

Veron Chen (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 17 November 2021 8:56 AM
To: Veron Chen (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Lonpac External - General

Dear Veron,

The claim number is 21/21/21/VC00/025124 (Ong Li Li's case)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 17 November 2021 8:54 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Dear Gerald,

Kindly provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 16 November 2021 1:04 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Dear Gerald,

Kindly provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Monday, 8 November 2021 2:12 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: winnie@yoga-legal.com

Subject: RE: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 8 November, 2021 2:01 PM

To: assignments@lkkauto.com

Cc: Summer (LKK Auto) <admin-d@lkkauto.com>; winnie@yoga-legal.com

Subject: FW: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Lonpac External - General

Dear Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN

Sent: Monday, 8 November 2021 1:59 pm

To: winnie@yoga-legal.com

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; winnie@yoga-legal.com

Subject: RE: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Winnie,

We disagreed with your choices of Single Joint Experts and shall appoint LKK Auto Consultants Pte Ltd for the PRI.

Aside to LKK- Attn : Summer,

FYA

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Monday, 8 November 2021 1:52 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Dear Sirs

We refer to the above matter.

Please be informed that we are not agreeable to your proposed motor surveyors. Instead we propose you choose a surveyor from our list of surveyors as appended below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong

Please be informed that if we do not hear from you **within 2 working days** from the date hereof, we will assume, as per the Protocol, that you have no objections to our list of motor surveyors you will be deemed to have agreed to the any of the above motor surveyors as a "single joint expert".

We will accordingly inform you who the "single joint expert" is to facilitate your conduct of a pre-repair survey.

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)
M/s C. YOGARAJAH LLC
883 North Bridge Road
#11-03 Southbank
Singapore 198785
Tel : (65) 6292 5838
Fax : (65) 6292 5938
Email : winnie@yoga-legal.com
(UEN No. 201333127N) (GST Reg No. 201333127N)

Important Note: This electronic mail transmission (including any attachments) is private and confidential and may contain legally privileged information. If you are not the intended recipient, you may not use, copy or disseminate the information contained herein. Please delete this message and its attachments immediately and contact us at (65) 6292 5838, if you have received this message in error. Thank you.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 8 November 2021 11:23 am
To: winnie@yoga-legal.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Winnie,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

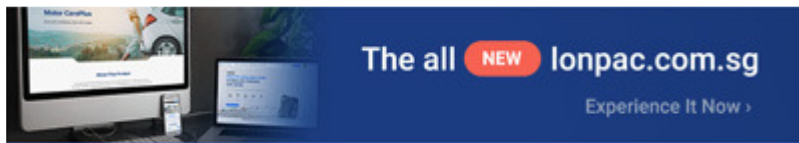
1	Jackson Quek –Appraisal
2	Joshua Ong – Appraisal
3	Nicholas Tey - Appraisal
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: winnie@yoga-legal.com <winnie@yoga-legal.com>

Sent: Monday, 8 November 2021 11:16 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: PRI | Our Ref: CY.GBK5850Z.21.JLA(HW).wp | Yr Ref: YP6405X (DOA: 05.11.2021)

To: Lonpac Insurance Bhd

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES ROAD TRAFFIC ACCIDENT INVOLVING MOTOR GBK 5850Z & YP 6405X ON 05.11.2021 @ 12:58HRS ALONG 8B ADMIRALTY STREET CARPARK

We are instructed by UBZ System Pte Ltd to notify you of a road traffic accident on 05.11.2021 involving our client's vehicle no. GBK 5850Z and vehicle no. YP 6405X driven by your insured at the material time. A copy of the Singapore accident statement report is enclosed.

As the result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

At the same time, our proposed list of surveyors is appended as below:-

1. Amas Ong Poh Meng
2. Ong Ah Keng, Kent
3. Alan Cheong

The details of our client's workshop are as follows:-

M/s JL Auto Service Pte Ltd
Block 3006 Ubi Road 1
#01 - 346
Mr. Ah Tay (9188 5495)
Fax no : 6310 7269
Email : kentong1212@gmail.com

Kindly contact our client's workshop before sending your appointed surveyor for the pre-repair inspection. This is to ensure that our client's vehicle is available for the said inspection.

Regards,

Ms Winnie Phee (Secretary)
M/s C. YOGARAJAH LLC
883 North Bridge Road
#11-03 Southbank
Singapore 198785
Tel : (65) 6292 5838
Fax : (65) 6292 5938
Email : winnie@yoga-legal.com
(UEN No. 201333127N) (GST Reg No. 201333127N)

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