucher.pdf; SKW 8648C .pdf

Dear Jing Yee,

Please proceed as per insurance instruction.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Saturday, 13 November 2021 4:40 PM
To: 'Hua Meng (huameng@live.com.sg)' <huameng@live.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: [EXTERNAL] - OD CLAIM | D19MPC0006136_01 (SKW8648C) D.O.A: 05.11.2021

Dear Jing Yee,

Please refer comment from III :

We are in view that the start stop motor is not damaged due to the collision, it is most likely due the connectors issue. please request repairer to replace the connector and see if the problem persist.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Veron Chen (LKKAuto)
Sent: Wednesday, 10 November 2021 3:45 PM
To: 'Hua Meng (huameng@live.com.sg)' <huameng@live.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: FW: [EXTERNAL] - OD CLAIM | D19MPC0006136_01 (SKW8648C) D.O.A: 05.11.2021

Dear Jing Yee,

As instructed by our client , please proceed to repair the **insured vehicle SKW 8648C on Lump Sum Repair, (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 8 November, 2021 3:24 PM
To: Hua Meng <huameng@live.com.sg>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Derrick Tan <DerrickTan@iii.com.sg>
Subject: RE: [EXTERNAL] - OD CLAIM | D19MPC0006136_01 (SKW8648C) D.O.A: 05.11.2021

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle SKW8648C and let us have your report urgently.

This claim will be handled by Mr Derrick.

*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Hua Meng <huameng@live.com.sg>
Sent: Monday, 8 November 2021 2:35 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: [EXTERNAL] - OD CLAIM | D19MPC0006136_01 (SKW8648C) D.O.A: 05.11.2021
Importance: High

Dear Sirs

Kindly refer to the attachment for your review.
Kindly arrange pre-repair survey urgently.

Thank You.

Regards,

Jing Yee

Hua Meng Spray Painting Workshop

1 Kaki Bukit Avenue 6 Blk C

#01-34/#01-61

Singapore 417883

Tel : 6746 5519 Fax : 6743 4896

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