

**國際汽車維修**  
**KT MOTORWERK**  
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.  
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177  
Email: ktmotorwerk@hotmail.com  
Reg. No.: 53373462B

Telephone: 98287487  
Email: ktmotorwerk@hotmail.com

27th June 2022

Our Ref: CC6/AIG21011349/g3

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Motor Claims Department  
78, Shenton Way, #07-16  
S079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SMY6754H AND GBL4003D AT BLK 632 BEDOK RESERVIOIR ROAD CARPARK ON  
06.11.2021 AT 1115HRS**

Please refer to the above mentioned accident.

We are writing in on the behalf of  
the registered owner of motor vehicle number

TAN KE WEN

SMY6754H which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle  
number **GBL4003D** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :


1. Cost of Repair (Agree with Surveyor)	\$ 3,500.00
2. Rental	\$ 720.00
3. Search fee	\$ 7.45

**TOTAL AMOUNT** **\$ 4,227.45**

We enclsoid hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee
- (E) Rental Invoice

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

  
\_\_\_\_\_  
JOHN  
Mobile: 98287487  
Email: ktmotorwerk@hotmail.com

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**LETTER OF AUTHORITY AND INDEMNITY**

**ACCIDENT INVOLVING VEHICLE NO.** SMY6754H **AND** GBL4003D  
**AT/ALONG** BLK 632 Bedok Reservoir Road Carpark  
**ON** 06 **DAY** 11 **MONTH** 2021 **YEAR**

- a) I/We, the owner of vehicle no. SMY6754H hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any losses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 06 day 11 month 2021 year

Signature

: 

Name

: TAN KE WEN

NRIC/ROC No.

: S9312809E

Address

: BLK 133 Bedok Reservoir  
Road #08-1213 (S) 470133

Company Stamp

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **KT MOTORWERK** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,500.00** (Repair Cost), **S\$400.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SMY6754H** that was damaged pursuant to the accident which occurred on **06/11/2021** (date) along **BLK 630 BEDOK RESERVOIR ROAD CARPRAK LOT NO 34** (location) involving vehicle no/s **GBL4003D**. This is pursuant to the inspection conducted on **08/11/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **TAN KE WEN** (the third party claimant") of vehicle no. **SMY6754H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMY6754H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 03 (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

國際汽車維修  
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Email: ktmotorwerk@hotmail.com  
Reg. No.: 53373462B

Telephone: 98287487  
Fax: 64485177  
Email: ktmotorwerk@hotmail.com

Tax Invoice No : T100170

**FINAL REPAIR BILL**

Date : 27.06.2022

**AIG ASIA PACIFIC INSURANCE PTE LTD**

Motor Claims Department  
78, Shenton Way, #07-16  
S079120

Vehicle Number : SMY6754H  
Make/Model : BMW 218i  
Date of Accident : 06.11.2021

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Cost of Repair (Recommended By Suveryor)

\$3,500

**GRAND TOTAL**

\$ 3,500.00

ISSUED BY

  
\_\_\_\_\_

Mr John  
Mobile:98287487  
Email: ktmotorwerk@hotmail.com

720.00

## VEHICLE RENTAL AGREEMENT

**DATE:**

This is a rental agreement between us **CARS 88 LEASING PTE LTD** UEN No. 201624377R AND

1. **HIRER PARTICULARS**

Full Name (As in NRIC):	TAN KEWEN	NRIC:	S9312809E
Residential Address:	BLK 133 Bedok Reservoir Rd #08-1213		
Contact No:	82238533		

**ADDITIONAL DRIVER (IF ANY)**

Full Name (As in NRIC):		NRIC:	
Residential Address:			
Contact No:			

2. **DESCRIPTION OF VEHICLE ("THE VEHICLE")**

Registration No:	SKS7184B	Colour:	Silver
Make:	Renault	Model:	Fluence
Chassis No:	VF1LZLFOE5245528	Engine No:	K9FN837D183602

2. **RENTAL RATE & DURATION**

Start Date:	06.11.21	End Date:	12.11.2021
Rates Per Day / Week / Month	\$ 120		

Petrol Out:

\*Empty/1/4 tank/1/2 tank/3/4 tank/Full  
 (Vehicle must be returned with same level of petrol)

3. **EXCESS**

Section I	\$3,000.00	Section II	\$2,000.00
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Signed by **Cars 88 Leasing Pte. Ltd.**

Signed by the **Hirer.**



Name:



Name:

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 06 Nov 2021 / 15:45:47

Receipt Date/Time : 06 Nov 2021 / 15:45:47

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-211106-001598

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBL4003D				
As at 06 Nov 2021/12:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBL4003D			
	Enquiry Fee	7.00	0.49	7.49
	20211106154452796210			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	400682XXXXXX7606	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 4 July 2022 11:58 am  
**To:** bseng8082@gmail.com  
**Subject:** <STANARD LETTER> ACCIDENT INVOLVING GBL 4003D & SMY 6754H ON 06/11/2021

Our Ref: CC6/AIG21011349/Ags3

04 JULY 2022

**SOON HENG SIN MA TRADING PTE LTD**  
DRIVER: NEO KIM SENG

Dear Sir/Madam,

### **ACCIDENT INVOLVING GBL 4003D & SMY 6754H ON 06/11/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SMY 6754H**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108





*Save the Earth. Print only when necessary.*

# Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Nov 2021 15:01	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] Lee Su Li
2	08 Nov 2021 15:01	<b>Clm Veh Model Changed</b>	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	08 Nov 2021 15:01	<b>Clm Created</b>	Reg No: SMY6754H. Acct Date: 2021/11/06. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Kt Motorwerk (HQ)	[A] Lee Su Li
4	08 Nov 2021 15:01	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Nov 2021 15:01	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/17	[A] Lee Su Li
6	08 Nov 2021 15:01	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Nov 2021 15:01	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Nov 2021 15:01	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	08 Nov 2021 15:02	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
10	08 Nov 2021 15:02	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] Lee Su Li
11	10 Nov 2021 12:12	<b>Clm Registration Modified</b>	Acct Time:00:00:00->12:00:00.	[I] AIG OneClaim Integration User
12	22 Aug 2022 14:59	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	22 Aug 2022 14:59	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	22 Aug 2022 14:59	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2021/03/19.	[A] JOANNE LEE KHANG MIN
15	22 Aug 2022 14:59	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
16	26 Aug 2022 14:25	<b>Adj Mandate Request</b>	Cur.Reg:3907.45:LIABILITY: 100% BOLA S24 COR: \$3,500.00 + LOR(4days x \$100.00): 400.00 + SEARCH FEE: 7.45 = 3,907.45 03 RECOMMENDED REPAIR DAYS + 1PRS = 4 DAYS FOR YOUR APPROVAL PLEASE	[A] Chong Pui Lin
17	08 Sep 2022 10:13	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/11/17. Mandate Remarks: Please provide evidence(s).	[I] Ler, Bernard-JQ
18	08 Sep 2022 10:13	<b>Adj Mandate Set</b>	Maintained:Please provide evidence(s).	[I] Ler, Bernard-JQ
19	02 Mar 2023 09:20	<b>Adj Mandate Request</b>	Cur.Reg:3907.45:100% BOLA S24 COR: \$3,500.00 + LOR(4days x \$100.00): 400.00 + SEARCH FEE: 7.45 = 3,907.45 03 RECOMMENDED REPAIR DAYS + 1PRS = 4 DAYS FOR YOUR APPROVAL PLEASE	[A] Ezlyna
20	03 Mar 2023 10:40	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/11/17. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
21	03 Mar 2023	<b>Adj Mandate Set</b>	Approved:3907.45:Subject to all docs in place.	[I] Ler, Bernard-JQ

AUDIT TRAIL

No.	On	Audit	Remarks	By
	10:40			

Date From

Date To

Audit Type

None

Go

ACTIVITY

[28/06/2022 11:31] Chong Pui Lin:

CALL OI MR SENG HOCK CHYE, AGREED TO SETTLE AT BEST. AWARE NCD ISSUE.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2739085	08 Nov 2021 15:06:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMY6754H	GBL4003D	11.00
2832670	22 Aug 2022 14:59:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMY6754H	GBL4003D	11.00

T F S  
O O O

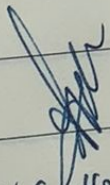
DATE    /    /   

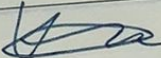
S M T W T F S  
O O O O O O O

I, SENG HOCK CHYE, S74356569, OWNER OF  
NISSAN CABSTAR 6BL6003D, ~~SCRA~~ SCRAPED A  
BMW 218I GRAN COUPE M-SPORTS, SMY 6754H  
ON 6 NOV 21, AT AROUND 1120 HRS. OWNER OF  
THE CAR IS MR TAN KE HEN, S9312809Z.

WE HAVE AGREED TO DO INSURANCE CLAIM  
FOR THIS CASE.

51.

  
SENG HOCK CHYE

  
TAN KE HEN

