

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 7 December 2021 10:19 AM
To: Teo, Grace; Chan, Shu Hui Agnes; assignments; SUR
Subject: RE: OI SAS - LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D
Attachments: SJT 5719D PRELI ADVISED.pdf; SJT 5719D MARK EST.pdf; LKKPhotosIn6_compressed.pdf; SJT 5719D LTA.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle SJT 5719D
Date of survey: 18/11/2021
Number of days (estimated) : 3 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]
Sent: Wednesday, 1 December 2021 9:21 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: OI SAS - LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

Hi Veron,

Enclosed herewith OI sas

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Wednesday, December 1, 2021 8:22 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Agnes,

Our surveyor would like to request copy of OI gia report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Monday, 29 November 2021 11:38 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

Dear Agnes,

Our surveyor would like to request copy of OI gia report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 25 November 2021 11:47 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

Dear Agnes,

Our surveyor would like to request copy of OI gia report.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 19 November 2021 11:40 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

Dear Agnes,

Please be informed that we have inspected the vehicle SJT 5719D on 18.11.21

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 November 2021 2:55 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 8 November, 2021 7:53 AM

To: admin@mycar.sg; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK \ CMTD2103282/AGC(nr) - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

Without Prejudice

Our Reference : CMTD2103282/AGC

Your Reference: SJT5719D

Hi Hui Qin,

We refer to your email reply of 6th Nov 2021 and agreed to appoint **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Adrian/ Kenneth/ Marcus** to survey **SJT5719D** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Please be informed that we have yet to receive our insured's accident report.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Huiqin Tan <admin@mycar.sg>

Sent: Saturday, November 6, 2021 3:35 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: PRI \ CMTD2103282/AGC - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please appoint LKK for survey.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Teo, Grace" <grace.teo@sompo.com.sg>

Sent: 11/5/21 2:17 PM

To: "admin@mycar.sg" <admin@mycar.sg>, "Chan, Shu Hui Agnes" <agnes.chan@sompo.com.sg>

Subject: PRI \ CMTD2103282/AGC - OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

Our Reference : CMTD2103282/AGC

Your Reference: SJT5719D

Without Prejudice

EMAIL ONLY

Date: 05/11/2021

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S My Car Consultant Pte Ltd

Dear Hui Qin,

ACCIDENT INVOLVING FBN9378D & SJT5719D ON 02.11.2021

We refer to your Notice of Accident dated 05/11/2021.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

	Pre-Repair Survey		
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	LKK Auto Consultants	Adrian Ling	

		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

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From: Huiqin Tan <admin@mycar.sg>
Sent: Friday, November 5, 2021 1:48 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: OUR REF: SJT5719D YOUT REF: FBN9378D PRE REPAIR INSPECTION FOR SJT5719D

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SJT5719D

YOUR REF: FBM9378D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SJT5719D

ACCIDENT INVOLVING SJT5719D AND FBM9378D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z