



AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG21011357/ps3 (EZ28A)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0922/2021/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

24-Jan-2022

Date

1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKL 9086 A - Audi A4 2.0 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SKL 9086 A**, claimant, **Mr. Kartik Krishnamurthy**, please find the related document per attached.

1. A copy of the Original invoice no. 85017159 – S\$ 2,869.74.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SKL 9086 A

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, KARTIK KRISHNAMURTHY (the third party claimant) of 16 EWE BOON ROAD
#03-03, SINGAPORE 259324 (address), owner of SKL9086A (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKL9086A that was damaged pursuant to the accident which occurred on 6/11/2021
(date) along OPHIR ROAD (location) involving vehicle no/s
EZ28A ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 8 (day) of DECEMBER (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,869.74** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SKL 9086A** that was damaged pursuant to the accident which occurred on **06/11/2021** (date) along **OPHIR ROAD** (location) involving vehicle no/s **EZ 28A**. This is pursuant to the inspection conducted on **16/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **KARTIK KRISHNAMURTHY** (the third party claimant") of vehicle no. **SKL 9086A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKL 9086A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4 (day) of Feb (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**WITHOUT PREJUDICE
TO INJURY CLAIM**

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 16:14

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85017159	Account: A0006 (T 0)
	Date : 19/01/2022	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SKL9086A	
	Term : 30	
Regn No: SKL9086A (V 47852)	Regn Date: 23/12/2020	Mileage: 14705
Model: A4 2.0 TFSI S tronic 8WCA9G	Chassis: WAUZZZF45MN004658	Engine: DEM 027329
You have been assisted by :- UB-Tony Foong (33)		WIP No.: 53068 Dept: U

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR RHS REAR FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	750.00	1.00	750.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND RHS REAR FENDER.	1100.00	1.00	1,100.00
S	BODYWORK	M: TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT.	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00

Parts 0.00
Labour 0.00
Sublet 2,682.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,682.00

7% GST 187.74

Grand Total 2,869.74



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

EZ28A

Date of Accident

06/11/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**
Period of Insurance **17/12/2020 - 16/12/2021**
Requested By **WONG KHONG SENG (PREMIU...**
Requested Date **08/11/2021 11:38**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG21011357/ps3

16 Nov 2021

LIM LEONG HEE (LIN LONGXI)
51 HILLVIEW AVENUE
#04-01
SINGAPORE 669565

Dear Sir/Madam,

**ACCIDENT INVOLVING EZ28A(AIG) AND SKL9086A ALONG/AT INTERSECTION
BETWEEN ROCHOR ROAD AND BENCOOLEN STREET ON 06/11/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SKL9086a against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle had filtered into third party lane and collided with third party. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG

Case Handler

DID: 6742 3197

FAX: 6741 4108

Email: chewht@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2021 15:54	Clim Dtl Modified	Claimant's Name: -> KARTIK KRISHNAMURTHY.	[A] Lee Su Li
2	08 Nov 2021 15:54	Clim Veh Model Changed	(200040) AUDI A4 2.0 (A).	[A] Lee Su Li
3	08 Nov 2021 15:54	Clim Created	Reg No: SKL9086A. Acct Date: 2021/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	08 Nov 2021 15:54	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Nov 2021 15:54	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/17	[A] Lee Su Li
6	08 Nov 2021 15:54	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Nov 2021 15:54	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Nov 2021 15:54	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Nov 2021 15:55	Label Added	(19):Fastlane.	[A] Lee Su Li
10	08 Nov 2021 15:55	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	08 Nov 2021 15:57	Label Removed	(19):Fastlane.	[A] Lee Su Li
12	08 Nov 2021 15:57	Label Added	(23):Express.	[A] Lee Su Li
13	10 Nov 2021 12:00	Clim Registration Modified	Acct Time:17:00:00->17:45:00.	[I] AIG OneClaim Integration User
14	18 Nov 2021 14:01	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
15	25 Jan 2022 12:08	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
16	25 Jan 2022 12:08	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
17	25 Jan 2022 12:08	Clim Dtl Modified	JPJ Reg. Date: -> 2020/12/23.	[A] JOANNE LEE KHANG MIN
18	25 Jan 2022 12:08	Clim Details Notified		[A] JOANNE LEE KHANG MIN
19	26 Jan 2022 09:11	Adj Mandate Request	Cur Req:3271.74:Liability: 100%(B15) *Quantum: (a)CORw/GST: \$2,869.74 + (b)LOU(4days x \$10 0.00): \$400.00 + (c)Search fee: \$2.00= Total: \$3,271.74 *4 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
20	27 Jan 2022 10:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/17	[I] Yong, Joanne
21	27 Jan 2022 10:59	Adj Mandate Set	Approved:3271.74.	[I] Yong, Joanne

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2739120	08 Nov 2021 16:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKL9086A	EZ28A	11.00

2760769	25 Jan 2022 12:08:18	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKL9086A	EZ28A	11.00
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